



COURSE CATALOG Fall 2014

ONLINE EDUCATION

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BridgeFront Course Catalog

Improving your most valuable asset, your staff...one course at a time.

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COMPLIANCE

OSHA for Medical Staff Compliance and Regulatory Security Awareness for Healthcare HIPAA Privacy & Security Meaningful Use / EHR

REVENUE CYCLE

101 Foundational Concepts 201 Developing Skills 301 Mastery Skills Revenue Cycle Certification Annual Compliance Medical Collections Skills Medical Terminology AAHAM CRCS-I Preparation For Practitioners & ACOs Frontline Curriculum Path Middleline Curriculum Path Backline Curriculum Path

CODING & ICD-10

ICD-9 & CPT Coding ICD-10 Preparedness ICD-10 Coding Fundamentals ICD-10 Advanced Coding **ICD-10** Assessments ICD-10 for Physicians ICD-10 for Nurses ICD-10 CDI ICD-10 for Revenue Cycle Anatomy & Physiology (A&P)

A&P Assessments

BUSINESS SKILLS

Customer Communications Workplace Communications Leadership & Management Microsoft Office Skills

Compliance Library

BridgeFront's compliance eLearning library offers you the peace of mind that your staff is prepared for and understand today's common healthcare compliance and safety risks. Our top courses are HIPAA Privacy and Security, OSHA, and Fraud, Waste and Abuse. You'll also find courses discussing Sexual Harassment Prevention and Ethics.

OSHA for Medical Staff

BF15101	Understanding Your Organization's Exposure Control Plan
BF15102	Why Emergency Action Plans Matter
BF15103	Patient & Workplace Safety Measures
BF15104	Steps to Minimize Workplace-Relates Injuries

Compliance and Regulatory

BF10015	Controlling Violence in Healthcare
BF10040	Healthcare Fraud, Waste & Abuse Awareness
BF10045	Healthcare Fraud, Waste & Abuse for Health Plans
BF10046	Compliance Plan Overview for Health Plans in Medicare Advantage
BF10047	Introduction to Medicare Advantage Plans for Health Plans
BF10048	Medicare Advantage Marketing Guidelines
BF10060	Sexual Harassment Prevention for Employees
BF10061	Sexual Harassment Prevention for Managers
BF10062	Preventing Workplace Discrimination & Harassment for Employees
BF10063	Preventing Workplace Discrimination & Harassment for Managers
BF10064	Sexual Harassment Prevention for Employees (Extended)
BF10065	Sexual Harassment Prevention for Managers (Extended)
BF10071	Complying with the Red Flag Rules
BF10091	Ethics in the Workplace for Employees
BF10092	Ethics in the Workplace for Managers
BF10101	Understanding Safe Practices of Social Media at Work
BF10102	Building a Culture of Anti-Bullying for Employees
BF10103	Building a Culture of Anti-Bullying for Managers
BF10104	Understanding PCI-DSS Compliance
BF11005	Age-Specific Competencies and Patient Rights
BF11010	Culturally Competent Care: An Overview
BF11015	Reducing Violence and Suicide Risks in Mental Health
BF11026	Patient Safety for Ambulatory Care Centers
BF13020	Multidrug-resistant Pathogens and Preventing Infection
BF15035	Obstetrical Safety Issues and Preventing Infant Abduction
BF20505	Essentials of HIV/AIDS for Healthcare Employees
BF22125	Recognizing Abuse and Violence

Security Awareness for Healthcare

Security Awareness 101

BF10202	How to be a Human Firewall
BF10203	Mobile Security
BF10204	Social Engineering
BF10205	Personally Identifiable Information (PII)
BF10206	Security for Remote Workers and Business Travelers

