What the World Wants in a Next-Generation ERP

Below are results of a recent global ERP survey that Epicor conducted to better understand these worldwide demands. Where does YOUR organization fit among these results?

Top ERP Needs
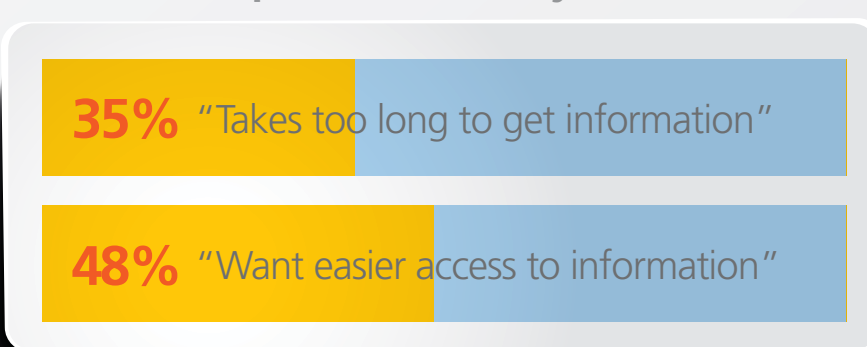### Greater Responsiveness and Access to Information

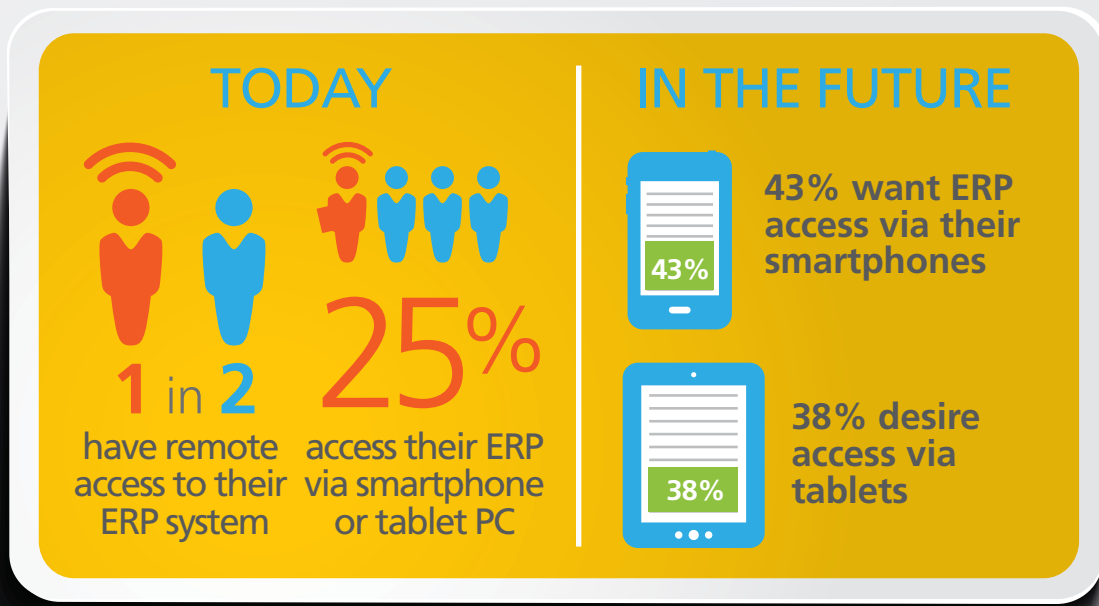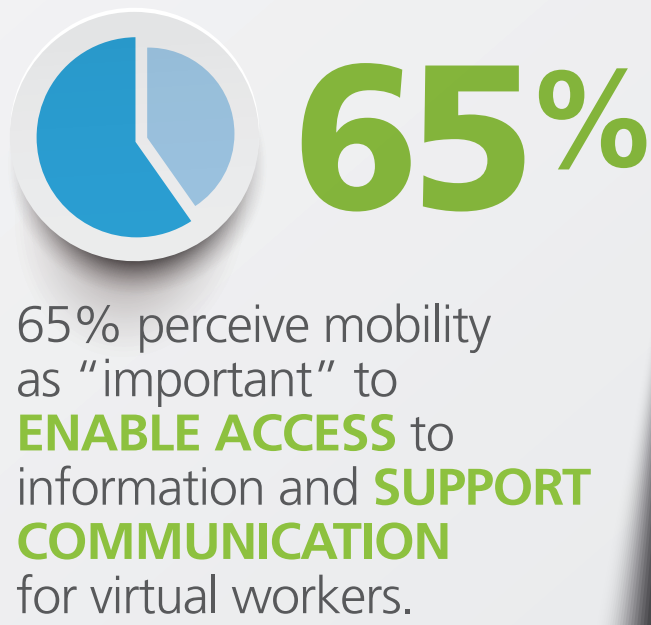**80%** agree that ERP is **CRITICAL** to their business

BUT → **half** characterize the performance of their **current ERP system** as merely **"ADEQUATE"** or **"BASIC"**

