



*Infinity*

[www.infinitecalls.com](http://www.infinitecalls.com)

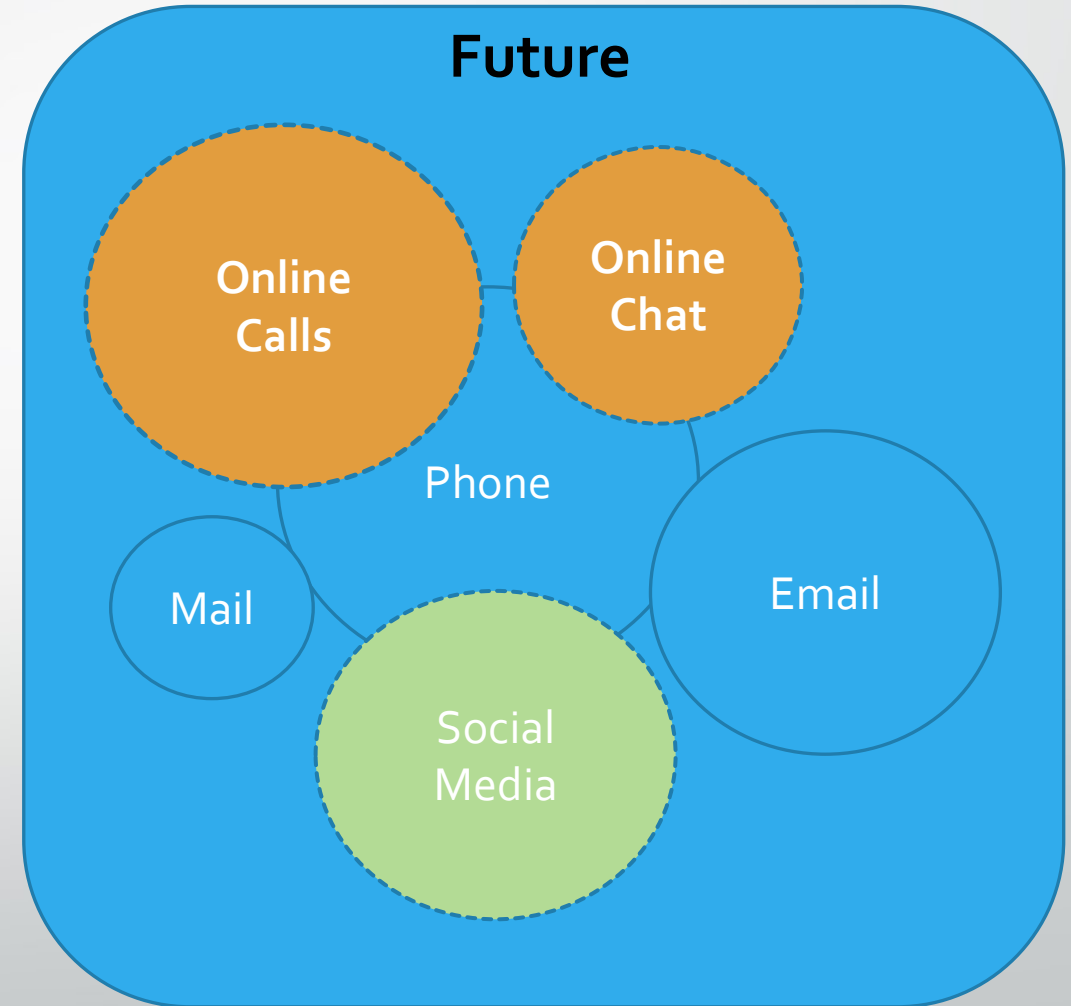
