

The Oliver Group Chooses SharePoint Collector for Fortune 500 Health Care Provider Collection

"As a Data Acquisition and Forensic (DAF) Senior Expert I am often tasked with acquiring data defensibly from a host of source technologies, including SharePoint. On a recent project I utilized **SharePoint Collector (SPC)** as the best of breed, defensible solution. The acquisition project involved the collection of over 650,000,000 documents from a SharePoint environment. Remote management through SPC was pivotal in the efficient, seamless collection of data. SPC has been vetted, employed and will continue to be a primary tool for our Senior Expert DAF team members" — **Dave Cross, Senior Forensics Expert, The Oliver Group – ACE, CCE, MCSE, Security+, Licensed and Insured Private Investigator**

ABOUT THE OLIVER GROUP

The Oliver Group (TOG) was founded in 1997 and provides specialized e-discovery services to corporations, litigation support providers and major law firms.

TOG is a proven, reliable partner with extensive experience including some of the world's most publicized corporate legal actions of the last decade. Its U.S. headquarters is located in Connecticut and its EU headquarters is located in London.

SERVICE OFFERINGS

TOG helps clients navigate the early stages of the e-discovery process through service offerings that include:

- ▶ Data Acquisition and Forensic Analysis
- ▶ Media Restoration and Conversion
- ▶ Data Preservation and Remediation
- ▶ Data Filtering, Culling and Searching
- ▶ Litigation and Compliance
- ▶ Readiness Assessments

A rigorous project management methodology is employed on every client engagement. The process has been continually improved over more than a decade and ensures:

- ▶ Transparency – clients know what is happening and why at every step.
- ▶ Consulting and Project Management

- ▶ Reliability – goals are set correctly, timelines are realistic and outcomes are predictable.
- ▶ Integrity – data is handled properly and is kept secure and confidential.



TOG facilities are highly scalable and secure environments that enable the firm's conversion, processing, and restoration capabilities. This state-of-the-art infrastructure includes an array of tape libraries, hundreds of servers and tape drives, multiple terabytes of data and secure media vaults.

BUSINESS CASE EXAMPLE

On a recent project, TOG was tasked with a large SharePoint collection for a Fortune 500 health care provider. The SharePoint configuration was customized for the client's industry and required a flexible collection tool and thorough investigation of where all relevant data resided.

Initially, the client believed there were just a few root sites but ended up identifying over 30 root sites and 3,800 sub sites. TOG was asked to identify, preserve and collect documents and list items related to 21 custodians. The staff at TOG found the right software tool they needed to complete this challenging project from Pinpoint Labs.

SharePoint Collector (SPC) is a scalable tool designed to handle SharePoint collections of all sizes. Due to the strict security requirements at TOG's client sites, they would need to use tools that didn't have to be installed on the Share-

CLIENTS SUCCESS STORY

Point servers or client machines. SPC can run on any system that has access to the site (even remotely) or from an external drive. TOG found that SPC was the only application they reviewed that could work under their client's strict security restrictions.

When the project was completed, over 650 million records representing more than 2 terabytes of data were searched and SPC was able to determine that all the relevant documents for the identified custodians was only 3,882 documents. This huge reduction was the result of SPC identifying the specific metadata related to the 21 custodians provided by TOG's client.

SPC provided the necessary reports for TOG and its client. An extensive chain of custody logs and reports were created during the project that included hash verification, time and date stamps for each record and logs of all the items that were searched and identified.

CLIENT TESTIMONIAL

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To learn more about The Oliver Group, please visit their website at www.the-olivergroup.com. More information on Pinpoint Labs versatile collection software is available at www.pinpointlabs.com.



SHAREPOINT COLLECTOR (SPC) FEATURES

- ▶ Retrieve Contents From All Sites (*intranet portals, extranet sites, Internet and cloud locations*)
- ▶ Collect Everything (*documents, lists, calendar, contacts, announcements, attachments, Wiki, blogs*)
- ▶ Extract File Metadata (*embedded information that traces history, access or usage*)
- ▶ Maintain Chain of Custody (*evidence not altered or changed from the time it was collected*)
- ▶ Collect Relevant User Data (*ID, name, email address, personal profile, etc.*)
- ▶ Do Differential Collection (*searching only for files that have changes or have been added*)
- ▶ Retain Folder/File Structure and Display File Lists
- ▶ Run from Flash/USB Drive and Resume Incomplete Jobs

THE ROBUST AND PORTABLE SHAREPOINT COLLECTION TOOL