

ChainDrive Web Order Fulfillment

Increased Efficiency + Streamlined Operations + Order Accuracy = Satisfied Customers!

Meet the expectations of today's «Omni-channel» shopper and deliver on their demands of getting what they want, whenever, however and wherever!



- ✓ Fill Web orders from any combination of warehouse and/or store locations.
- ✓ Set conditions that will automatically pull from the nearest location.
- ✓ Rules can be set to select items from locations with the most inventory and/or slowest rate of sales (forecasted weeks of supply).
- ✓ Either consolidate item(s) at a centralized DC or direct ship from location. Transfer requests can be initiated automatically.
- ✓ Manually override and select which items are to come from which locations.
- ✓ Track all fulfillment requests , current status and location including in-transit.
- ✓ Cross-channel carrier integration and Optional API's include; External Logistics, Payment Processor, 3rd Party warehouse & distribution providers.



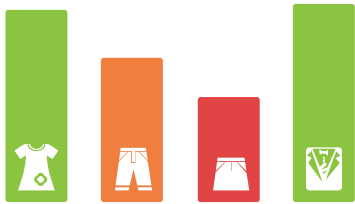
Rules Settings

ChainDrive's Rules Setting feature allows you to fill online orders automatically based on setting location proximity and stock availability rules. By applying these rules the system can locate, consolidate, direct ship or hold for pickup directly at a store.



Inventory Management

ChainDrive's inventory management allows you to have complete visibility into your inventory levels across all retail channels whether it is from stores, warehouses or distribution centers. Real-time detailed reporting on inventory counts and location status allows you to monitor, manage and fulfill online orders with ease.



Product & Vendor Management

Create and define your vendors and products with ChainDrive's Product and Vendor management tool. Assign sizing, colours, prices and also set specific conditions that determine the manner in which your inventory and its suppliers are managed.



Cross-Channel CRM

Meeting the demands of today's «Omni-Channel» shopper requires a CRM tool that lets you manage, track and reward your most valuable customers throughout all of their purchasing channels. Maintain customer loyalty, collect demographic profiles, and understand shopping patterns so that you can drive direct marketing campaigns.



Price & Promotional Management

ChainDrive's price and promotion management tool allows you to set and track prices and price changes throughout the product life cycle so that you can monitor and analyze to ensure profitability without resorting to huge discounts.



Exception Management

Using the Exception Management tool you will be able to set exception rules whereby if any of the order criteria is not met the order will be automatically flagged for review prior to moving on to the next step in the fulfillment process.

The system keeps you in control at all times by alerting you on orders that require review for reasons such as incomplete information, fraud alerts, special instructions or any other conditions pertinent to the order so that you can immediately address the issue.