HIPAA Privacy & Security

BF10201

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BF18000	HIPAA Online Training - Overview 2014 (Audio)
BF18000	HIPAA Online Training - Overview 2014 (Non-Audio)
BF18101	HIPAA Online Training - Behavior Health Psychiatrists
BF18102	HIPAA Online Training - Behavior Health Psychologists
BF18109	HIPAA Online Training - Employer Employee Overview (Audio)
BF18109	HIPAA Online Training - Employer Employee Overview (Non-Audio)
BF18110	HIPAA Online Training - Employer Finance & Marketing
BF18111	HIPAA Online Training - Employer First Line Mgrs
BF18112	HIPAA Online Training - Employer HR / Benefits
BF18113	HIPAA Online Training - Employer IT Professionals
BF18114	HIPAA Online Training - Employer Senior Executive
BF18115	HIPAA Online Training - Hosp Billing & Patient Atg (Non-Audio)
BF18115	HIPAA Online Training - Hosp Billing & Patient Atg (Audio)
BF18116	HIPAA Online Training - Hospital Senior Executives
BF18117	HIPAA Online Training - Hospital EMT

1 **COMPLIANCE**

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201 Developing Skills
301 Mastery Skills
Revenue Cycle Certification
Annual Compliance
Medical Collections Skills
Medical Terminology
AAHAM CRCS-I Preparation
For Practitioners & ACOs
Frontline Curriculum Path
Middleline Curriculum Path
Backline Curriculum Path

CODING & ICD-10

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ICD-10 Advanced Coding
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ICD-10 for Revenue Cycle
Anatomy & Physiology (A&P)

BUSINESS SKILLS

A&P Assessments

Customer Communications Workplace Communications Leadership & Management Microsoft Office Skills

BF18119	HIPAA Online Training - Overview (Spanish)
BF18120	HIPAA Online Training - Hospital Medical Records (Audio)
BF18120	HIPAA Online Training - Hospital Medical Records (Non-Audio)
BF18121	HIPAA Online Training - Hospital Nurses
BF18122	HIPAA Online Training - Hospital Patient Care Provider
BF18123	HIPAA Online Training - Hospital Physicians
BF18124	HIPAA Online Training - Hospital Podiatrists
BF18125	HIPAA Online Training - Hospital Psychiatrists
BF18126	HIPAA Online Training - Health Plan Senior Executives
BF18127	HIPAA Online Training - Health Plan Case Managers
BF18128	HIPAA Online Training - Health Plan Claim Processors
BF18129	HIPAA Online Training - Health Plan Department Mgrs
BF18130	HIPAA Online Training - Health Plan Quality Oversight
BF18131	HIPAA Online Training - Municipal Ancillary Staff
BF18133	HIPAA Online Training - Municipal Health Plan Staff
BF18134	HIPAA Online Training - Municipal IT Professionals
BF18135	HIPAA Online Training - Municipal Patient Contact Staff
BF18137	HIPAA Online Training - Municipal Public Employees II
BF18139	HIPAA Online Training - Outpatient Dentists
BF18140	HIPAA Online Training - Outpatient Physicians
BF18141	HIPAA Online Training - Outpatient Podiatrists
BF18142	HIPAA Online Training - Practice Billing Staff (Non-Audio)
BF18142	HIPAA Online Training - Practice Billing Staff (Audio)
BF18143	HIPAA Online Training - Practice Dentists
BF18144	HIPAA Online Training - Practice Front Office I (Audio)
BF18144	HIPAA Online Training - Practice Front Office I (Non-Audio)
BF18145	HIPAA Online Training - Practice Front Office II
BF18146	HIPAA Online Training - Practice IT Professional
BF18147	HIPAA Online Training - Practice Acupuncturists
BF18148	HIPAA Online Training - Practice Medical Techs (Audio)
BF18148	HIPAA Online Training - Practice Medical Techs (Non-Audio)
BF18149	HIPAA Online Training - Practice Nurses
BF18150	HIPAA Online Training - Practice Office Mgrs
BF18151	HIPAA Online Training - Practice Optometrists
BF18152	HIPAA Online Training - Practice Pharmacist
BF18153	HIPAA Online Training - Practice Physician
BF18154	HIPAA Online Training - Practice Physician Sleep
BF18155	HIPAA Online Training - Practice Podiatrists
BF18156	HIPAA Online Training - Practice Psychiatrists
BF18157	HIPAA Online Training - Practice Psychologists
BF18158	HIPAA Online Training - Practice Retail Pharm
BF18159	HIPAA Online Training - Practice Sleep Techs
BF18160	HIPAA Online Training - Practice Therapists (Non-Audio)
BF18160	HIPAA Online Training - Practice Therapists (Audio)
BF18096	HIPAA Online Training - Business Asso. I (Audio)
BF18096	HIPAA Online Training - Business Asso. I (Non-Audio)
BF18097	HIPAA Online Training - Business Asso. II (Non-Audio)
BF18097	HIPAA Online Training - Business Asso. II (Audio)
BF18098	HIPAA Online Training - Business Asso. II (Clinical - Non-Audio)
BF18098	HIPAA Online Training - Business Asso. II (Clinical - Audio)
BF18099	HIPAA Online Training - Business Asso. III (Non-Clinical - Non-Audio)
BF18100	HIPAA Online Training - Business Asso. III (Clinical - Non-Audio)
BF18171	HIPAA Online Training - Compliance Officers

