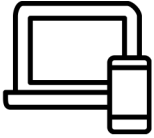


2016 ISSUES SHAPING THE FUTURE OF RETAIL FACILITIES MANAGEMENT

THE INTERNET OF THINGS



FM teams are integrating technologies to gain true business intelligence.

DISTRIBUTION CENTERS



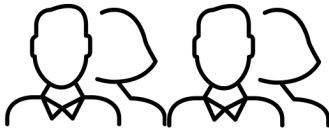
Brick and mortar stores go head to head with online competitors, increasing the capacity and need for Distribution Centers (DCs).

RESPONSIBILITY TO RECYCLE



The retail industry pioneered recycling waste, boxes, cardboard and paper at the store level. Assessing various aspects of what is working and what is needed.

SKILLED FM WORKERS ARE IN DEMAND



An ongoing challenge for both retailers and suppliers is developing a capable workforce to perform management and maintenance functions. As baby boomers retire, an expert level of skills are all going with them.

MINORITY & WOMEN OWNED SUPPLIERS



Women and minority owned suppliers are increasing in the industry, bringing a unique capability to facilities management.