2015 Five Star Real Estate Agent Award Bestowed Upon Diana Dunham, Carpenter Realtors

Diana Dunham named one of Indianapolis' outstanding real estate agents with fewer than 7 percent awarded.

"I started working as a real estate agent with the idea that people deserve excellent customer service and representation. Every day I work with buyers and sellers of all kinds, from new homebuyers to seasoned investors who know their way around a home sale. I strive for the best client relations and professionalism in the area and I'm very happy to do what I do," says Diana Dunham of Carpenter Realtors.

Indianapolis, IN – <u>Diana Dunham, Carpenter Realtors</u>, is featured in a special section of the October issue of *The Indianapolis Star* as a 2015 Five Star Real Estate Agent award winner.

Five Star Professional partnered with *The Indianapolis Star* to identify and showcase an exclusive group of real estate agents who have demonstrated excellence in their field. Less than 7 percent of agents in the Indianapolis area received this recognition.

The 2015 Five Star Real Estate Agent award winners have been carefully selected for their commitment to professional excellence and overall client satisfaction. The award is based on rigorous research with significant focus on customer feedback and providing quality services.

"I am very honored to be recognized for five straight years as a Five Star Real Estate Agent. Thank you! It really substantiates all of my hard work helping people find their dream homes and satisfying their goals. It is an honor to be recognized and awarded for what I love to do," says Diana.

"The home buying and selling process can be very stressful. Five Star Professional works hard to identify those outstanding real estate agents that can make all of the difference. Five Star Real Estate Agents are experienced professionals that get top marks from their clients and get results," says Josh Kimball, VP Marketing, Five Star Professional

Diana Dunham's Five Star award profile can be viewed here.

About the research process:

Five Star Professional has been conducting market research to define and promote professional excellence in service professionals since 2003. Its Five Star Real Estate Agent award program is the largest and most widely published real estate agent award program in North America.

Real estate agents are awarded based on an in-depth research process. Thousands of consumers are contacted to rate their real estate agent on 10 evaluative criteria including customer service, market knowledge, negotiation, closing preparation and overall satisfaction. Beyond a qualifying client evaluation score, real estate agents are evaluated on objective criteria such as experience, production levels and disciplinary and complaint history.

There is no fee to be considered or awarded. Visit www.fivestarprofessional.com for more information.

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