

Five Star Professional Recognizes Neil Spak of Coldwell Banker Preferred as a 2015 Five Star Real Estate Agent Award Winner

Neil Spak accomplishes what only a small percentage of real estate agents in the Philadelphia area have achieved.

Philadelphia, PA – [Neil Spak of Coldwell Banker Preferred](#) is featured in a special section of the September issue of *Philadelphia* magazine as a 2015 Five Star Real Estate Agent award winner.

Five Star Professional partnered with *Philadelphia* magazine to identify and showcase an exclusive group of real estate agents who have demonstrated excellence in their field. Less than 7 percent of agents in the Philadelphia area received this recognition.

“This award confirms that my clients appreciate how I handle the sales process; how I legitimately care for them,” says Neil Spak of Coldwell Banker Preferred.

The 2015 Five Star Real Estate Agent award winners have been carefully selected for their commitment to professional excellence and overall client satisfaction. The award is based on rigorous research with significant focus on customer feedback and providing quality services.

“I pride myself on caring about the outcome for my client’s best interest. I tend to micromanage the process alongside my buyers and sellers,” Neil says.

“It is a privilege to present exceptional real estate agents with the Five Star award each year. While agents are evaluated on experience and production levels, the foundation of the award is client satisfaction. These elite agents have worked hard to get where they are while continuously delighting clients along the way,” says Lynn Hargreaves, V. P. Research and Services Operations, Five Star Professional.

About the research process:

Now entering its 13th year, Five Star Professional conducts in-depth, market-specific research in more than 45 markets across the United States and Canada to identify premium service professionals.

Five Star Professional contacts thousands of recent homebuyers to identify award candidates. Phone, mail and online respondents rate their real estate agent on 10 satisfaction criteria. Candidates with a qualifying client satisfaction rating move on to be evaluated on objective criteria such as experience, production levels and disciplinary and complaint history. Real estate agents do not pay a fee to be considered or awarded. For more information, visit www.fivestarprofessional.com.

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