



## Eze Voice

Voice communications systems are the lifeline for any investment firm and require the highest levels of quality of service, availability and business continuity. Too often firms are forced to make trade-offs to achieve these requirements in a manageable and cost-effective manner. Eze Castle Integration's Eze Voice service eliminates this challenge by delivering high quality and cost-effective voice services with resiliency and redundancy built-in.

For nearly two decades, Eze Castle has delivered premier voice solutions to hedge fund and investment firms, handling everything from evaluation to implementation to ongoing support and maintenance. Eze Voice expands on this pedigree to provide clients access to innovative hosted voice services with high levels of redundancy, quality of service and cost-effectiveness.

Eze Voice allows clients to leverage Eze Castle's premier cloud infrastructure and is ideal for firms that do not want to invest in an in-house phone system or are due for a system upgrade.

The flexibility and scalability of the Eze Voice offering far surpasses that of a traditional premise-based PBX solution. The service eliminates the up-front costs of buying a phone system and provides clients with a solution that can be customized to meet their unique user needs.

This cost-effective cloud hosted PBX service comes with nearly unlimited calling minutes as well as on-the-fly call redirect so clients can take calls from virtually anywhere. With Eze Voice clients can leave everything to the experts – Eze Castle Integration.

### How it Works



### About Eze Castle Integration

Eze Castle Integration is the leading provider of private cloud services and IT solutions to the investment industry. The company's products and services include Technology Consulting, Outsourced IT Support, Private Cloud Services, Project & Technology Management, Professional Services, Telecommunications, Business Continuity Planning and Disaster Recovery, Archiving, Storage, Colocation and Internet Service. Eze Castle Integration is headquartered in Boston and has offices in Chicago, Dallas, Hong Kong, London, Los Angeles, Minneapolis, New York, San Francisco, Singapore and Stamford. **Learn more by calling 800-752-1382 or visiting [www.eci.com](http://www.eci.com).** © 2014 Eze Castle Integration, Inc.

## Benefits

### Premier Quality of Service

Eze Castle is 100% focused on quality, reliability, and business continuity. The network powering our hosted PBX service is optimized to deliver crystal clear sound based on a state of the art network and VoIP optimized infrastructure.

### Business Continuity

The platform behind our Eze Voice service boasts redundant hardware and software and fault tolerant systems to ensure continuous availability. In addition, another advantage is that calls can be automatically re-routed in the event of local service outage.

### Communicate Seamlessly Across Multiple Offices

Eze Voice makes it easy to connect a firm's offices and employees and eliminates the need for expensive and complex networks, hardware and software.

### Connecting Mobile Workers

With Eze Voice, each mobile employee simply needs a broadband connection and they become an extension of your corporate phone system. Employees simply need to plug in their compatible phone via Ethernet to their home network and start making calls.

### Number Transportability

Traditional phone companies often require firms to switch numbers with an office move, but with Eze Voice users can keep their numbers.

### Critical functionality for Financial Services

Eze Voice delivers true 'bridged appearances,' which enable flexible push-button collaboration between colleagues.

By adding a colleague's phone line to your phone, not only can you join live conversations, but you can also place and answer calls from that 'bridged' phone line. This is a must-have feature for fast-paced trading operations and collaborative teams.

### Highlights

- Highly resilient and available voice communications
- Maximizes existing voice systems
- Premier Quality of Service
- Flexibility
- Quick Activation
- 24 x 7 x 365 Support
- Cost Effective

To learn more,  
Call today: 800.752.1382  
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