Greatest Needs
Responsiveness and Ease of Access to Information

30% Say **"RESPONSIVENESS"** most vital to promote business agility and growth, comprising:
- Faster time to value
- Enhanced performance
- Scalability and ease of deployment

EASE OF ACCESS
Next greatest need is ERP that's "simpler to use for everyone"
Of those respondants surveyed:

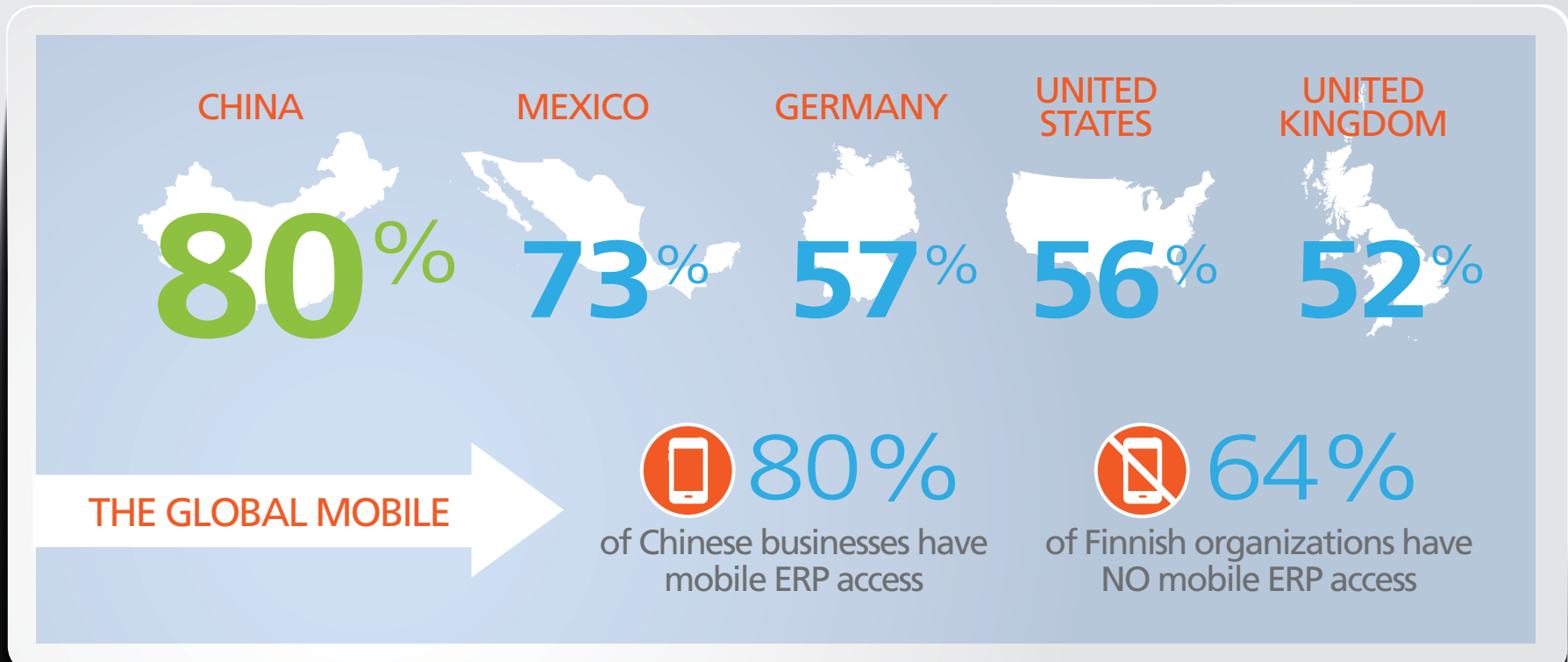**35%** "Takes too long to get information"

48% "Want easier access to information"

Mobilizing and Socializing ERP

65%
65% perceive mobility as "important" to **ENABLE ACCESS** to information and **SUPPORT COMMUNICATION** for virtual workers.

TODAY
1 in 2 have remote access to their ERP system
25% access their ERP via smartphone or tablet PC

IN THE FUTURE
43% want ERP access via their smartphones
38% desire access via tablets

The majority see social collaboration as **important in their future business**

NEARLY **half** believe it especially beneficial in terms of **customer/supplier communications**

ONLY **10%** said they believe ERP can exploit social media to a "great extent"

Next-Gen ERP Vision:
Global Leaders and Laggards

An "Aye" for the Future: Respondents by country who view social collaboration as "important" for business going forward

CHINA	MEXICO	GERMANY	UNITED STATES	UNITED KINGDOM
80%	**73%**	**57%**	**56%**	**52%**

THE GLOBAL MOBILE →

80% of Chinese businesses have mobile ERP access

64% of Finnish organizations have NO mobile ERP access

Businesses Favor "Partly Cloudy" ERP Implementations

20% desire to continue to invest in legacy on-premises

64% favor a cloud deployment, or the ability to mix and match cloud, on-premises or remote servers

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