Clarity Election Training

Provide flexibility by enabling election staff to learn at their own pace from anywhere in the world

Clarity Election Training is a customizable online training solution that provides engaging and effective interactive learning. Best practices are applied to accelerate the development process while ensuring the quality of the poll worker training experience.

Clarity Election Training can be customized with your branding, imagery and content. It delivers comprehensive online poll worker training materials that are available from anywhere in the world. The curriculum includes, amongst others, voting equipment setup, polling place procedures and Election Day processes.

▶ Engaging, accessible and cost-effective online election training.

▶ Multiple curriculum paths, tailored content and reports with custom branding.

▶ Interactive exercises and assessments to verify retention.
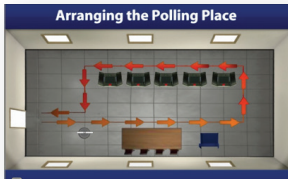
▶ Trainee monitoring at each stage.

The State of South Carolina has been using the Clarity Election Training solution since 2008 to train our 20,000+ poll workers in all 46 counties. SOE worked with us to develop a training curriculum unique to our processes and procedures. Now we are able to provide a consistent user experience and training for all workers. The solution is scalable and we can make updates to material on our own without help from IT. The overall delivery and performance has been very successful. We highly recommend SOE for any such project in the future."

Marci Andino
Executive Director
South Carolina Election Commission

SOE
a Scytl company

www.soesoftware.com

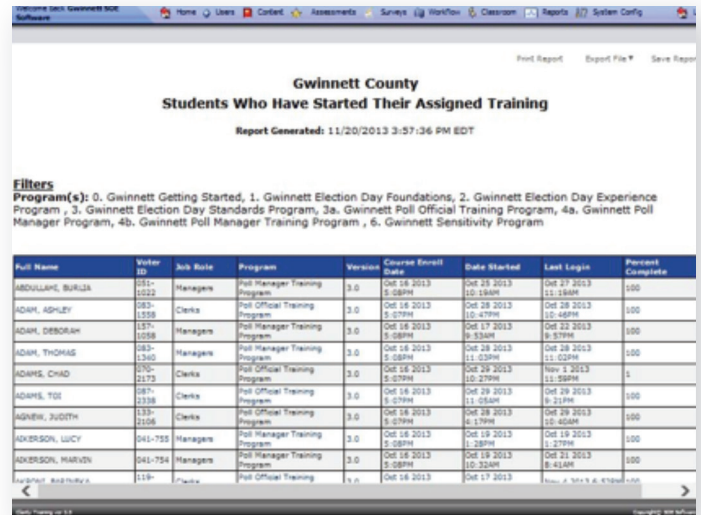# Experience and expertise to ensure a successful rollout

Poll worker staff located across broad geographical areas, electorial authorities are challenged with planning and undertaking training. SOE systems have trained more than 4,500,000 election workers in over 1,500 jurisdictions in counties, cities and states/provinces across the globe. The platform includes role-based scenario training and best practices in training. Plus, SOE has experience with all major voting equipment vendors.

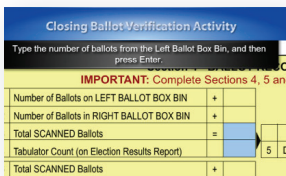## Familiarize staff with Election Day procedures

SOE's Clarity Election Training tools provide customized online learning to poll worker outlining voting equipment setup, polling place policies and Election Day procedures. Clarity Election Training provides consistent instruction using video, voiceovers and interactive "edutainment" exercises. Students can stop, rewind, pause and restart videos at any time during the lesson. The training exercises are repeatable, empowering online learners to practice as often as they need.

Courses tailored to individual poll workers

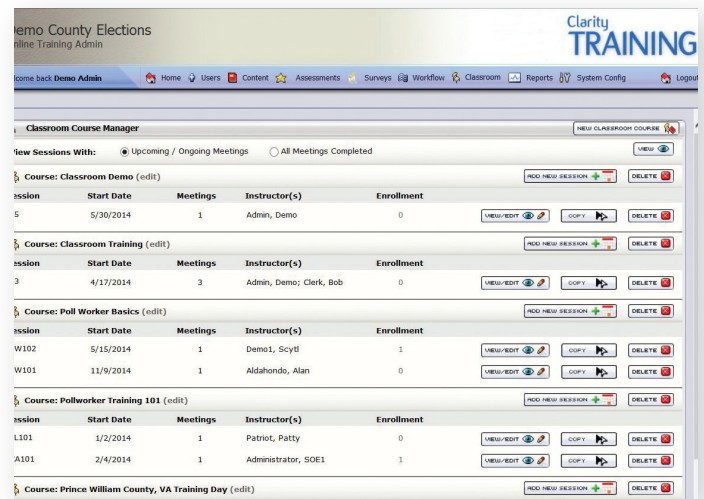Many jurisdictions require multiple training courses to address various poll worker duties. Some poll workers may be responsible for helping voters sign into the polling place and ensuring that they are properly registered before voting.Others may be responsible for providing ballots and assisting with voting machines or closing the precinct and delivering election materials to the appropriate elections office.