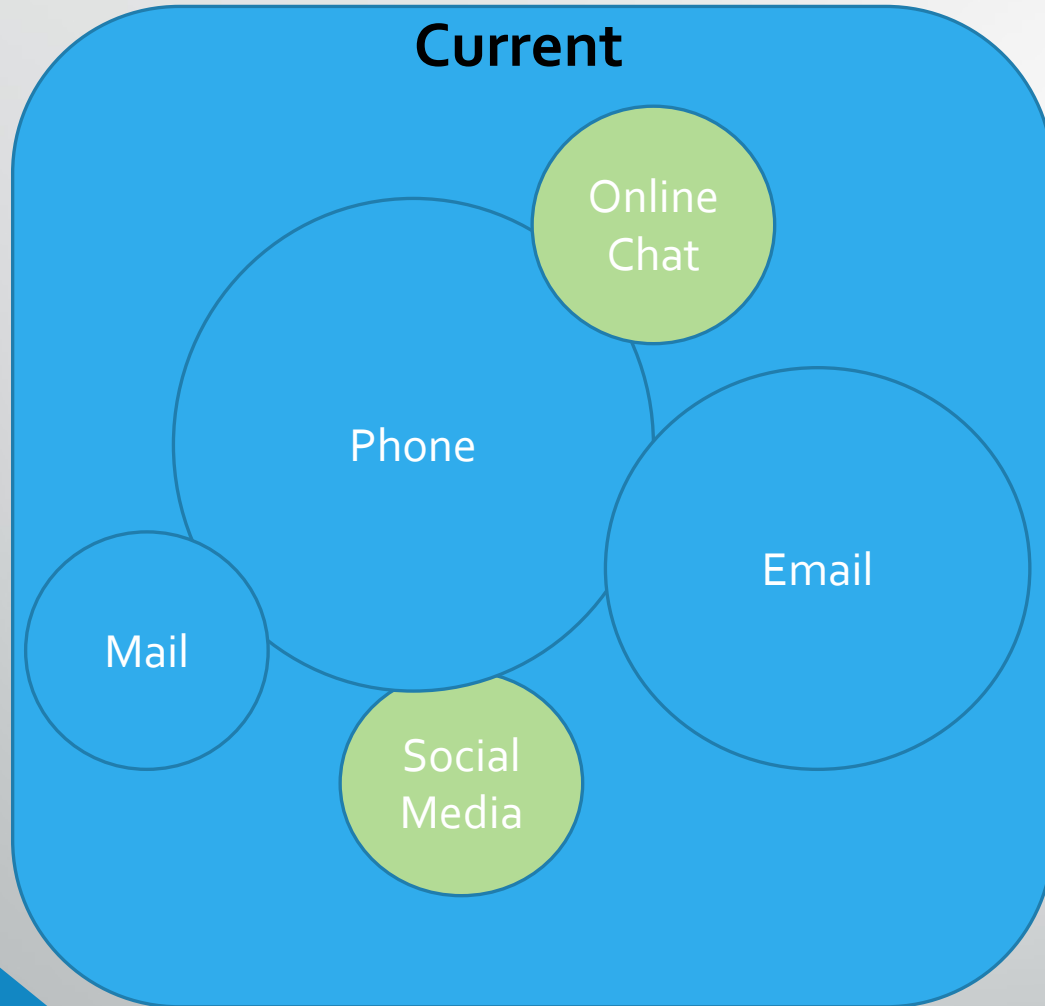
*A BrookWin Company*  
[www.brookwin.com](http://www.brookwin.com)

