Computer Connection

General Company Information

Company's Official Name: Computer Connection of CNY, Inc.
Address: 11206 Cosby Manor Road, Utica NY 13502
Entity Type: Incorporated
Founded: 1988
Chief Executive Officer / President: Scott Fluty
Chief Operating Officer: Tricia Shauger

Phone: 315.724.2209
Fax: 315.724.0794
Toll Free: 1.800.566.4786
Website: www.ccnytech.com

Mission: Our Mission is to provide superior computer hardware, support, and services that are reliable and affordable to consumers. We will I work to provide the absolute best product for the job within your budgetary constraints & time.

Vision: Our Vision is to sustain exceptional products, support, service, and knowledge in the dynamic world of technology.

Values: Integrity, Respect, Knowledge, and Teamwork.

Awards:

2009: Best of Utica Award for "Computers, Peripheral, and Software."

2009: Central New York Business Development Corporation & First Niagara Bank presented
Computer Connection with the "Excellence In Small Business" Award," In conjunction with the
United States Small Business Administration.

5/2007: Business Solutions Magazine named Computer Connection "National Security" winner of the
year.

2/2005: Central New York Business Journal named Computer Connection "Business of the week."

2004: Fortinet names Computer Connection "Value Added Reseller" for our expertise and certifications in their IT security hardware.

2001: Scott Fluty receives the "40 Under 40" award in the Mohawk Valley.

Certifications & Authorizations:

This listing is a representation of Computer Connection of Central New York, Inc. and it's employees/individuals affiliated.

- R2 | ISO 14001:2004 Certified

- Scott Fluty, CEO/President is a Board Member of the AscdiNatD (Association of Service and Computer Dealers International and the North American Association of Telecommunications Dealers)

- Fortinet Platinum Partner

- CompTIA Network+ Certified

- Defense Security Service NISPOM Chapter 8 Certified

- National Security Agency COMSEC Custodian

- We adhere to the ISO 9002:1994 quality controls that include testing of all products, ESD compliance, and a fully trained source.

Computer Connection

PRODUCT LINES

This product listing could vary at any given time. We are also not limited to this list as we are active in pursuing new product authorizations regularly.

- Sun/Oracle
- HP
- Dell
- IBM
- CISCO Systems
- Fortinet
- DotHill

PRODUCT WARRANTIES

Standard Warranty: Depot warranty includes 90 days minimum on computer components, one year on refurbished Sun workstations and servers, and two years on Sun Embedded or custom workstations and servers. This warranty includes telephone technical support and defective part replacement. Technical and RMA department telephone assistance is available between the hours of 9:00 a.m. and 5:00 p.m. (Eastern Standard Time), Monday through Friday, excluding Computer Connection of Central New York, Inc. holidays. Exception to the depot warranty is equipment offered on an "as is" basis.

Extended Warranty: An extended warranty is available and may be purchased at the time of sale, during, or at the end of an existing warranty time period. The extended warranty period must be purchased in 12-month increments.

Out of Warranty Repair: If a defective part or system is no longer within the established warranty period, Computer Connection of Central New York, Inc. shall charge a nominal fee for evaluation and repair of the reported problem. Any replacement or additional parts needed for a successful repair shall be billed to the customer. Customers will be given a quote on repair costs prior to a repair being completed.

SERVICES : eWASTE & RECYCLING

Our Recycling Mission

Computer Connection of CNY, Inc. strives for superior end-of-life asset management of electronic equipment. We abide by R2 Certification policies by reducing, reusing, recycling and recovering electronics in an environmentally safe manner. We consistently follow environmental rules, regulations, and health & safety laws. We educate the public and ensure downstream vendors follow these standards as well. We continually meet our goal of zero waste by diverting electronics, plastic, batteries, and metal from entering landfills.

eWaste / Recycling Specific Certifications & Authorizations:

This listing is a representation of Computer Connection of Central New York, Inc. and it's employees/individuals affiliated.

- R2 Certified

- Registered Electronic Waste Recycling Facility in New York State (Department of Environmental Conservation) Registration #00947

About Recycling: Recycling is in the hands of our communities & businesses. Improperly disposing of equipment threatens our planet in many ways. We work to reduce the amount of improper equipment disposal of our current client base as well as in our community. Our goal is to dispose of hazardous chemicals/toxins, & non-biodegradable waste in an eco-friendly manner and in doing so we continue to educate ourselves & the community about proper recycling.

We purchase your old hardware when you upgrade your gear. Our customers are some of our best suppliers. We will either purchase your old hardware or provide you with a trade-in allowance towards the purchase of replacement(s). We are actively assessing market value of used computer equipment and provide you with an honest estimate of your equipment's worth. After an assessment of equipment takes place we can pay you accordingly.

We are R2 | ISO 14001:2004 Certified

Over the past year we have been working towards becoming R2 Certified in eWaste recycling. What the R2 Certification signifies is that our company works by a standard set of guidelines and procedures set forth to ensure environmental as well as general health safety of recycled equipment. Everything that we do, the people that we educate internally or externally and the procedures that we instill are completely documented at our facility and are under continual review.

History About the R2 Standard

The R2 standard is a comprehensive certification program created by the United States Environmental Protection Agency, State regulatory agencies, current electronics recyclers / refurbishers / trade associations, and original equipment manufacturers. Once the standard was completed it was then approved by the ANAB (ANSI-ASQ National Accreditation Board), which is an organization that provides accreditation to the certification bodies that conduct third party audits of electronics facilities.

With this certification we'll also become ISO 14001:2004 compliant and will be considered an environmentally responsible handler of recycled equipment.

Our Registrar

Perry Johnson Registrars, Inc. is a full-service registrar that carries multiple international accreditations. This means PJR has the authority to register organizations, recognizing them for their quality management system's integrity. We have been working with them from the very beginning and have utilized them to ensure that our process is completely that of the R2 Standard.

Drive Sanitation & Data Destruction: Computer Connection of CNY, Inc. certifies that all drives and tapes received at our facility are sanitized or destroyed per your request. Written certification/documentation is then provided verifying this process for your records. Drives are wiped in accordance with all software piracy laws, and all personal, non-transferable, or propriety information is erased using Darik's Boot and Nuke (DBAN) V. 2.2.7 which utilizes a Department of Defense 7 Pass Wiping Method. All of our drives are destructed using an Ameri-Shred Corp. Hard Drive Shredder (AMS 100/150 HD Series). All unrecoverable assets are recycled according to specifications set out by the New York Department of Environmental Conservation and in compliance with all local, state, and federal regulations.

Drive Sanitation & Data Destruction – Example of Certificate
(Will provide a copy of Serial Numbers as well upon request – additional cost associated)