## SAN FRANCISCO EAST BAY AREA'S Sherry Hughes of Coldwell Banker Residential Brokerage wins 2015 Five Star Real Estate Agent Award

Award winners represent fewer than 2 percent of real estate agents in the San Francisco East Bay area.

**Walnut Creek, CA** – <u>Sherry Hughes, Coldwell Banker Residential Brokerage</u> is featured in a special section of the October issue of *Diablo* magazine as a 2015 Five Star Real Estate Agent award winner.

Five Star Professional partnered with *Diablo* magazine to identify and showcase an exclusive group of real estate agents who have demonstrated excellence in their field. Less than 2 percent of agents in the San Francisco East Bay area received this recognition.

"I work primarily in Alameda and Contra Costa County. However, I have assisted clients in areas such as Modesto, Manteca and Lathrop," says Sherry Hughes of Coldwell Banker Residential Brokerage.

The 2015 Five Star Real Estate Agent award winners have been carefully selected for their commitment to professional excellence and overall client satisfaction. The award is based on rigorous research with significant focus on customer feedback and providing quality services.

"I chose real estate because I felt I could offer positive assistance when a decision is made to purchase or sell a home. I truly enjoy helping and keeping my clients informed throughout the entire process. I always think that you should treat people as you would like to be treated," says Sherry.

"Five Star Real Estate Agents are more than knowledgeable experts in their field. They maintain a sharp focus on building enduring relationships and demonstrate tremendous dedication to the families and individuals they serve," Lynn Hargreaves, VP, Research and Services Operations, Five Star Professional.

Sherry Hughes' Five Star award profile can be viewed here.

About the research process:

Now entering its 13<sup>th</sup> year, Five Star Professional conducts in-depth, market-specific research in more than 45 markets across the United States and Canada to identify premium service professionals.

Five Star Professional contacts thousands of recent homebuyers to identify award candidates. Phone, mail and online respondents rate their real estate agent on 10 satisfaction criteria. Candidates with a qualifying client satisfaction rating move on to be evaluated on objective criteria such as experience, production levels and disciplinary and complaint history. Real estate agents do not pay a fee to be considered or awarded. For more information, visit www.fivestarprofessional.com.