# Infinite Possibilities...

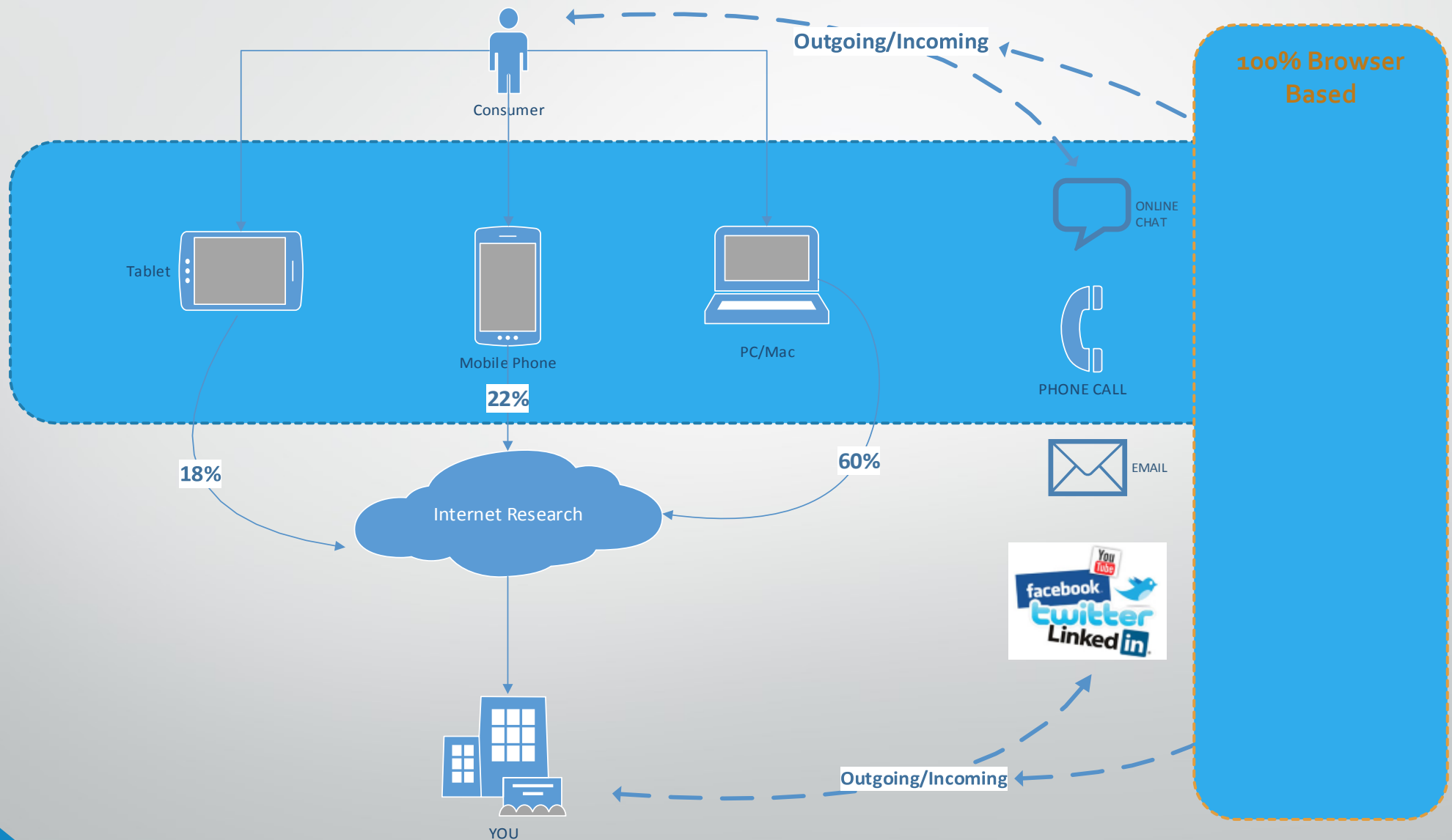
**Lead Generation**

**Customer Retention**

# Communication Platform



# Next Generation Communication Platform



# Technology

- WebRTC



- MySQL



- HTML5



- CSS 3



- PHP



- JQuery/JavaScript



- Cassandra



- VoIP



# Key Features


- 100% Browser Based Solution
- Secure, Reliable and Stable
- Initiate/Attend Calls or Chats from Tablets, PC/Mac or Smart Phones
- Extremely Easy Integration into Existing Web Site(s)
- Automatic Switching Over to Chat (unsupported browsers\*)
- Unlimited Calls and Unmetered Online Chat!
- Built-in Integration Options for CRM & Ticketing Solutions
- Easy to Use Agent & Administration Tools
- Hosted Solution on Amazon Web Services
- Affordable Pricing

# Online Call Features

- Browser Based Solution
  - No applications needed for Agents and Administrators
- Built-in “Call Us” or “Call You” features
- Complete IVR Support (voice and DTMF tones)
- Record, Forward, Hold and Transfer options
- Unlimited Routing Options
  - Route calls based on Location, Department, Language... etc
- Excellent Call Quality
  - Amazing call quality, even on a 3G line

# Screenshots





Infinite  Calls -Guest

Captcha

Fields with \* are required.