Meaningful Use Compliance

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BF72001	Use Computerized Provider Order Entry (CPOE) for Medication Orders
BF72002	Implement Drug-Drug and Drug-Allergy Interaction Checks
BF72003	Maintain Active Medication List
BF72004	Maintain an Up-to-Date Problem List of Current and Active Diagnoses
BF72005	Generate and Transmit Permissible Prescriptions Electronically
BF72006	Record All Patient Demographics
BF72007	Record Smoking Status
BF72004 BF72005 BF72006	Maintain an Up-to-Date Problem List of Current and Active Diagno Generate and Transmit Permissible Prescriptions Electronically Record All Patient Demographics

2 COMPLIANCE

COMPLIANCE

OSHA for Medical Staff Compliance and Regulatory Security Awareness for Healthcare HIPAA Privacy & Security Meaningful Use / EHR

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ICD-10 Assessments

ICD-10 for Physicians ICD-10 for Nurses

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A&P Assessments

BUSINESS SKILLS

Customer Communications Workplace Communications Leadership & Management Microsoft Office Skills

BF72008 BF72009	Implement One Clinical Decision Support Rule Record and Chart Changes in Vital Signs
BF72010	· · · · · · · · · · · · · · · · · · ·
	Report Ambulatory Clinical Quality Measures
BF72011	Protecting Electronic Health Information
BF72012	Record Active Medication Allergy List
BF72013	Provide Clinical Summaries for Patients for Each Office Visit
BF72014	Electronic Access to Health Information
BF72015	Exchange of Clinical Information Electronically
BF72016	Submit Electronic Data for Public Health Measures
BF72017	Generate Patient Lists and Send Patient Reminders
BF72018	Identify Patient Specific Education Resources
BF72019	Transition of Care Summary
BF72020	Perform Medication Reconciliation
BF72021	Clinical Lab Test Results
BF72022	Implementing Drug Formulary Checks

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A&P Assessments

BUSINESS SKILLS

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Customer Communications Workplace Communications Leadership & Management Microsoft Office Skills

Revenue Cycle Library

Do your employees have a thorough understanding of the patient payment process, regulations, collections and more? Discover BridgeFront's industry-leading, complete education program covering today's most current topics in the Revenue Cycle. The Revenue Cycle "Career Ladder" Education and Certification Program is a multi-tiered training program designed for all staff. Start employees anywhere on the ladder and move up though our proven sequence of engaging courses. Once complete, an optional certification exam is available for them to gain an esteemed designation.

Revenue Cycle 101 Foundational Concepts

Revenue C	ycie 101 Foundational Concepts
BF80101	Introduction to the Revenue Cycle
BF80102	Revenue Cycle Terminology
BF80103	Critical Steps in Payer Identification
BF80105	Computer Software and Generating Bills
BF80106	Introduction to Healthcare Coding Systems
BF80201	Customers and Communication Getting to Know Your Customers
BF80202	Patient Intake Points Within Healthcare
BF80203	Patient Intake Methods
BF80301	Medical Terminology I: Word Building
BF80302	Medical Terminology II: Body Systems
BF80303	Medical Terminology III: Procedures, Symptoms & Acronyms
BF80401	Master Patient Index Search & Assignment
BF80402	Identifying the Patient & Other Key Individuals
BF80403	Patient Interviewing Techniques
BF80404	Getting Correct Information from Patients & Guarantors
BF80405	Why Patient Demographic Data Matters
BF80502	Gathering Essential Visit Information
BF80503	Why Patient Encounter Data Matters
BF80601	Reading an Insurance Card
BF80606	Health Insurance Plans & Participation Basics
BF80801	Introduction to Coordination of Benefits
BF80802	Determining Coordination of Benefits
BF80812	Why Coordination of Benefits Matters
BF80813	Introduction to Medicare Secondary Payer
BF80814	Medicare Secondary Payer Practice Scenarios Introduction to the MSPQ
BF80815	Interpretation of Medicare Secondary Payer MSPQ Practice Scenarios

