

SHOWCASING PIONEERING STRATEGIES AND TECHNOLOGIES THAT WILL ENSURE THE INDUSTRY'S FUTURE CRAFT AND ENGINEERING WORKFORCE

Connect with the industry and it's educators at Houston's largest workforce event

BRAND NEW WORKFORCE EXPERT SPEAKERS FOR 2016!



Lowell Wiles
Group VP
Jacobs



Kate Holzhauser
Vice President EHS&S
**Chevron Phillips
Chemical**



Jim Hanna
Group HR Executive
Construction,
Fabrication and Craft
Services, **FLUOR**



Bruce Raiff
Learning &
Performances Leader,
Olin



Travis Brisco,
US President of
Operations,
Brock Group



Sam Lyon
Global Manager
Human Resources
Services
Bechtel

- ▶ **SOLVING THE MILLENNIAL AGE GAP:** Discover how to encourage & engage the millennial generation of students and graduates, ensuring security & retention of your future workforce.
- ▶ **ADDRESSING SKILLED LABOURER SHORTAGES:** Learn how the industry will manage & accelerate the knowledge transfer from retiring 'baby boomers' to millennial's.
- ▶ **INNOVATION IN TECHNOLOGY:** How you could improve results through use of innovative technology & software - saving time, mitigating risk & reducing your costs.
- ▶ **PARTNERSHIPS & COLLABORATIONS:** Meet potential partners & develop relations with petrochemical companies, schools & colleges, or local & state governments
- ▶ **ANTICIPATING GROWTH:** Conceptualising a flexible workforce. Forecasting from market experts & leading analysts - safeguard the execution of your planned and proposed projects.

WHY ATTEND THE WORKFORCE CONFERENCE?

- **200+ attendees** from petrochemical companies, engineers and constructors, education institutions, alliances and solution providers
- **Senior level workforce executives** and state workforce commissions sharing high-level strategy
- **10+ booth exhibit space** featuring press, solution providers and associations

TOP SPEAKERS INCLUDE:



2016 SPONSORS:



EXHIBITORS:



WITH SUPPORT FROM:



Visit the website now for all the latest updates on speakers, sponsors and the full agenda:

www.petchem-update.com/workforce

Showcasing Pioneering Strategies & Technologies That Will Ensure the Industry's Future Craft and Engineering Workforce

Workforce development continues to challenge the growth rate of the petrochemical industry. Currently there are 223 shale-related projects planned or underway in the US to date, representing a cumulative investment of \$137 billion, according to the **American Chemistry Council (ACC)**. The workforce shortage is expected to persist over coming years as more workers retire and the industry ramps up investment in megaprojects as a result of cheap shale feedstock.

The fuel and petrochemical industries currently support nearly 2 million American jobs and expect to support almost 3.9 million by 2025, according to the **American Fuel and Petrochemical Manufacturers (AFPM)**.

This recent renaissance in the industry and boom in construction results in a continued need to refresh the ways in which the industry attract and retain the younger generation. It is recognised across the petrochemical industry that there is still the need for 'silver bullet' solutions in order to fill vacancies and anticipate growth.

Back for another sell out year, the leading workforce development event for the petrochemical industry will showcase the industry's newest and best solutions for your HR challenges. Watch demonstrations from leading workforce solution providers, hear about new collaborations across the industry and the progress made in established partnerships. The event will involve workforce leaders from the major petrochemical operators and construction firms, economic alliances, legislative workforce planning commissions and educators in Houston as they merge to discuss business-critical strategy for developing today and tomorrow's workforce.



Key themes for 2016:

- Addressing the industry's skills gap & engaging with the millennial generation
- Strategy that works - learn from industry pioneers
- Innovative workforce solutions & how they can assist you
- The benefits of collaboration and partnering with industry peers
- Anticipating growth in a fluctuating economy

The conference provides an excellent platform for industry experts to network, address the forecasts for market growth and skills demand as well as addressing ongoing HR challenges and issues; succession planning, innovative workforce solutions, knowledge capture and engaging (and retaining) millennial's.

Why attend?

- 200+ attendees from petrochemical companies, engineers and constructors, education institutions, alliances and solution providers
- Senior level workforce executives and state workforce commissions sharing high-level strategy
- 10+ booth exhibit space featuring press, solution providers and associations

We look forward to welcoming you to the event April 19-20 in Houston.