Name \*

Email \*

Verification Code \*   



# Screenshots (Cont.)

Private Access - Agent Login

Please fill out the following form with your login credentials:


Fields with \* are required.

Username / Email \*

Password \*

Remember me

Login

Infinite  Calls - TestUser

List Companies Agents Queues History Statistics My Account ▾

Dashboard

Create SIP User

Total Companies 1

Total Queues 1





Total Agents 2

Dashboard » SIP Users

Manage SIP Users By Company

SIP User's - 8calls.com

Displaying 1-2 of 2 results.

No	Sipname	Extension	Actions
1	Agent1	101	 
2	Agent2	102	 

# Screenshots (Cont.)

The screenshot displays the 'Infinite Calls - TestUser' web application. The top navigation bar includes 'List Companies', 'Agents', 'Queues', 'History' (highlighted), 'Statistics', and 'My Account'. A left sidebar contains navigation links for 'Dashboard', 'List Companies', 'SIP Users', 'Queues', and 'Statistics', along with summary statistics: 'Total Companies: 1', 'Total Queues: 1', and 'Total Agents: 3'. The main content area is titled 'Search History' and contains a search form with the following fields:

- context \* (dropdown menu): 8calls.com
- Queue \* (dropdown menu): Testqueue
- Agent \* (dropdown menu): Any
- From \* (text input): [Empty] (Error message: From cannot be blank.)
- To \* (calendar): May 2014, 11:00
- Result Row \* (text input): [Empty]
- Sort Order \* (text input): [Empty]

A 'Search' button is located at the bottom left of the form area.

# Screenshots (cont.)

The screenshot displays the 'Infinite Calls' admin interface. The top navigation bar includes 'List Companies', 'Agents', 'Queues', 'History' (selected), 'Statistics', and 'My Account'. The left sidebar contains a navigation menu with 'Dashboard', 'List Companies', 'SIP Users', 'Queues', and 'Statistics'. A summary box in the sidebar shows: Total Companies: 1, Total Queues: 1, Total Agents: 3. The main content area shows a breadcrumb trail: Dashboard > Company Admin > History. Below this is a 'History Results' section with a table of call records. The table has 8 columns: No, Hangup Cause, Agent Extension, Cx Extension, Event Time, Billsec, Queue, and Duration. It displays 12 rows of data, with a watermark 'Activate Windows' visible in the bottom right corner.

