

# ::datasheet Optimizing Revenue in Practitioner Offices & ACOs

## "Simplify the complexities of patient intake and billing with our online education program."

Does your staff understand basic coding, medical necessity and the Advanced Beneficiary Notice, as well as the importance of collecting payment from patients upon every visit? Discover BridgeFront's all-new Optimizing Revenue in Practitioner Offices & ACOs online education program. The complexities of teaching patient intake and billing processes is now made easy.

### Education Stays Up-to-Date with Rapid Changes in Healthcare

After delivering the leading training program on revenue cycle for acute care facilities, BridgeFront now created a premier training program for practitioner offices. Results are immediate and proven effective. Available through a simple internet login, sessions are easy-to-follow and can be taken over a period of one full year – whenever your staff has the time. Whether you're on-boarding new employees or need to refresh staff on current processes, this training benefits your organization immensely.

#### **Education Outcomes**

- Positive affect on your office revenue or income.
- Improved cash flow and patient satisfaction.
- Improved staff understanding of the billing process.
- Reduced patient confusion with financial responsibility and covered services.
- Streamlined patient intake and data stream.
- Staff understanding of how to work with your payers.

#### **Education Details**

This education is designed in a progressive manner; staff should complete the courses in the ordered presented below. The course titles included in this program are:

- Introduction to the Revenue Cycle
- Critical Steps in Payer Identification
- Determining COB and MSP
- Introduction to Healthcare Coding Systems
- Medical Necessity and the ABN
- Overview of Collecting Patient Balances
- Anatomy of a 1500 Claim Form
- Understanding the Hospital/Facility-Owned Clinic

#### A Single Source for All Your Education Needs

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#### Audience for this Education:

Our new online education program will benefit all administrative staff, including front desk/ receptionist, intake, check-in, billing, medical records/access department, and coders. Even new clinical staff in your office can benefit from this education. By making this a part of your new staff onboarding education...they are learning how all parts of your office work together to increase. Charting/documenting will improve in specifically.

#### **Testimonial:**

"I am thrilled with the modules. They are perfect for employees with no healthcare background. We purchased them for [a wide array of staff] and we're finding [the education] invaluable." *Susan Hutzler, Executive Director of Revenue Cycle, Gerald Champion Regional Medical Center* 

We would also love to guide you in Microsoft Office Skills, Leadership, Compliance, Coding, ICD-10 and Anatomy and Physiology. Over 10,000 organizations over the past 12 years have chosen BridgeFront for its healthcare education.