Tamsin Cardale
Event Director

T: +44 (0) 207 375 7500
1 800 814 3459 ext. 4325



Paul Robinson
*Business Development -
Oil, Nuclear & Petrochemicals*

+44 207 375 7521
US Toll-Free: 1 800 814 3459 7521

Visit the website now for all the latest updates on speakers, sponsors and the full agenda:

www.petchem-update.com/workforce

SPEAKERS INVOLVED FOR 2016

Expert Knowledge and Strategic Insight from the leading Petrochemical Companies, Engineering and Construction Companies, Education Institutes, Economic Alliances and Associations



Kate Holzhauser
Vice President EHS&S
Chevron Phillips Chemical



Bruce Raiff
Learning & Performances
Leader
Olin



Sasol
reaching new frontiers

Jeffrey Gill
Senior Human Resources
Leader, Learning and Talent
Management
Sasol



David King
Workforce Development Leader
INEOS



Enriching lives through innovation

Michelle Pyner,
Digital Communications
& social Media Specialist
Huntsman



Jim Hanna
Group HR Executive -
Construction, Craft and
Fabrication Services
Fluor



Lowell Wiles
Group VP
Jacobs



Jamie Van Voorhis
Workforce Development
Jacobs Engineering



Bob Deatherage
Industrial Relations Manager/
VP Bechtel Infrastructure
Construction Services
Bechtel



Sam Lyon
Global Manager Human
Resources Services
Bechtel



Ramiro Ramirez
Construction Manager
Worley Parsons



Travis Brisco
President of US Operations
Brock Group



Karen Atkinson
Deputy Director, Office
of Minority Business and
Economic Development
US Department of Energy



Niambi Jarvis
Program Management,
Economic Development
Advocate, Diversity &
Inclusion Professional
US Department of Energy



Melissa Hockstad
Vice President Petrochemicals
American Petrochemical & Fuel Manufacturers



Russell Hamley
President
ABC



Daniel Groves
Director of Operations and
Workforce Consultant
The Construction Users Roundtable



Martha Kinard
Regional Director
NLRB



Peter Beard
Senior Vice President
Regional Workforce,
Greater Houston Partnership



Brent Weil
Senior Vice President for
Education & Workforce
The Manufacturing Institute



Lori Lambropoulos
Principal
The Energy Institute High School



Brenda Hellyer
Chancellor
San Jacinto College



Stephen Head
Chancellor
Lone Star College System



Eric Newby
Executive Director
NAPTA



Dr Dennis Brown
President
Lee College



Stacy Bayton
Senior Executive Vice President
Corporate America Supports You



Danetta English Bland
President
Womens Energy Network



Randy Roach
Mayor
City of Lake Charles



Tara Hunt
Sales & Operations Manager
TRS Staffing

SPEAKERS ON WORKFORCE DEVELOPMENT:



"The more sophisticated owners and contractors are those that are willing to make the investment. There's not many doing today what we're doing on our projects - training at the project sites. And that's a differentiator."
- **Jim Hanna - Fluor**



"It has to start with industry recognizing a challenge and then being committed to addressing it. Once we do that, we'll fill the skills gap."
- **Daniel Groves - The Construction Users Roundtable**

3 EASY WAYS TO REGISTER

 Secure & simple registration online [HERE](#)

 tamsin@petchemupdate.com with your details

 Call: International: **+44 (0) 207 375 7500**
Freephone US: **1 800 814 3459 ext. 4325**

Visit the website now for all the latest updates on speakers, sponsors and the full agenda:







www.petchem-update.com/workforce

SAMPLE ATTENDEE LIST FOR 2016

With 200+ attendees expected at the Petrochemical Workforce Development Conference & Exhibition, this is where workforce-focused executives will join economic alliances, legislative workforce planning commissions and educators in Houston to discuss business-critical strategy for developing the required workforce.