Dashboard > Company Admin > History

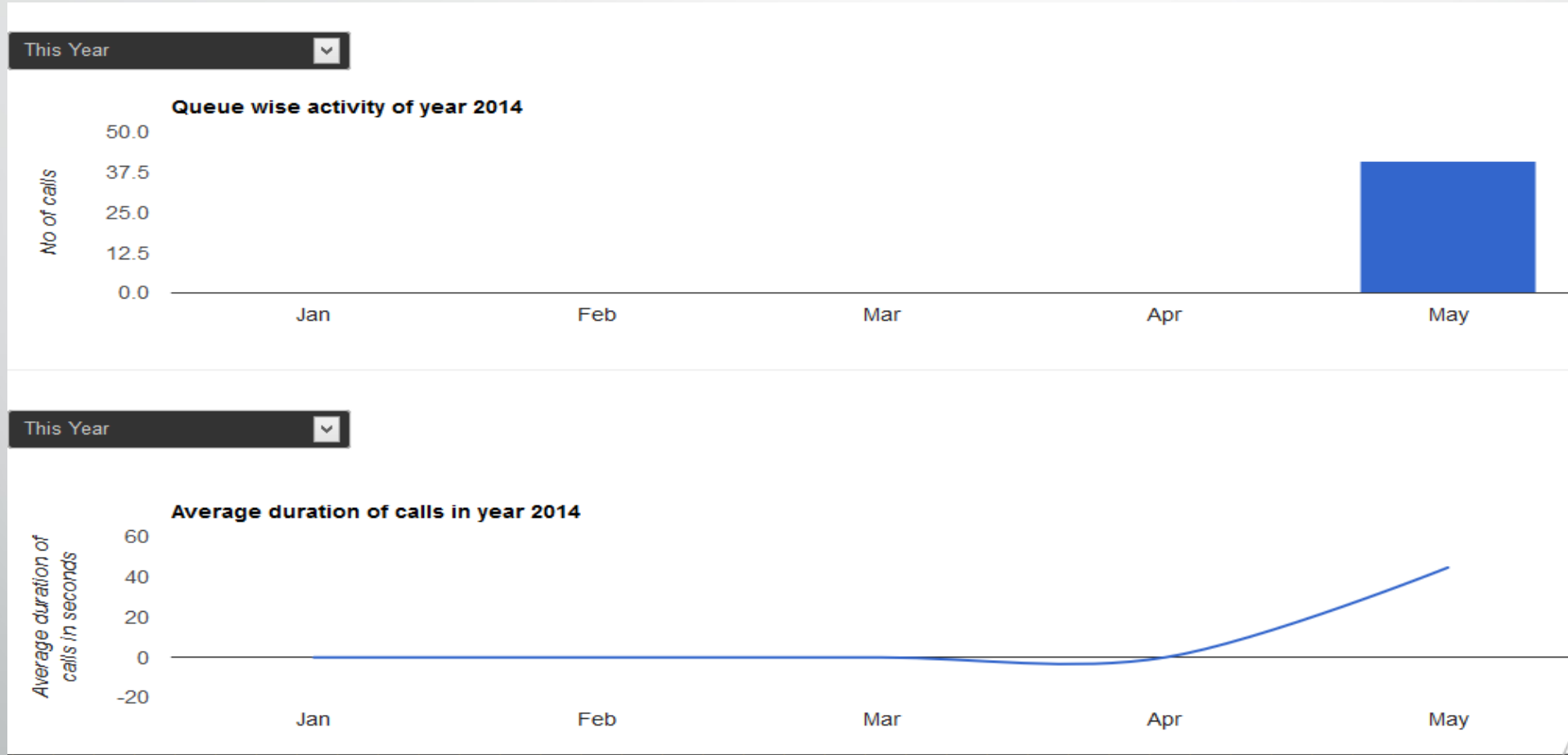
History Results

Displaying 1-20 of 20 results.

No	Hangup Cause	Agent Extension	Cx Extension	Event Time	Billsec	Queue	Duration
1	NORMAL_CLEARING	102	kasi	May 25, 2014, 7:39 pm	4	Testqueue	9
2	NORMAL_CLEARING	101	kasi	May 25, 2014, 7:34 pm	3	Testqueue	15
3	NORMAL_CLEARING	101	kasi	May 25, 2014, 7:30 pm	4	Testqueue	20
4	NORMAL_CLEARING	101	kasi	May 25, 2014, 7:28 pm	12	Testqueue	18
5	NORMAL_CLEARING	101	kasi	May 25, 2014, 6:56 pm	12	Testqueue	19
6	NORMAL_CLEARING	101	kasi	May 25, 2014, 6:52 pm	237	Testqueue	242
7	NORMAL_CLEARING	101	kasi	May 25, 2014, 6:45 pm	43	Testqueue	47
8	NORMAL_CLEARING	101	kasi	May 25, 2014, 6:42 pm	19	Testqueue	24
9	NORMAL_CLEARING	101	dfs	May 25, 2014, 6:09 pm	326	Testqueue	334
10	NORMAL_CLEARING	101	kasi	May 25, 2014, 4:58 pm	36	Testqueue	44
11	NORMAL_CLEARING	101	kasi	May 25, 2014, 4:00 pm	4	Testqueue	18
12	NORMAL_CLEARING	102	kasi	May 21, 2014, 11:16 am	5	Testqueue	15

Activate Windows  
Go to Settings to activate Windows.

# Screenshots (cont.)



# Pricing Options

- Free Trial Version Available ([www.infinitecalls.com](http://www.infinitecalls.com))
- Cloud Hosted Solution
  - Starting at \$99/month per Agent User
  - No contract, Month to Month Plans
  - Special Pricing Options Available for 10+ Agent Users
  - Discount Pricing for Annual Renewals
- Partner Licencing
  - Available at a discounted Rate
  - Bulk billing Options

# Contact Us

[www.infinitecalls.com](http://www.infinitecalls.com)

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