

Office 365 SharePoint for Projects & Services Industry



"Even though we were without SharePoint skills in our PMO team, we were able to use ServicePoint365 to quickly begin leveraging SharePoint Online, providing a great framework to organize materials that our team needs on a daily basis to serve our customers efficiently and consistently."

– Betsy Pope, PMO Director

Trying to leverage Office 365 SharePoint Online? If you're like most Office 365 customers, then chances are you've struggled with this issue—and with good reason. After all, setting up a user-friendly SharePoint Online environment for your services organization can be a real challenge. How will content be organized? Will navigation be intuitive? Can we secure/share select data? Don't worry. We hear you.

That's why we recommend ServicePoint365 PRO.

ServicePoint365 PRO is an Office 365 SharePoint and Azure-based application designed to help customers and other Microsoft partners unlock the power of SharePoint Online without the need for deep SharePoint skills. ServicePoint365 PRO comes pre-configured for the Projects & Services industry with an intuitive user interface and information architecture that organizes content into a structure that makes sense and takes the guesswork out of where information is created and stored.

We've done the work for you. Companies using ServicePoint365 PRO have significantly lowered their time, effort and cost of deploying a user-friendly Office 365 SharePoint environment.

Pre-Configured

Template approach for key content areas

- Pre-configured environment for Projects & Services industry
- Store and manage content related to client-, project- and other resource-related information
- Comprehensive information architecture
- Connect clients to projects, opportunities to clients, resources to work requests, and much more
- Use across your devices—PC, Mac, tablet, smartphone
- Access the latest version of your documents

Intuitive Navigation

Easily find business content

- Take the guesswork out of where content is stored
- Access from any supported desktop, laptop or mobile device
- Intuitive Windows 8 style navigation
- Show only content areas needed for your users
- Rename or re-purpose content areas to match your company
- Sync files to your devices using OneDrive for Business for offline access and automatic re-syncing and backup



SharePoint Skills

Eliminate the need for SharePoint skills

- We've done the work for you!
- Rollout a comprehensive SharePoint Online environment without deep SharePoint skills
- Easy end-user workspace creation for different needs
- Share content internally or with 3rd parties
- Solution designed to match most projects or services organizations

Best Value

Get the most from your investment

- Maximize the value of your Office 365 investment
- Reduce SharePoint time to benefit
- Eliminate costly SharePoint custom design project
- Professional services and training available as needed
- Optional granular backup / restore service to protect your data
- Low subscription-based pricing

ServicePoint365 PRO Plans & Centers

ServicePoint365 PRO organizes your content into an approachable hierarchy within an intuitive user interface. All centers are included for a low monthly or annual subscription. ServicePoint365 PRO/ME includes additional administrative and managed services.

		ServicePoint365 PRO	ServicePoint365 PRO/ME (Managed Environment)
FEATURES	COMPANY INTRANET	✓	✓
	CUSTOMER/PROSPECT MANAGEMENT (CRM)	✓	✓
	PROPOSAL MANAGEMENT	✓	✓
	PROJECT MANAGEMENT	✓	✓
	RESOURCE MANAGEMENT	✓	✓
	PROCESS MANAGEMENT	✓	✓
	KNOWLEDGE MANAGEMENT	✓	✓
	PARTNER MANAGEMENT	✓	✓
	ISSUE MANAGEMENT	✓	✓
FLEXIBILITY	USER DEFINED FIELDS AND CHOICES	✓	✓
	SHOW/HIDE CENTERS	✓	✓
	RENAME CENTERS	✓	✓
	CHANGE CENTER PURPOSE	✓	✓
	SHOW/HIDE WORKSPACE WEB PARTS	✓	✓
	RESEQUENCE DEFAULT WORKSPACE WEB PARTS	✓	✓
	CHANGE DEFAULT WORKSPACE VIEWS	✓	✓
MANAGED SERVICES	USER SETUP/ADMINISTRATION	Ⓢ	✓
	PERMISSIONS ADMINISTRATION	Ⓢ	✓
	GRANULAR BACKUPS/RESTORE	Ⓢ	✓
	ENHANCED SUPPORT	Ⓢ	✓
CONSULTING SERVICES	APPLICATION INSTALLATION	Ⓢ	Ⓢ
	CONFIGURATION ASSISTANCE	Ⓢ	Ⓢ
	MIGRATION ASSISTANCE	Ⓢ	Ⓢ
	DEVELOPMENT ASSISTANCE	Ⓢ	Ⓢ
	TRAINING	Ⓢ	Ⓢ
	PROJECT MANAGEMENT	Ⓢ	Ⓢ

✓ Included in Subscription Fee

Ⓢ Available at Additional Cost

Company Center
Announcements, Calendar, Departments, Organization Charts, Administrative Information, Policies, Documents, Forms, Reports

Client Center
Client Information, Prospect Information, Opportunities List, Projects List, Contract Library, Client Contacts, Team Contacts, Tasks, Links

Project Center
Project Information, Project Documents, Deliverables, Site Photos, Project Calendar, Tasks, Client Contacts, Our Contracts, Issues List

Sales Center
Opportunity Information, Opportunity Documents, Approvals, Opportunity Calendar, Tasks, Contacts, Links

Resource Center
Resource List, Resumes, CVs, Profiles, Availability, Skills, Resource Search

Staffing Center
Staffing Requests, Project Roles, Resource List, Role Descriptions, Resource Assignments

Delivery Center
Methodologies, Methodology Documents, Deliverable Templates, Best Practices, Delivery Tools, Accelerators, Contacts, Links

Solution Center
Solution Catalog, Solution Information, Key Team Members, Solution Specifications, Solution Documents, Solution Assets

Knowledge Center
Safety Materials, Training, Marketing Materials, Competition, Graphics, White Papers, Sources Sought, Past Performance, Presentations

Partner Center
Vendors, Suppliers, Contractors, Subcontractors, Partners, Resellers, Documents, Links, Contacts, Invoices, External Portal

Support Center
Issue Tracking, Support Tickets, Issue Assignments, Support Documents, Alerts



- 1) Discuss ServicePoint365 PRO with a specialist
- 2) Start a free trial of ServicePoint365 PRO
- 3) Move your business to the cloud!

Free 30-Day Trial
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