

## **Five Star Professional Awards the 2015 Five Star Mortgage Professional Award to Karen Flynn, Centreville Bank**

**Karen Flynn awarded for professional excellence and exceptional client satisfaction.**

West Warwick, RI – [Karen Flynn, CENTREVILLE BANK](#) will be featured in a special section of the September issue of *Rhode Island Monthly* as a 2015 Five Star Mortgage Professional award winner.

Five Star Professional partnered with *Rhode Island Monthly* to identify and showcase an exclusive group of mortgage professionals who have demonstrated excellence in their field. Less than 7 percent in the Rhode Island area received this recognition.

“My business is to generate residential and consumer loans for Centreville utilizing a wide array of bank products that can assist our existing and new customers. Products include: conventional mortgages, land loans, construction, home equity loans and lines, along with unsecured and secured installment loans,” says Karen Flynn of Centreville Bank.

The 2015 Five Star Mortgage Professional award winners have been carefully selected for their commitment to professional excellence and overall client satisfaction. The award is based on rigorous research with significant focus on customer feedback and providing quality services.

“I am humbled that my clients have taken the time to answer questions related to their experience working with me. I am truly grateful. This award is very special to me because it is derived from my customers. Without them, I could never have achieved this award. It is wonderful to know that the work that I am doing has had a positive influence on my borrowers. As a five-year consecutive Five Star award recipient, I am deeply touched and will continue to strive for five-star status in the future,” Karen says.

“Five Star Professional’s research is extensive, with more than 10 million consumers, peers and other stakeholders contacted each year. We are relentless in our efforts to identify those professionals with the utmost standard of excellence,” says Jonathan Wesser, Research Director, Five Star Professional

Karen Flynn’s Five Star award profile can be viewed [here](#).

About the research process:

Now entering its 13<sup>th</sup> year, Five Star Professional conducts in-depth, market-specific research in more than 45 markets across the United States and Canada to identify premium service professionals.

Five Star Professional contacts thousands of recent homebuyers, along with real estate agents, to identify award candidates and measure their client satisfaction levels. Phone, mail and online respondents rate their mortgage professional on criteria such as overall satisfaction and referability. Qualifying candidates are then evaluated on objective criteria such as experience, production levels and disciplinary and complaint history.

Professionals do not pay a fee to be considered or awarded. For more information, visit [www.fivestarpromotional.com](http://www.fivestarpromotional.com).