Revenue Cycle 201 Developing Skills

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BF80107	Understanding How Hospitals Are Paid
BF80501	Components of a Complete Physician Order
BF80602	Medicare - World of Medicare
BF80603	Your Office in the World of Medicare
BF80604	Introduction to Medicaid
BF80605	Introduction to TRICARE & CHAMPVA
BF80607	Why Accurate Health Insurance Data Matters
BF80608	Introduction to Medicare Advantage Plans
BF80701	Insurance Verification Terminology
BF80702	Insurance Verification Process Step by Step
BF80703	Why Insurance Verification Matters
BF80704	Medical Necessity Concepts & the ABN
BF80705	Explaining the ABN to Medicare Beneficiaries
BF80803	Introduction to Medicare Secondary Payer & Medicaid COB
BF80804	MSP Determination Process
BF80805	MSP Requirements Documentation
BF80806	Workers' Compensation Assignment
BF80807	Auto Insurance Assignment
BF80808	Residential Accident Assignment
BF80809	Public Location Accident Assignment
BF80810	Entity Request Determination Process
BF80811	Multiple Plan COB Determination Process
BF81301	How Bills are Processed Through the Revenue Cycle
BF81302	Payer Follow-Up Part I
BF81303	Payer Follow-Up Part II

REVENUE CYCLE

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A&P Assessments

BUSINESS SKILLS

Customer Communications Workplace Communications Leadership & Management Microsoft Office Skills

Revenue Cycle 301 Mastery Skills	Revenue C	ycle 301	Mastery	/ Skills
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BF80104 Patient Intake & the UB-04 Claim Form BF80109 Introduction to Denial Management BF80901 **Understanding Patient Balances** BF80902 The Collection Flow Payment Options & Solutions BF80903 Four Steps of Requesting Payments from Patients BF80904 BF80905 Managing Patient Balances BF80906 Why Collecting Patient Balances Matters BF81001 Identifying UB Data Elements & Form Locators BF81002 Identifying UB Elements at Patient Intake BF81003 What a Patient's UB Data Elements Tell You The Relationship of UB Data Elements & Costs BF81004 BF81005 Patients/Paver-Specific UB Data Elements BF81006 **UB Data Elements Relationships** BF81201 Introduction to Validating a Bill Validating a Basic Inpatient Bill BF81202 BF81203 Validating an Acute Inpatient Bill BF81204 Validating a Combined Admit Inpatient Bill Validating a Mental Health Inpatient Bill

BF81205 BF81206 Validating a Rehabilitation Inpatient Bill Validating Mom & Baby Inpatient Bills BF81207 Validating a Basic Outpatient Bill BF81208 Validating an Emergency Outpatient Bill BF81209 Validating an Observation Outpatient Bill BF81210

BF81211 Validating a Surgery/Procedure Outpatient Bill BF81212 Validating Other Outpatient Bills BF81213 Validating a Therapy Outpatient Bill Understanding the Elements of Payments BF81304 BF81305 Following Up on a Medicare Payment

The Appeals Process on Medicare Denials BF81306 Reading the Medicare Remittance Advice BF81307 General Follow-Up on Blue Cross BF81309

Following Up with Commercial & Other Payers BF81313

Anatomy of a 1500 Claim BF81502

Revenue Cycle Certifications

101 Certification Exam: Revenue Cycle Certified Professional I (RCCPI) BF81610 BF81620 201 Certification Exam: Revenue Cycle Certified Professional II (RCCPII) BF81630 301 Certification Exam: Revenue Cycle Certified Master (RCCM)

