

## **EarthBend Announces Addition of Numonix Call Recording Solutions to Distribution Portfolio**

### ***Expands Options Available for Addressing Compliance Recording and Quality Management Requirements***

**SIOUX FALLS, S.D., Apr. 28, 2015** — [EarthBend](#), a premier value-added distributor of business telecommunications and IT solutions, today announced that it has expanded its distribution portfolio to include the [Numonix](#) call recording and quality management solutions. The Numonix RECITE® software solution, a secure call recording and quality management system, delivers enhanced integration capabilities with industry-leading business communications systems, including the Microsoft Skype for Business voice platform, formerly known as Microsoft Lync.

“Our distribution partnership with Numonix expands EarthBend’s range of offerings for addressing compliance recording and quality management requirements, ensuring we can deliver the right technology fit for our channel partners and their customers in any operating environment,” said Ryan Donovan, EarthBend’s General Manager and VP of Sales and Service. “The Numonix RECITE solution offers our partners proven integrations with leading providers like Avaya, Cisco, Mitel, ShoreTel and Toshiba.”

The RECITE solution is designed to ensure regulatory compliance, validate transactions, reduce liability risk and protect sensitive data, while monitoring and recording customer interactions. The software offers a number of modules for users to easily search, playback and download their recordings, as well as evaluate and manage employee communications. RECITE also supports interoperability with SIP-based communications services from providers like BroadSoft and many other popular IP and TDM solutions.

“EarthBend is well-regarded for its proven expertise within the telecom space, and has demonstrated a strong focus on making best-in-class, innovative technology solutions available to its channel partners,” said Michael Levy, President of Numonix. “We are excited to partner with EarthBend to expand the availability of the RECITE solution and introduce new market and revenue opportunities to its reseller network.”

#### **About EarthBend:**

EarthBend has been distributing telephony peripherals and IT solutions to a vast group of telecommunication resellers since 1993. In addition to its North American distribution footprint, EarthBend has been serving clients directly in the Midwest for 32 years. Today, EarthBend serves as an extension of its 3,000 plus customers, providing highly qualified engineers with key certifications from some of the largest voice, data and technology manufacturers in the industry. EarthBend’s offerings are highly scalable, secure, easily managed and optimized to meet evolving customer needs, and with an extreme focus on delivering cost-effective solutions and best-in class customer satisfaction. For more information, please visit [www.earthbend.com](http://www.earthbend.com).

#### **About Numonix:**

Numonix is an innovator in the development of interaction recording and quality management solutions that are deployed globally in contact center, customer service, financial, healthcare, public safety and compliance oriented businesses. Through a network of authorized partners, the company provides innovative, cost-effective solutions including call and screen recording, quality management and compliance call masking. For more information on Numonix, visit [www.numonix.co](http://www.numonix.co) or call 1-855-NUMONIX.

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