Tom Sailer, Exit Real Estate Partners has been recognized as one of Chicago's Five Star Real Estate Agents for 2015

Award winners represent fewer than 7 percent of real estate agents in the Chicago area

"Since the majority of my business is by referral, I take great pride in providing a personal touch to all of my clients. I listen for the wants and needs of my clients, then use my experience to provide them with the information that they need to make the decision that best meets their needs. My goal is to be your Realtor for life, someone that you can confidently refer to your family and friends. Throughout my life I have always gravitated to serving others. From the military and police service, to service organizations such as Lions International and the Kiwanis Clubs I have always looked for ways to serve the needs of others. Real Estate gives me the opportunity to help people with what will probably be the biggest purchase of their lives," says Tom Sailer of Exit Real Estate Partners.

Chicago, IL – Five Star Professional is pleased to announce <u>Tom Sailer, Exit Real</u> <u>Estate Partners</u>, has been recognized as one of Chicago's Five Star Real Estate Agents for 2015.

Five Star Professional partnered with *Chicago* magazine to recognize a select group of Chicago-area real estate agents who provide quality services to their clients. Less than 7 percent of real estate agents in the area were selected. Tom Sailer is featured, along with other award winners, in a special section of the October issue.

The Five Star Real Estate Agent award program is the largest and most widely published real estate agent award program in North America. Agents are measured using an objective, in-depth research methodology with significant focus on customer feedback and overall satisfaction.

"I am proud to be the recipient of this award for the second year in a row. I strive to provide exceptional service to my clients; receiving this award gives me confidence that I am achieving that goal. Thank you to all my clients for giving me the opportunity to serve your real estate needs, I am humbled to know that you have nominated me for this award again this year," Tom says.

"It is a privilege to present exceptional real estate agents with the Five Star award each year. While agents are evaluated on experience and production levels, the foundation of the award is client satisfaction. These elite agents have worked hard to get where they are while continuously delighting clients along the way," says Lynn Hargreaves, V.P., Research and Services Operations, Five Star Professional.

Tom Sailer's Five Star award profile can be viewed here.

About the research process:

Five Star Professional has been conducting market research to define and promote professional excellence in service professionals since 2003. Its Five Star Real Estate Agent award program is the largest and most widely published real estate agent award program in North America.

Real estate agents are awarded based on an in-depth research process. Thousands of consumers are contacted to rate their real estate agent on 10 evaluative criteria including customer service, market knowledge, negotiation, closing preparation and overall satisfaction. Beyond a qualifying client evaluation score, real estate agents are evaluated on objective criteria such as experience, production levels and disciplinary and complaint history.