JOB TITLE	COMPANY	JOB TITLE	COMPANY	JOB TITLE	COMPANY
Owner	A&L Industrial Services	Principal	Energy Institute	Human Resources - People and Organizational Effectiveness	Sasol
President	A&L Industrial Services	EEO Compliance Advisor	Exxon Mobil Corp	Construction Manager	S&B Engineers & Constructors
President	ABC	Group Human Resources Executive - Construction, Fabrication & Craft Services	Fluor	Vice President - Human Resources	S&B Engineers & Constructors
Lead - Chemicals Research	Accenture	Senior VP, Regional Workforce Devt	Greater Houston Partnership	Chancellor	San Jacinto College
VP Petrochemicals	AFPM	President	HQC USA LLC	Dean - Business & Technology	San Jacinto College
Workforce Development Leader	BASF	PR - Corporate Communications Specialist	Huntsman International	Managing Director	Simtronics
Global Manager HR Services	Bechtel	Workforce Development Manager	INEOS Olefins & Polymers USA	Vice Chancellor	SOWELA TCC
Global Workforce Services Manager	Bechtel	Group Vice President	Jacobs	President	Systran
Industrial Relations Manager	Bechtel	Senior Construction Manager	Jacobs	Director - Career Technical Education	Texas City Independent School District
Manager Industrial Relations - VP Bechtel Power Construction Services	Bechtel	Workforce Development	Jacobs	Managing Director	The Bullion Group
Workforce Developer	Bechtel Oil, Gas & Chemicals	President	Lee College	Senior VP foreducation & Workforce	The Manufacturing Institute
Director - Center for Business & Industry Training	Brazosport College Corporate Learning Center	Chancellor	Lone Star College System	Vice President, Industrial	Total Petrochemicals & Refining USA, Inc.
President of US Operations	Brock Group	Dean	Lone Star College System	VP, Human Resources & Public Affairs	Total Petrochemicals & Refining USA, Inc.
Director - Human Resources	CB&I	Regional Director	National Labor Relations Board	Operations Manager - Speciality Services	Transfield Service
Mayor	City of Lake Charles	Vice President	NCCER	Group Managing Director	TRS Staffing
COO	Corporate America Supports You	Sr Manager Human Resources	PTT America	Sales & Operations Manager	TRS Staffing
Manager, Human Resources and Industrial Relations	CPChem	Learning and Development Coordinator	BASF Chemical	USA American Regional Director	TRS Staffing
Vice President of Environment, Health, Safety & Security	CPChem	HR & Safety Manager	A&A Machine & Fabrication	Manager - Talent Manager	Westlake Chemical
CEO	CURT/CLMA	Recruiting	Manager Matrix Service Inc.	Director	Westney Consulting
Deputy Director	Department of Energy	Area Resource Manager Engineering & Construction	CB&I	President	Womens Energy Network
Program Management, Economic Development Advocate, Diversity & Inclusion Professional	Department of Energy	Executive Director	North American Process Technology Association	Construction Manager	Worley Parsons
		Vice President - Engineering	NOVA Chemicals	Director - Field Employment & Labor Relations	Zachry Group
		Learning and Performance Leader	Olin	Sr. Manager - Employment	Zachry Group
		CEO	PI(NIG)COY		

Key Attendees

 BASF The Chemical Company	Workforce Development Leader		Manager, Human Resources and Industrial Relations		VP, Human Resources & Public Affairs Total Petrochemicals & Refining USA, Inc.
	Sr HR Manager		EEO Compliance Advisor		Vice President - Engineering

Visit the website now for all the latest updates on speakers, sponsors and the full agenda:

www.petchem-update.com/workforce

Showcasing Pioneering Strategies & Technologies That Will Ensure the Industry's Future Craft and Engineering Workforce

DAY 1

CHAIRMAN'S OPENING REMARKS 9:00 - 9:20AM

9:20 - 10:00AM KEYNOTE: INDUSTRY INSIGHT FROM CHEVRON PHILLIPS CHEMICAL

Kate Holzhauser is *Vice President of Environment, Health, Safety and Security (EHS&S)* for **Chevron Phillips Chemical**.

10:00 - 10:30AM DEPARTMENT OF ENERGY LED DISCUSSION: SWLA REGIONAL PARTNERSHIPS CREATED TO ADDRESS THE WORKFORCE DEVELOPMENT AND SUPPLIER DIVERSITY NEEDS FOR MEGA-ENERGY PROJECTS IN THE REGION.

- ▶ Hear about new projects which will provide opportunities for local and diverse businesses to become suppliers and subcontractors.
- ▶ Learn more about The Office of Economic Impact and Diversity's (ED) regional partnership with local SWLA community leaders to bring together industry, local government, and educational institutions
- ▶ Discover how to maximize community benefits from the development and create economic growth in: 1) local recruitment, training, and hiring; and 2) purchasing goods and services from diverse Louisiana and regional businesses.

The panel will include:

R.B. Smith, **SWLA Louisiana Economic Development Alliance**

Dr. Joseph Fleishman, *Vice Chancellor, SOWELA Technical Community College*

Mayor Randy Roach, **City of Lake Charles**

Tami Culbreath, **Ft. Polk**

Niambi Jarvis, *Program Management, Economic Development Advocate, US Department of Energy*

Moderator: Karen Atkinson, *Deputy Director, US Department of Energy*

10:30 - 11:10AM WESTNEY CONSULTING PRESENTATION

11:10 - 11:40AM NETWORKING COFFEE BREAK

11:40AM - 12:20PM TRS STAFFING & OPERATOR PERSPECTIVE: THE GLOBAL WORKFORCE CHALLENGE

- ▶ Addressing the need for a more flexible workforce with skills and qualifications that enable global movement and travel.
- ▶ Reacting accordingly to globalisation pressures, workforce shortages and increasing scale of projects
- ▶ Enable project acceleration in the long term for your company

Jeffery Gill, *Human Resources - People and Organizational Effectiveness, Sasol*

Bruce Raiff, *Learning & Performances Leader, Oiln*

Moderator: Tara Hunt, *Sales & Operations Manager, TRS Staffing*

12:20 - 12:50PM DEVELOPMENTS MADE IN THE WORKFORCE DEVELOPMENT SPHERE SINCE APRIL 2015 SHOW.

