



# Quality And Technology Drives All Of Us At AGS...

Industry publications frequently name AGS as the top quality carrier in the industry, because at AGS, quality is an on-going process involving the CEO-founder downward. Quality applies to every customer transaction. We establish the highest quality for our services and we measure the results on a daily basis.

### Best In Technology...

As a leader in technology innovation in the logistics and freight industry, AGS offers you multiple choices for entering and tracking shipments – and with your personalized website, myags.com, you'll be able to run reports, check billing and obtain scanned images of PODs.

## We Are Also Known By The Companies We Keep...

- Allstate Insurance
- Amtrak
- ADP
- Becton Dickenson
- Best Buy
- Britesmile
- Cardinal Healthcare
- Echostar Communications
- Hewlett Packard

- Medimmune
- Nike Inc.
- Qwest Communications
- Rockwell Automation
- Smith & Hawken
- Sun Microsystems
- T-Mobile
- Visteon

### For More Information Contact An Associate Today...

### 1-800-645-8300

3333 New Hyde Park Rd., New Hyde Park, NY 11042 Tel: (516) 627-8910 • Fax: (516) 627-8915 www.agsystems.com • E-mail: sales@agsystems.com



We provide you with more services than anyone in the business – and each can be personalized to your exact needs – nationwide or worldwide.

When you use AGS, you get more than just speed and flexibility, you get the industry's most extensive range of services and options, available both in the U.S. and overseas. With no restrictions on size, shape or weight of shipments, and operating 365 days a year, we can bring you innovative delivery solutions that give you a logistics edge in the marketplace.

For over 45 years, we've specialized in tailoring our services to meet the specific requirements of our customers. That's why numerous U.S. government agencies, all branches of the U.S. military, Fortune 1000 corporations, mid-size firms and thousands of other organizations nationwide use AGS to handle all their shipping and logistics requirements.

In fact, we offer more custom-tailored delivery and value added services than any other carrier. And we do it at a cost our customers appreciate.

Every day we earn our reputation by doing "whatever it takes"™ in America and anywhere in the world.

## The AGS Family of Services... A New Level Of Quality

#### **DOMESTIC SERVICES**

#### **AGS Same Day**

The fastest possible delivery, door-to-door, anywhere in North America. Delivery within 2 to 8 hours, anytime, day or night, 365 days a year. Perfect for shipping machinery, parts, products, documents and other urgent materials.

#### **AGS Overnight**

Offers guaranteed overnight delivery at lower rates than our competitors. Next day delivery service to over 20,000 communities in the U.S. Service available weekends and holidays, 365 days a year. Any size or shape package, no weight restrictions and delivery as early at 7:00 a.m.

#### **AGS Second Day**

Economical door-to-door delivery within two days to every zip code in America. Earliest second day delivery time – at less cost. Packages of any size, shape or weight shipped and delivered.

#### **AGS Three Day**

Ideal for small parcels and heavyweight shipments. Upgrade from ground service and cut costs from second day service. Perfect for distributing large volumes of parcels nationwide.

#### **AGS Deferred**

Offers just-in-time door-to-door delivery at the lowest possible costs with scheduled arrival times anywhere in America. Rates frequently competitive with major truck lines.

#### **AGS Ground**

Our surface delivery system, that is faster than LTL, at less cost, available to every zip code in America. AGS Ground also handles full truckload movements nationwide.

#### **AGS Home Delivery**

Delivers products of all weights and sizes to every residential address in America. All time-definite services available with four delivery options including White Glove.

## The AGS Family of Services... A New Level Of Quality

#### INTERNATIONAL SERVICES

#### **AGS Global Same Day Service**

The fastest way to ship urgent or critical material from anywhere in the U.S. to anywhere in the world. Delivery of small documents to commercial shipments of any size or weight, 24 hours a day, 365 days a year. Many via onboard couriers.

#### **AGS Global Package Express Service**

Our expedited door-to-door service for parcel-type shipments anywhere in the world. For shipping documents or for commercial shipments, AGS delivers direct to your customer's door with total tracking capabilities.

#### **AGS Global Expedited Freight Service**

The service provides a Next-Flight-Out door-to-door air freight service for heavyweight movements (100 lbs.+) from the U.S. to over 205 countries. Many destinations come with a money-back guarantee with time-definite delivery.

#### **AGS Global Economy Freight Service**

A service that provides economical air export service from the U.S. with consolidations to more than 800 cities around the world. We can also provide multiple delivery options from airport-to-airport to door-to-door and DDP service.

#### AGS Global Seafreight Service

Complete ocean freight services from all points in the U.S. to all overseas countries for both LCL and FCL traffic. Our specialists can provide complete documentation and banking services, cargo insurance and export packing as well.

