![Wavecrest CyBlock CB logo]

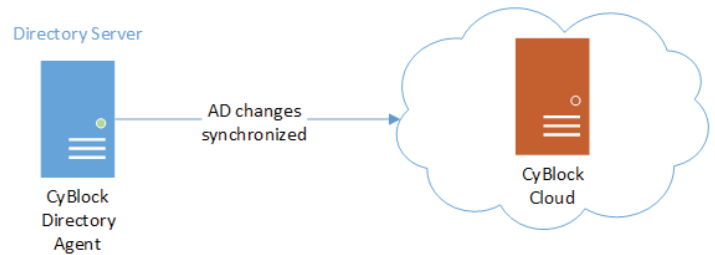# Directory Synchronization With Your Cloud Service

CyBlock Directory Agent is an easy-to-manage directory synchronization tool. It synchronizes your internal Active Directory data with CyBlock Cloud updating the groups and IDs information required by the cloud service. CyBlock Directory Agent provides automatic syncing of changes to groups and IDs allowing IT administrators to focus on business operations.

Key Features

- Synchronize your internal AD with your cloud service.
- No need to manually recreate groups and IDs for your cloud service.
- Add only new data from AD or replace all groups and IDs.
- Schedule any changes to AD to automatically import.
- Thin client with easy installation and administration.
- View a list of your groups and IDs to verify your grouping structure.

Synchronize AD With Your Cloud Service

Schedule an Import of AD Changes

Automatic User Information Synchronization

- Import users at any time or schedule an import.
- Automatically import any changes to AD.
- Group and ID changes automatically sync.
- Get e-mail confirmation of manual and scheduled imports.

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Minimum System Requirements

- **Processor:** 2 GHz
- **Memory:** 2 GB RAM
- **Hard Disk:** 500 MB free disk space
- **Supported Browsers:** Fully tested in the latest version of Internet Explorer. Also compatible with Internet Explorer Version 8.0 or higher, Firefox, Chrome, Safari, and Opera.

Supported Operating Systems

- **Windows:** Windows XP and later, and Windows 2000 Server and later
- **Linux:** Red Hat, Fedora, CentOS, and Ubuntu
  Note: Contact Wavecrest Technical Support for additional Linux support.

Support Services

Support is available via telephone, e-mail, WebEx, and the Wavecrest Knowledge Base at no extra charge. Our Technical Support representatives will answer questions about product setup, policy support usage, technical issues, and more via telephone or e-mail.

WebEx is a customer communications tool that enables our Support staff to more easily and quickly address any product-related questions, provide assistance with setup, and/or troubleshoot technical issues. We also use it to demonstrate the product and provide product evaluators a better understanding of the functionality.

Our knowledge base provides immediate 24/7 support to our global customer base. Customers will be able to quickly find the answers they are looking for. It comes with an enhanced search tool that shows relevant results as you type.

Wavecrest Computing has provided business and government clients with reliable, accurate Web-use management products since 1996. IT specialists, HR professionals, and business managers trust Wavecrest's Cyfin® and CyBlock® products to manage employee Internet usage – reducing liability risks, improving productivity, saving bandwidth, and controlling costs.

Wavecrest has over 3,000 clients worldwide, including Edward Jones, General Electric, IBM, MillerCoors, New York City Dept. of Transportation, Rolex, Siemens, and a growing list of global enterprises and government agencies. For more information on our company, products, and partners, visit www.wavecrest.net.

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