



For Immediate Release

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Clare Computer Solutions Launches Next Generation NetCentral Services

(SAN RAMON, CA) Clare Computer Solutions (CCS), a professional services firm providing IT solutions for companies in the San Francisco Bay area since 1990, is launching its Next Generation Managed Service Provider Solution (MSP), NetCentral.

According to company CEO, Brad Mendonsa, "The objective is to give peace of mind to our clients. Our next generation NetCentral product is designed to provide transparency into IT business processes and has new and expanded reporting and monitoring tools. Our clients are already receiving these benefits."

The NetCentral Managed Service Provider solution provides a more sophisticated solution than just monitoring and reporting incidents. NetCentral can help reduce the impact of incidents or reduces the risk of an event altogether. As businesses look at their options with the cloud, BYOD (Bring Your Own Device), and the ever-changing hardware and software landscape, CCS can assist clients in making intelligent IT decisions. CCS can optimize workflow and review the entire IT picture for companies.

NetCentral offers 24/7 network and security support and transparency to the client with our unique online ticketing, 24/7 monitoring, and expanded tools and services that minimize risk, and provide business continuity services. Additionally, NetCentral clients also enjoy priority scheduling, monthly reporting, budget planning assistance and much more.

CCS has combined a series of advanced technical tools and a highly efficient process with business consulting and has successfully integrated business consulting and IT support – in effect, providing enterprise-level Chief Information Officer services for small-to-medium size businesses.

Tel 800 339- 0690

About Clare Computer Solutions (CCS)

Clare Computer Solutions has been providing high quality IT Network Services and Network Support to Bay Area companies since 1990. CCS has installed over 2,400 multi-user networks and serviced many more. Clients represent diverse industries including: healthcare, manufacturing, construction, insurance, service industries, legal, hospitality and more throughout the San Francisco Bay Area and Northern California. The company is based in San Ramon, California. Visit: www.clarecomputer.com

Our Services

We have experience in deploying solutions utilizing technology from Microsoft, Novell, Citrix, VMware, Cisco, Hewlett-Packard, Dell and many other industry leaders. Our long-term relationship with these manufacturers ensures considerable depth of knowledge in these products, and how they interoperate. What this means to our clients: solutions are deployed quickly and correctly.

Our Process

CCS strives for seamless integration and high touch customer service from the most highly certified and trained team possible. Clients are kept informed with monthly reports and quarterly reviews. From our detailed invoices to our process, clients regularly report that they appreciate our level of detail and transparency when it comes to their business. Our internal performance guidelines ensure that we continue to perform at peak level to service all of your IT needs.

Our Mission

CCS is a technology partner committed to our client's future by listening, strategizing and implementing cost effective technology solutions. We are an extension of our client's business and are interested and committed to their long-term success. We ensure that your technology supports the vision, experience and the passion that is the basis of a thriving business.

Our Vision

We are dedicated to becoming the premier technology solutions provider in the Bay Area by following these three tenets:

- Listening to our clients and understanding their needs
- Becoming our client's trusted advisors
- Following best practices, policies, and systems which create greater responsibility and accountability to the client and to each member of our team.

Visit: www.clarecomputer.com

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