MCNA DENTAL RECEIVES URAC CLAIMS PROCESSING ACCREDITATION

MCNA DENTAL

200 W. Cypress Creek Rd., Ste 500
Fort Lauderdale, Florida 33309

T: 1-800-494-6262
F: 1-954-730-7875
W: www.mcna.net

PRESS CONTACT:
Eric Sarmany
Director of Media Relations
mediainquiries@mcna.net

PRESS RELEASE – FOR IMMEDIATE RELEASE

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MCNA Dental (MCNA) has been awarded Claims Processing Accreditation from URAC, a leading Washington, DC-based health care accrediting organization that establishes quality standards for the health care industry. MCNA is the first dental plan to receive this accreditation from URAC. It will serve as an important framework by which the company can pursue the continuous improvement of its claims administration business processes through benchmarking against nationally recognized standards.

"Becoming accredited illustrates our commitment to meeting the exacting standards and industry best practices set forth by URAC. We are very proud of this milestone," said Shannon Turner, Vice President of Operations.

MCNA's claims administration processes are supported by DentalTrac™, the company's proprietary, enterprise-wide management information system (MIS). Recognizing that claims processing is central to the success of the Medicaid, Medicare, and CHIP programs that MCNA serves, the company's experienced leaders and staff ensure accuracy and efficiency throughout the business process while maintaining strict adherence to the requirements and rules established by the Health Insurance Portability and Accountability Act (HIPAA). With this achievement, MCNA has taken steps to further develop its core value of continuous quality improvement and protect the interests of all stakeholders, including plan members, network providers, and partner agencies across the country.

"By applying for and receiving URAC accreditation, MCNA has demonstrated a commitment to quality healthcare," said URAC President and CEO Kylanne Green. *"Quality healthcare is crucial to our nation's welfare and it is important to have organizations that are willing to measure themselves against national standards and undergo rigorous evaluation by an independent accrediting body."*

URAC, an independent, nonprofit organization, is a well-known leader in promoting healthcare quality through its accreditation, education, and measurement programs. URAC offers a wide range of quality benchmarking programs and services that model the rapid changes in the healthcare system and provide a symbol of excellence for organizations to validate their commitment to quality and accountability. Through its broad-based governance structure and an inclusive standards development process, URAC ensures that all stakeholders are represented in establishing meaningful quality measures for the entire healthcare industry. For more information, visit www.urac.org.

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MCNA is a leading dental benefit management company committed to providing high quality services. We serve approximately 4 million Medicaid and CHIP members in Texas, Louisiana, Florida, and Kentucky. For over 20 years, we have been committed to improving the overall health of our members by making sure they get great dental care, and service they can trust. At MCNA, we care about your smile. More information can be found at our corporate website, http://www.mcna.net.