

## **Five Star Professional Recognizes Ana S. Ayala of Berkshire Hathaway HomeServices, Drysdale as a 2015 Five Star Real Estate Agent Award Winner for the 5<sup>th</sup> Year in a Row**

*Five Year award winners represent fewer than 7% of real estate agents in the Fresno area.*

Fresno, CA – Ana S. Ayala, Berkshire Hathaway HomeServices, Drysdale is featured in a special section of the September issue of *Central Valley Magazine* as a 2015 Five Star Real Estate Agent award winner.

Five Star Professional partnered with Central Valley Magazine to identify and showcase an exclusive group of real estate agents who have demonstrated excellence in their field. Less than 7% of agents in the Fresno area received this recognition five years in a row.

“I am thrilled to be nominated for 5 years in a row. A special thank-you to my clients past & present for taking the time to evaluate my services. Thank you also to the many people involved in a real estate transaction: title companies, lenders, appraisers and home inspectors that facilitate a smooth transaction,” — Ana S. Ayala of Berkshire Hathaway HomeServices, Drysdale.

The 2015 Five Star Real Estate Agent award winners have been carefully selected for their commitment to professional excellence and overall client satisfaction. The award is based on rigorous research with significant focus on customer feedback and providing quality services.

“Five Star Professional’s research is extensive, with more than 10 million consumers, peers and other stakeholders contacted each year. We are relentless in our efforts to identify those professionals with the utmost standard of excellence,” Jonathan Wesser, Research Director, Five Star Professional.

“I’ve been in the real estate business for 10 years. I went into this profession because I have been in sales for over 20 years and have always enjoyed being a people person,” Ana states.

About the research process:

Now entering its 13th year, Five Star Professional conducts in-depth, market-specific research in more than 45 markets across the United States and Canada to identify premium service professionals.

Five Star Professional contacts thousands of recent homebuyers to identify award candidates. Phone, mail and online respondents rate their real estate agent on 10 satisfaction criteria. Candidates with a qualifying client satisfaction rating move on to be evaluated on objective criteria such as experience, production levels and disciplinary and complaint history. Real estate agents do not pay a fee to be considered or awarded. For more information, visit

[www.fivestarpromotional.com](http://www.fivestarpromotional.com)