

## Anglia Ruskin University

Monthind Clean are proud to have had Anglia Ruskin University as a valued client for four years.

### Key contract details:

- Relationship with the university began after completing a short-notice, large-scale cleaning job on 85 flats
- Successfully tendered window cleaning contracts for 2 terms of 2 years
- Our biggest window and specialist cleaning client
- Now also deliver gutter cleaning and carpet cleaning to the university's sites
- Provide cleaning services across both Chelmsford and Cambridge campuses

Our first opportunity to work with the university took place at their Chelmsford campus where we were asked to complete a large-scale accommodation clean. This consisted of 3, 5, and 6 bed roomed flats all with individual shower pods, sinks and toilets – together with a communal kitchen. The main focus was to meet and exceed the very high standards of cleaning required by the client. All the kitchens' ovens and cupboards were deep-cleaned, inclusive of all 85 flats on the site. Being able to respond at very short notice and yet deliver cleaning of an extremely high standard was key to the job being deemed a success – which it was.

We then tendered for the window cleaning contract on both the Chelmsford and Cambridge sites, both of which we won and have now held for 2 terms of 2 years each. The university is our biggest window and specialist cleaning client and we complete their entire window

cleaning for them – including all reach-and-wash work, all internal window cleaning, and all hydraulic platform work. We pride ourselves on exceptional health and safety standards, with our tenders being inclusive of full risk assessments and methods-of-access explanations.

Following the window cleaning contract, we have also provided gutter cleaning and more recently carpet cleaning services to the university's accommodation in Chelmsford, together with accommodation cleaning for the first time on the Cambridge campus. We also clean the sail type structures on the outside of some of their buildings, and provide wash-downs to their smoking shelters and bikes stores. In addition, we wash the external surfaces of the Bris Soliel on the main Sawyer Building in Chelmsford.

Listening to our clients' needs is central to the success of our business, enabling us to offer a flexible service that meets their expectations – and is unmatched by our rivals.

**“Our long-term goal is customer retention, and by offering the very highest standards of cleaning with a professional yet flexible approach coupled with exceptional health and safety standards, our clients can be assured that Monthind can provide the services they require.”**

Simon Howes, Business Manager TechIOSH for Window and Specialist Cleaning.



For further details or to receive a free quotation please contact:

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