Revenue Cycle Annual Compliance

Red Flag Rule Compliance

BF10075 **EMTALA** and Patient Intake BF80108 Annual Revenue Cycle Compliance **Understanding Recovery Audit Contractors (RAC)** BF80161 Revenue Cycle Regulations, Compliance & the OIG BF80171 BF80172 Revenue Cycle Regulations & Compliance Review The Future of Revenue Cycle Compliance BF80173

BF80174 Informed Consent: Demystifying This Important Document

Medical Collection Skills

BF10071

BF80920

Assumptions, Presumptions and Misconceptions in Collections BF80921 Triaging for Better Collections BF80922 Breaking Down Communication Barriers During Collection Process Three Keys to Effective Collection Communication BF80923 BF80924 Matching Communication Styles for Improved Collections Understanding the Stages of Patient Collections BF80925 BF80926 Strategies for Handling Objections to Payment BF80927 Quality Assurance Methods in the Collection Process

Medical Terminology

BF80301 Medical Terminology I: Word Building BF80302 Medical Terminology II: Body Systems

BF80303 Medical Terminology III: Procedures, Symptoms & Acronyms

AAHAM CRCS-I Preparation

Introduction to the Revenue Cycle BF80101 BF80104 Patient Intake & the UB-04 Claim Form

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ICD-10 Advanced Coding

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ICD-10 for Physicians

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ICD-10 for Revenue Cycle

Anatomy & Physiology (A&P)

A&P Assessments

BUSINESS SKILLS

Customer Communications Workplace Communications Leadership & Management Microsoft Office Skills

Optimizing Revenue for Practitioner Offices & ACOs

BF81/UI	introduction to Revenue Cycle for Practitioner Offices
BF81702	Critical Steps in Payer Identification for Practitioner Offices
BF81703	Determining COB and MSP for Practitioner Offices
BF81704	Introduction to Healthcare Coding Systems
BF81705	Medical Necessity and the ABN for Practitioner Offices
BF81706	Overview of Collecting Patient Balances

BF81706 Overview of Collecting Patient Balances

BF81707 Anatomy of a 1500 Claim Form for Practitioner Offices BF81708 Understanding the Revenue Cycle at Hospital-Owned Practitioner Offices

Frontline Curriculum Path

BF81901	General Education
BF81907	Registration
BF81902	Insurance Basics
BF81904	Conversion

BF81905 Patient Balance Resolution Insurance Advanced BF81903

Patient Balance Resolution Advanced BF81906

BF81910 Follow Up BF81908 Billing Basics BF81911 Middle

BF81909 Billing Advanced

Middleline Curriculum Path

BF81901	General Education
BF81911	Middle
BF81908	Billing Basics
BF81907	Registration
BF81902	Insurance Basics
RF81910	Follow Lln

BF81905 Patient Balance Resolution BF81903 Insurance Advanced Billing Advanced BF81909

Backline Curriculum Path

BF81901	General Education
BF81902	Insurance Basics
BF81908	Billing Basics
BF81910	Follow Up
BF81911	Middle
BF81907	Registration
BF81903	Insurance Advanced
BF81909	Billing Advanced
BF81904	Conversion
BF81905	Patient Balance Resolution
BF81906	Patient Balance Resolution Advanced
BF81904	Conversion

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ICD-10 for Revenue Cycle Anatomy & Physiology (A&P) A&P Assessments

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Coding and ICD-10 Library

With the ICD-10 transition deadline looming, healthcare organizations are searching for the right education for their staff. BridgeFront offers the most extensive ICD-10 and Coding Education Solution on the market. From basic preparedness to advanced ICD-10-CM and PCS coding, our library offers training for ALL roles in your organizations. Our unique selection of education could mean the difference for your organization between staying comfortably afloat after the transition or sinking in the pool of change.

