

# **iNEMSOFT** Corporate Profile

iNEMSOFT is a technology company specializing in seamless communication and management across all types of endpoints, including integration of previously incompatible two-way land-mobile radios (LMR) with voice over IP networks. Our solutions scale from small, site-specific deployments to large global networks designed for high availability and disaster recovery. Each is backed by a team of expert designers, engineers and project managers for optimal service and support.

With iNEMSOFT's transformative technologies, organizations can integrate land-mobile radio communications directly into their overall voice infrastructure and communicate seamlessly on a single IP-enabled radio-telephony platform. They can integrate radio operations with corporate back-office systems, self-service applications, customer service systems and more – boosting collaboration, speeding decision making and shortening response times.

iNEMSOFT is an Avaya Technology Partner and a long-standing member of the Avaya DevConnect Program, specializing in unified communications and IP endpoint management. Our solutions are compliance-tested for Avaya interoperability and are available through the Avaya DevConnect Select Product Program, an initiative enabling customers to order certain strategic, Avayacompatible products and services directly from Avaya and its extensive network of channel partners.

# **Our Mission**

- We help you connect by bringing phones, cellular devices and two-way radios together on a single network.
- We help you respond by communicating with the right people, right away from first responders and emergency personnel to remote field teams and crew managers.
- We help you stay "always on" with high availability solutions to support even the most critical functions.
- We help you simplify by streamlining your infrastructure and easily managing endpoints across multiple locations around the globe.

# **Our Services**

iNEMSOFT's highly skilled professional services team offers consulting services, design, engineering, implementation, project management and support – all focused on helping you get more out of your iNEMSOFT investment.

## **Our Products**

- **ClassOne**<sup>®</sup> **iCAS Radio Servers.** Link previously incompatible two-way radios, telephones and cellular devices in a single, interoperable "system of systems" for seamless collaboration.
- **ClassOne® IP Radio Gateways.** Connect your radio network and telephone network by transforming two-way radio base stations into telephone extensions accessible from anywhere, over any device.
- **ClassOne® Consoles.** Dispatch, command and control field operations from anywhere in your network, managing inbound and outbound radio and telephone traffic and linking groups of resources, responders and voice-enabled devices.
- **ClassOne® Endpoint Manager.** Centrally manage and administer Avaya Aura® IP telephones centrally across a global network for always-on connectivity.

### **Our Experience**

iNEMSOFT has a global reach and deep experience in projects requiring high reliability. Our large installed base spans a broad range of industries.

Transportation

And more...

Utilities

- Field Services
- Financial Services
- Government
- Higher Education
- Public Safety

# **Our Leadership Team**

Privately held and headquartered in Frisco, Texas, iNEMSOFT is owned and operated by executives highly experienced in communication technology and in the challenges faced by both businesses and public sector organizations. The company management team hails from a number of leading communications, technology services, transportation and consulting companies, including AT&T, Lucent, Avaya, MCI and PricewaterhouseCoopers. In addition, iNEMSOFT has built a research and development team with more than 100 years of combined experience. As a result, we are highly skilled at incubating and commercializing strategic technologies that transform how organizations communicate.

### **Contact iNEMSOFT**

For more information, contact iNEMSOFT by phone: (214) 423-2800, by email: info@inemsoft.com, or visit us online at www.inemsoft.com.