#### AGS Global Import Freight Service

We can provide a single source control on your purchased items from over 205 countries into the U.S. The coordination on both air freight and ocean freight can be provided into every U.S. entry port and airport in the U.S. with complete customs clearance, warehousing, distribution and other delivery options available.

#### **AGS Global NAFTA Transborder Service**

Our specialists on the Canada and Mexico lane segments offer multiple door-to-door transportation services from Package Express to Expedited Heavyweight to Economy Freight and a special in-bond service to Mexico City.

#### **AGS Global Logistics Services**

The same value-added logistics services we provide in the U.S. we can provide on a global basis. This includes inventory management and reporting, warehousing, assembly and distribution, recovery and return and product merging programs.

#### SPECIAL SERVICES

#### **Trade Show Exhibit Service**

We have specialists to handle your critical trade show and exhibit materials, anywhere in the U.S. and overseas. Special handling and on-line tracking right to the convention floor or meeting site.

#### **Distribution By-Pass**

AGS can help you eliminate warehouses by handling your product distributions direct to your final customers. We handle the distribution center functions while doing the transportation, eliminating the need for this additional, costly step. We can merge your products from different vendors and deliver together to your customers as a single order.

#### **Recovery and Return Program**

We can handle the return of your equipment or parts from customers or field engineers anywhere in the U.S. Packing of equipment is available at your customer site nationwide, with website tracking available.

#### **Call Center Management**

Our call center specialists can handle any of your internal functions that are related to transportation or logistics. For example, we can act as your reverse logistics center on returns having your customers call our call center where we respond in your name, following your internal procedures. We have the ability to customize our call center functions to your specific needs.

#### **Transportation Temp Staffing**

When you need specialized staffing for an important project that involves shipping or distribution of products, our Transportation Temp Staffing group can furnish you with highly trained specialists in any form of transportation or document processing. You pay only for the time you need our specialists. Best of all, they are available 7 days a week.

#### **Air Charter Services**

Our charter brokerage division can charter anything for you, from a Cessna to 747, 24 hours a day, any day of the year. Includes pickup, loading and unloading, direct delivery to your recipient and complete handling of any documentation requirements such as customs clearance at overseas destinations.

#### LOGISTICS SERVICES

#### Associated Partstock®

A nationwide network of 400 local depots designed to get parts and products to your customers – quickly and cost effectively – 24 hours a day. Also available in Europe, the Far East and South America.

### Contract Warehousing and Distribution Services

We can establish a distribution center to your specifications anywhere in the U.S. or overseas, including all functions from pick and pack, customer service to transportation planning. Or you can use our established facilities for fast, low cost distribution in many major markets.

#### **Corporate Distribution Management**

An innovative service that manages the total shipping and distribution functions for your company. Use our experts to handle every aspect of your shipping and you'll receive the lowest cost plan that meets your service requirements.

#### **Retail Merchandising Services**

The fastest and most economical way to install your displays, fixtures and point-of-sale materials in retail outlets everywhere in the U.S. Services offered: delivery, assembly and installation, de-installation, warehousing and inventory management, local delivery, courier services, training of retail sales personnel, inventory and product tracking, special events teams and nationwide support service.

#### **Import Inventory Management**

A service for managing the inventory and distribution of your imported merchandise. We can manage the total import inventory and distribution from your overseas suppliers to final delivery to your U.S. customers.

#### **In-Transit Merge**

We can pickup from multiple suppliers and deliver to your customer as one shipment on a single manifest. We supply software that allows you constant tracking.

#### TECHNOLOGY SOLUTIONS

#### **C-ASPIN**

An automated shipping system that can save you hours of time. Prepare and print airbills, manifests, shipping labels, numerous reports and get shipping charges. AGS will install at your site and have you running in minutes.

#### myAGS.com/Customer Infonet

You just have to register and then you can enter your shipments directly into our website entry form from your PC. You can use your address book to store frequent destinations. Then track your shipments directly through the same site and create your own reports.

#### **AGS Supply Chain Suite**

Developed by AGS, this unique, one of kind software allows you to bar code enter your product inventory into our system and initiate orders from this inventory from any location. Then automatically track the order in our freight tracking system – all on the web. This innovative system can help you organize inventory control and transportation company-wide. It can be customized to your specific requirements and is a complete Supply Chain Management solution.

#### **EDI-Electronic Data Interchange**

AGS maintains several electronic data interchange packages to help improve productivity and efficiencies. You can have a totally paperless transportation process electronically, saving you time and money.

#### **Custom Freight Management Software**

AGS will design software that meets your specific needs for freight management, including specialized websites that help you manage all forms of transportation.



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