ICD-9 & CPT Coding

FI Coding
Inpatient Coding: Introduction to ICD-9-CM
Inpatient Coding: Basic Diagnosis Coding
Inpatient Coding: Basic Procedure Coding
Inpatient Coding: Physician Queries
Inpatient Coding: Infectious and Parasitic Diseases
Inpatient Coding: Diseases of the Blood and Blood-forming Organs
Inpatient Coding: Mental Disorders
Inpatient Coding: The Digestive System
Inpatient Coding: Complications of Pregnancy, Childbirth, the Puerperium
Inpatient Coding: Genitourinary System
Inpatient Coding: Diseases of the Skin and Subcutaneous Tissue
Inpatient Coding: Musculoskeletal System and Connective Tissue
Inpatient Coding: Congenital Anomalies
Inpatient Coding: V Codes and E Codes
Inpatient Coding: Parts of the Medical Record
Inpatient Coding: Neoplasms
Inpatient Coding: Endocrine and Metabolic Diseases
Inpatient Coding: The Nervous System
Inpatient Coding: The Circulatory System
Inpatient Coding: The Respiratory System
Inpatient Coding: Injuries and Burns
Inpatient Coding: Adverse Effects and Poisonings
2013 IPPS and MS-DRG
Coding 101
Introduction to HCPCS Level II Coding
Outpatient Diagnosis Coding: An introduction to ICD-9-CM
Introduction to CPT Codes
Outpatient Diagnosis Coding: Neoplasms and burns
Outpatient Diagnosis Coding: Common and Problematic Conditions
CPT Coding for evaluation and management services I: Category selection
CPT Coding for evaluation and management services II: Level selection
CPT Coding for Anesthesia Services
CPT Coding for the Integumentary System
CPT Coding for the Musculoskeletal System
CPT Coding for the Respiratory System
CPT Coding for the Eye, Ocular, and Auditory Systems
CPT Coding for the Surgery/Cardiovascular System
CPT Coding for the Digestive System
CPT Coding for the Digestive System CPT coding for urinary, GYN, and OB services
CPT Coding for the Digestive System CPT coding for urinary, GYN, and OB services CPT Coding for the Nervous System
CPT Coding for the Digestive System CPT coding for urinary, GYN, and OB services CPT Coding for the Nervous System CPT Coding for Pathology and Laboratory Services
CPT Coding for the Digestive System CPT coding for urinary, GYN, and OB services CPT Coding for the Nervous System CPT Coding for Pathology and Laboratory Services CPT Coding for Radiology Services
CPT Coding for the Digestive System CPT coding for urinary, GYN, and OB services CPT Coding for the Nervous System CPT Coding for Pathology and Laboratory Services

ICD-10 Preparedness Education

BF85002	The Change for the United States' Healthcare System
BF85003	Code Structure
BF85004	General Equivalency Mappings (GEMs)
BF85005	Understanding the Impact of the Change
BF85006	Preparing for the Change
BF85007	Understanding Your Role in the Change

7 CODING & ICD-10

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Anatomy & Physiology (A&P)

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BUSINESS SKILLS

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ICD-10 Coding Fundamentals

BF83111	Historical and Structural Differences Between ICD-9-CM and ICD-10
BF83112	ICD-10-CM Conventions/Official Guidelines for Coding and Reporting
BF83113	ICD-10-CM Chapter Specific Coding, Part 1

BF83113 ICD-10-CM Chapter Specific Coding, Part 2

BF83114 Introduction to ICD-10-PCS BF83115 ICD-10-PCS Root Operations

ICD-10 Advanced Coding

BF83501	History and Structure of ICD-10-CM
BF83502	ICD-10-CM Coding Conventions
BF83503	ICD-10-CM Section IV Guidelines
BF83504	ICD-10-CM Chapter-Specific Coding (Three-Part Series)
BF83507	MS-DRGs in ICD-10
BF83511	Introduction to ICD-10-PCS
BF83512	ICD-10-PCS Conventions and Medical/Surgical Character Selection
BF83513	ICD-10-PCS Official Guidelines and Root Operation-Specific Guidelines
BF83514	Obstetrics Section 1 and Other PCS Sections 2-H

ICD-10 Assessments

BF83710

BF83601

BF83602

BF83508	ICD-10-CM Assessment
BF83515	ICD-10-PCS Assessment

ICD-10 Documentation Training for Physicians

BF83720	ICD-10 Documentation for Physicians: General Medicine
BF83730	ICD-10 Documentation for Physicians: Surgery
BF83740	ICD-10 Documentation for Physicians: Cardiology
BF83750	ICD-10 Documentation for Physicians: Emergency Medicine
BF83760	ICD-10 Documentation for Physicians: Neurology
BF83770	ICD-10 Documentation for Physicians: OB-GYN
BF83780	ICD-10 Documentation for Physicians: Orthopedic Surgery
BF83790	ICD-10 Documentation for Physicians: Pediatrics

