

What Happens When...

Your business lives in your email

Today, more than ever, organizations are finding that their email contains more than just email. It also contains the orders, quotes, promises, and commitments made to your customers, suppliers, and partners. As email has become the standard method for having “things in writing”, it is progressively viewed as documentary evidence in the same way as a formal letter would have been 10 years ago. However, nearly one-third of companies do not have email management policies in place!

Mail servers are overflowing

Alternatively, a recent survey by Osterman Research suggests that the storage of email messages is growing at an alarming rate of 31 percent annually. However, when managing storage, email is usually the first area where we apply quotas. This practice empowers the end user to make decisions on the retention of your company’s intellectual property. Worse still, in many companies, it is not an uncommon practice to delete everything on the hard drive of an employee that has recently resigned!

Archives stored as PST files

As a response to the above, many businesses have adopted the practice of storing archived email in PST files. The challenge with this approach is that it only contains “selected” emails and not the comprehensive list needed to support a proper eDiscovery process. Additionally, searching through multiple PST files to find an email may take hours, days or weeks.

Sonasoftware, A Leading Provider of Automated Archiving, Backup And Recovery Solutions For SMB’s

Your Business

The challenge

New state and federal rules, mandating proper email archiving practices, are challenging companies of all sizes to evaluate and implement an email archiving solution (beyond just backing up PST files.) At a minimum, information archiving provides customers with a means to address the data explosion in a manner that satisfies regulatory requirements and reduces the burden placed on IT applications such as email. It is no surprise then that cost-effective information archiving remains at the top of the list of priorities for IT decision makers. Put another way- archiving is no longer a value-added service for IT; it is an essential component of the IT portfolio, and it is required to tame skyrocketing storage costs while maintaining compliance.

The solution

Sonasoftware delivers true email archiving technology to businesses for a fraction of the cost without the need to purchase hardware, install software or manage ongoing maintenance. EVERY email that any person in your business sends and receives is securely archived, searchable and accessible forever. Individual users may also access their own archive so they can be comfortable in deleting emails and keeping mailboxes at a manageable size.

The technology

Sonasoftware GlobalRAID Infrastructure

- Scalable - created for grid utility elastic computing cloud
- Immediate replication to 8 data centers
- Superior data privacy with no co-mingling of customer data

“Backup systems are not archiving systems. Do not use archive systems that offer stubbing, this only leads to more troubles down the road. Web-based interfaces are the best way to access the archive.”

*Jo Maitland,
Forrester Research*

What our clients say

“Every day we use email for client changes, approvals and correspondence. We also send large attachments that were clogging up our mail server and filling our backups. We needed a solution that would give us confidence that every email was stored away safely and securely-and equally as importantly, we needed to be able to find emails when we needed them. Sonasoftware provided a simple solution to a difficult problem for us.”

*Elise Rackley,
Director*

“In the construction industry we are heavy consumers of email. We needed to know that in 5 or 10 years, we would still be able to find emails quickly and easily. We also needed a system that was compliant with legal e-discovery, but also cost effective. We found this solution with Sonasoftware.”

*Andy Michelis,
IT Group Manager*

Key Features

Administrators

Use the web-based Admin Console to quickly configure messaging servers, control user access, view reports and manage the archive.

Platform-agnostic solution

Sonasoftware's platform is client-agnostic meaning that we archive from MS Exchange, Lotus Notes, iNotes, GroupWise, Gmail, Zimbra, Kerio, Rackspace and many other email clients.

Retention policies

Enforce customizable retention policies to make sure that no data is lost and to prevent users from deleting any sent or received information.

Search

Use our advanced search capability retrieve any communications using filters, wildcards, advanced boolean, fuzzy logic and/or proximity logic operators.

Data security

We rely on Amazon state-of-the-art worldwide data centers offering 11 "9s" of resiliency to make sure that your data is available at all times from any location with a 99.99% SLA.

Single instance repository

Perform co-mingled search across any content (email, attachments and files) to ensure maximum performance and data visibility to the end user.

Compliance discovery

Make sure that you streamline any eDiscovery and regulation compliance request thanks to our FRCP, FINRA, SEC, GLBA, HIPAA, HITEC, SOX solutions.

End user access

Allow employees to access to their personal My Archive, offering an Outlook-like look and feel, to quickly and accurately retrieve any email, attachment or file belonging to them.

Reporting

Build reports based on the archive activity by date, user, UI action, mailbox and more to ensure review the activity in your archive.

Import / export

Import legacy data to Sonasoftware Email Archiving service thanks to our intuitive import wizard. Export selected archived data to .pst, .nsf, .eml, .html, .pdf or other formats.

About Sonasoftware

Sonasoftware was founded in 2002 for the purpose of providing software-based solutions that simplify and automate the process of replication, archiving, backup, recovery, centralize the management of multiple servers, and cost-effectively provide a disaster recovery strategy to protect valuable data. The result is higher availability of computer-based information, reduced risk of accidental or deliberate data loss, lower IT costs, and a sound disaster recovery strategy.

Sonasoftware is the only company that provides an integrated Backup, Recovery, Archiving, Replication and Migration solution for Microsoft Exchange, and SQL Server for businesses. Typically, customers have to buy multiple solutions from different vendors to get similar capability. Also, it would cost three to four times more to get comparable functionality offered by Sonasoftware's solution.

Sonasoftware

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