Multiple training paths let you tailor courses to the individual poll worker's needs. Job-specific content is delivered to poll workers based on their unique username and password. Our team of instructional designers and content developers will work with you to define, develop and deliver the learning paths you require.

Monitor trainee's progress and completion

Election administrators can monitor the progress of all trainees at each stage of the program. Built-in reporting tools provide a clear view of training utilization. Monitoring can include the questions that are missed most frequently, those who have passed/failed and how far along each trainee is within the curriculum. This can help identify opportunities for re-education in areas of weakness. Randomized questions allow for a truly certifiable training experience.
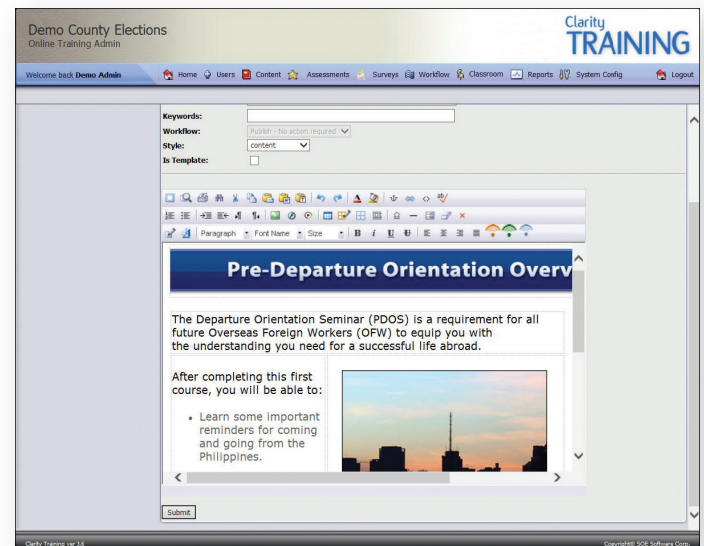
Online managment tool improves the efficiency of classroom training

Clarity Election Training provides a classroom management tool to streamline efforts associated with scheduling traditional classroom training. This user-friendly portal allows administrators, staff and poll workers to manage their schedules and reduces the risk of over booking training sessions or under booking training facilities. Poll workers can check registration status, and view class availability. If needed, they can reschedule training class dates, times, and locations on their own without ever having to call into your election office.

Make changes to training modules as needed

Election training requirements are constantly evolving. That's why the Clarity Election Training solution includes an integrated, easy to use editor for content editing. No special plug-ins are necessary and no additional software is required, which reduces costs and eliminates the challenges that can arise with changing network requirements or third party browser additions. Plus, the robust platform is capable of supporting an unlimited number of training modules. Over time, you can continue to build and customize your training content.

Customers

City of Chicago, IL	County of Los Angeles, CA	State of New York	State of Mississippi	State of Connecticut	County of Dallas, TX

Clarity e-Election Platform

A solution for every election phase

Pre-Election

SOE solutions assist election administrators with the planning, organizing and training activities that accelerate as each new Election Day approaches. From tracking campaign contributions and training poll workers to registering voters and delivering eBallots to military and other overseas voters, SOE provides efficiencies for elections and the officials who conduct them.
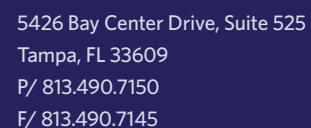
Election Day

During Election Day, the most critical period of the election cycle, election officials can rest assured that robust and user-friendly tools will engage voters. Whether in-person or remote, voters will experience a state-of-the-art web interface to answer questions and cast their vote.

Post-Election

After Election Day, work is far from over. This is when some of the most important steps take place to ensure accuracy and effectiveness of the voting system, aggregate and present election results for public consumption and use the information learned from this election to make the next one even better.

Take your next steps in Election Modernization with the experts. Visit us on **www.soesoftware.com** or email us at **contactus@soesoftware.com**

Products in the Pre-Election Cycle

- Clarity Election Finance
- Clarity Control
- Clarity Poll Worker Management
- Clarity Tracking
- Clarity Election Training
- Clarity Support
- Clarity Connect
- Clarity ePollBook
- Clarity eBallot Delivery
- Clarity Voter Registration

About SOE

SOE, a Scytl company, is a nationally recognized leading provider of election management and election modernization solutions that enhance voter communication and improve election efficiency. SOE provides intuitive election administration software solutions that span the entire election process, from Pre-election preparation through Election Day results and Post-election auditing and analysis. SOE has customers in over 1,600 jurisdictions in 37 states and territories and has deployed 18 statewide systems. SOE is based in Tampa, Florida.