ICD-10 Documentation for Physicians: Introduction

ICD-10 for Nurses

BF83901 Introduction to ICD-10 for Nurses

ICD-10 for Clinical Documentation Improvement (CDI)

Introduction to ICD-10 for CDI

DI 03002	100-10-010 Diagnosis County Conventions & Guidelines
BF83603	ICD-10-PCS for CDI
BF83604	Infectious Diseases
BF83605	Neoplasms
BF83606	Diseases of the Blood
BF83607	Endocrine, Nutritional and Metabolic Diseases and Disorders
BF83608	Mental, Behavioral and Neurodevelopmental Disorders
BF83609	Diseases of the Nervous System and Sense Organs
BF83610	Diseases of Circulatory System
BF83611	Diseases of the Respiratory System
BF83612	Diseases of the Digestive System
BF83613	Diseases of the Skin and Subcutaneous (SQ) Tissue
BF83614	Diseases of the Musculoskeletal System and Connective Tissue
BF83615	Diseases of the Genitourinary System
BF83616	Symptoms, Signs and Abnormal Clinical and Laboratory Findings
BF83617	Injuries, Adverse Effects, Poisoning, Underdosing, and Toxic Effects

ICD-10-CM Diagnosis Coding Conventions & Guidelines

ICD-10 Basics for Revenue Cycle Professionals

ICD-10 Basics for Revenue Cycle Professionals		
BF84001	Revenue Cycle: Differences Between ICD-9-CM and ICD-10	
BF84002	Revenue Cycle: ICD-10-CM: Coding Conventions and Official Guidelines	
BF84003	Revenue Cycle: Introduction to ICD-10-PCS	
BF84004	Revenue Cycle: ICD-10-PCS Root Operations	

3 CODING & ICD-10

COMPLIANCE

OSHA for Medical Staff Compliance and Regulatory Security Awareness for Healthcare HIPAA Privacy & Security Meaningful Use / EHR

REVENUE CYCLE

101 Foundational Concepts 201 Developing Skills 301 Mastery Skills Revenue Cycle Certification Annual Compliance Medical Collections Skills Medical Terminology

AAHAM CRCS-I Preparation For Practitioners & ACOs Frontline Curriculum Path Middleline Curriculum Path Backline Curriculum Path

CODING & ICD-10

ICD-9 & CPT Coding

ICD-10 Preparedness

ICD-10 Coding Fundamentals

ICD-10 Advanced Coding

ICD-10 Assessments

ICD-10 for Physicians

ICD-10 for Nurses

ICD-10 CDI

ICD-10 for Revenue Cycle

Anatomy & Physiology (A&P)

A&P Assessments

BUSINESS SKILLS

Customer Communications Workplace Communications Leadership & Management Microsoft Office Skills

Anatomy & Physiology

BF83001 Infectious Diseases BF83002 Neoplasms BF83003 Blood BF83004 Endocrine System BF83005 Nervous System

BF83006 Eye BF83007 Ear

BF83008 Circulatory System
BF83009 Respiratory System
BF83010 Gastrointestinal System

BF83011 Skin

BF83012 Musculoskeletal System
BF83013 Genitourinary System

BF83014 Pregnancy

BF83015 Signs and Symptoms BF83016 Medical Terminology

Anatomy & Physiology Assessments

BF83300 All Assessments BF83301 Infectious Diseases BF83302 Neoplasms

BF83303 Blood

BF83304 Endocrine System BF83305 Nervous System

BF83306 Eye BF83307 Ear

BF83308 Circulatory System
BF83309 Respiratory System
BF83310 Gastrointestinal System

BF83311 Skin

BF83312 Musculoskeletal System BF83313 Genitourinary System

BF83314 Pregnancy

BF83315 Signs and Symptoms BF83316 Medical Terminology

BF83317 Master Anatomy and Physiology Assessment

9 CODING & ICD-10

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ICD-10 for Nurses ICD-10 CDI

ICD-10 for Revenue Cycle Anatomy & Physiology (A&P)

