

## **Texas Monthly Publishes Thomas Flores of Preferred Alliance Group in the exclusive list of 2015 Five Star Home and Auto Insurance Professionals**

*Thomas Flores named one of Houston Area's outstanding home and auto insurance professionals with fewer than 1 percent awarded.*

Houston/Katy, TX – Thomas Flores, Preferred Alliance Group is featured in a special section of the June issue of Texas Monthly as a 2015 Five Star Home and Auto Insurance Professional award winner.

Five Star Professional partnered with Texas Monthly to identify and showcase an exclusive group of home and auto insurance professionals who have demonstrated excellence in their field. Less than 1 percent in the Houston area received this recognition.

“We are honored to receive the Five Star Home and Auto Insurance Professional award for the third consecutive year. We pride ourselves in getting to know our clients and providing them with the right coverage for their unique situation. We wouldn't be where we are today without outstanding client relationships,” says Thomas Flores of Preferred Alliance Group.

The 2015 Five Star Home and Auto Insurance Professional award winners have been carefully selected for their commitment to professional excellence and overall client satisfaction. The award is based on rigorous research with significant focus on customer feedback and providing quality services.

“Five Star Home and Auto Insurance Professionals are more than knowledgeable experts in their field. They maintain a sharp focus on building enduring relationships and demonstrate tremendous dedication to the families and individuals they serve,” says Lynn Hargreaves, VP, Research and Services Operations, Five Star Professional.

About the research process:

Now entering its 13th year, Five Star Professional conducts in-depth, market-specific research in more than 45 markets across the United States and Canada to identify premium service professionals.

Five Star Professional contacts thousands of recent homebuyers to identify award candidates and measure their client satisfaction levels. Phone, mail and online respondents rate their home and auto Insurance professional on criteria such as overall satisfaction and referability. Qualifying candidates are then evaluated on objective criteria such as experience, production levels and disciplinary and complaint history.

Professionals do not pay a fee to be considered or awarded. For more information, visit [www.fivestarprofessional.com](http://www.fivestarprofessional.com).