A&P Assessments

BUSINESS SKILLS

Customer Communications Workplace Communications Leadership & Management Microsoft Office Skills

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BF75102	Six Cardinal Rules of Customer Service
BF75103	From Curt to Courteous: Mastering the Seven Points of Communication
BF75104	Essential Telephone Skills
BF75105	Listening Skills
BF75106	Five Forbidden Phrases
BF75107	Business Friendly Customer Service
BF75108	How to Handle the Irate Customer
BF75109	Questioning Techniques
BF75201	The Seven Keys to a Positive Mental Attitude
BF75202	Influencing the Interaction
BF75203	Six Steps to Service Recovery
BF75204	That's Just Rude
BF75206	Essential Elements of Internal Customer Service
BF75207	Killer Words of Customer Service
BF75208	Maintaining Customer Relations

Workplace Communication Skills

**Ontpiace	Communication Online
BF75401	What if You're Asked to Compromise Your Ethics
BF75402	What if a Co-Worker is Negative
BF75403	What if You Have a Personality Clash With a Co-Worker
BF75404	What if Someone Resists Change
BF75405	What if Someone Disagrees With You
BF75406	What if Your Boss Doesn't Notice Your Contributions
BF75407	What if it's Someone Else's Fault
BF75408	What if You Want to Offer Praise
BF75409	What if You See an Opportunity to Do Things Better
BF75410	What if Someone Criticizes You
BF75411	What if a Team Member is Uncooperative
BF75412	What if You Need Help With Work
BF75413	What if You Need to Break a Commitment
BF75414	What if Someone Breaks a Commitment

Leadership and Management

BF/5302	Getting Generations to work together
BF75303	A Question of Evidence - The Behavior-based Interview
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Microsoft Office Skills

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BF75511	Word: Essentials, Formatting and Lists
BF75512	Word: Page Setup Techniques, Proofing & Printing
BF75513	Word: Tables, Tabs & Styles
BF75514	Word: Inserting & Controlling Graphic & Drawing Objects
BF75515	Word: Forms & Tracking Changes, Document References
BF75516	Word: Macros & Customizing Toolbars, Linking
BF75521	Excel: Essentials & Intro to Formulas and Functions
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COMPLIANCE

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REVENUE CYCLE

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ICD-10 for Nurses

ICD-10 for Revenue Cycle Anatomy & Physiology (A&P) A&P Assessments

BUSINESS SKILLS

Customer Communications Workplace Communications Leadership & Management Microsoft Office Skills

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11 BUSINESS SKILLS

About BridgeOne, Our Learning Management System

BridgeFront has been expertly delivering online education to you and thousands of other clients for more than a decade. Matter of fact, long before the "cloud" was coined as a marketing term, we were providing high quality education via the internet to our clients.

Knowing that eLearning was not just a passing fad, BridgeFront sought to deliver our education from a platform that was so easy to use, it would require no training at all. Our mantra has always been: "There is no training required to take our training."

We understand our clients demand technical soundness as well as usability, so we built a platform that is stable, secure and flexible. We measure our downtime in minutes per year, and watch our usage statistics closely. In the past two years, we have only experienced 64 minutes of unexpected downtime!

Then, there are the features BridgeOne offers. Growing and improving year-over-year, we have added abilities for our clients to customize courses, build training, send mass emails, generate reports with analytics, and more.

About BridgeFront

BridgeFront is a trusted, fast-growing company that believes in delivering high quality educational products and services to meet the growing needs of healthcare, government, business, and educational institutions. Our main differentiators are that we allow organizations the flexibility to create unique learning plans, edit our course content, build their own courses and improve staff competency levels.

Headquartered in Vancouver, Washington, the firm started in 2002 with the most comprehensive online library available on HIPAA. Over the years, we added over 400+ titles in Business Skills, ICD-10/Coding, Regulatory Compliance, OSHA, Joint Commission and Revenue Cycle Management. BridgeOne hosts an extensive online library of interactive, learner-focused courses.

Today, we stand a leader in the online education industry. Regardless the size of your budget or staff, we can help by providing the "right-sized" solution for you. Simply visit our website at www.bridgefront.com or contact us directly for more information. Call (866) 447-2211 or email to info@bridgefront.com.



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