- ▶ Discover solutions to the fast approaching demographic issues in the industry
- ▶ Recognising the impact of new legislations and industry changes
- ▶ Why workforce development remains one of Houston's, and the petrochemical industries most pressing issues

Melissa Hockstad, *Vice President - Petrochemicals, AFPM*

12:50 - 2:00PM LUNCH BREAK

2:00 - 2:30PM CASE STUDY: THE UPSKILL INITIATIVE - 'THE BRIDGE THAT CLOSSES THE GAP'

- ▶ Find out more about the innovative blueprint and its 'comprehensive, industry-led approach to bridge the gap and fill jobs in middle-skills occupations.'
- ▶ Explore how it can assist and impact your craft labourers and journeymen
- ▶ Successes of the programme and future plans for developing the initiative.

Peter Beard, *Senior Vice President, Greater Houston Partnership*

2:30 - 3:10PM COLLEGE COLLABORATIONS: LONE STAR COLLEGE, LEE COLLEGE, ENERGY INSTITUTE & SAN JACINTO COLLEGE

- ▶ Discover what investment and funding opportunities the Community College Petrochemical Initiative and training programs will offer you
- ▶ Hear from these colleges on how they are working to train your future craft and engineering workforce using outcome based, job related programmes, including customized training.
- ▶ Understand how the schools implement corporate level project simulations and integrate pioneering technology into engineering and core curriculums

The panel will include:

Dr Brenda Hellyer, *Chancellor, San Jacinto College*

Dr Stephen Head, *Chancellor, Lone Star College System*

Dennis Brown, *President, Lee College*

Lori Lambropolous, *Principal, Energy Institute*

Moderator: David King, *Workforce Development Leader, INEOS*

3:10 - 3:30PM THE NEW R CASE RULES: HISTORY, PROCESS & LITIGATION

- ▶ What are the rules, how have they changed since 2015 & how do they affect you?
- ▶ An overview of the history, process & litigation of the '21 day elections'.
- ▶ Session will also include information about rules, handbooks & protected concerted activity.

Martha Kinard, *Regional Director, NLRB*

3:30 - 4:00PM COFFEE BREAK

4:00 - 4:20PM NAPTA: WHAT IS A PROCESS TECHNICIAN?

- ▶ Hear about Process Technology education in today's world from an industry leader.
- ▶ Learn what it takes to acquire a Process Technology AAS degree.
- ▶ Why should you hire a Process Technology graduate?

Eric Newby, *Executive Director, NAPTA*

Visit the website now for all the latest updates on speakers, sponsors and the full agenda:

www.petchem-update.com/workforce

Showcasing Pioneering Strategies & Technologies That Will Ensure the Industry's Future Craft and Engineering Workforce

4:20 - 4:50PM THE MANUFACTURING INSTITUTE: ATTRACTING AND RETAINING THE TECHNICAL WORKFORCE

- ▶ Student data on what influences their career decisions (hint: it isn't parents or social media)
- ▶ Calculating return on investment from using industry certifications in hiring and HR practices
- ▶ Using new tools for companies to measure required competencies and match those with college programs

Brent Weil, *Senior Vice President at the Manufacturing Institute,*
National Association of Manufacturers

4:50 - 5:20/30PM MARKET ANALYSIS: WHAT DO THE EXPERTS PREDICT? ECONOMIC OUTLOOK & TEXAS TRENDS

- ▶ Hear what the experts are forecasting for the petrochemical jobs market and more.
- ▶ Learn how this will impact on workforce development
- ▶ Planning, preparing and implementing short and long term solutions for the future

Daniel Groves, *Director of Operations and Workforce Consultant,* **CURT/CLMA**

“ Diversity of the speakers - not only from industry, but from chambers, trade organizations, research firms, consulting ”

SHELL

“ All entities will benefit from sharing experiences and gaining vision for future endeavors. Excellent forum. ”

BECHTEL

DAY 2

9:00 - 9:10AM Chairman's Welcome

9:10 - 9:40AM Closing the skills Gap: Contractor Perspective

- ▶ Identifying the skills gap and transferrable skills across industry's & in the petrochemical engineering and craft sectors
- ▶ Discussing the training programmes that are available to 'up skill' incumbent workers,
- ▶ The assessments available and the level of industry knowledge required to pass them.

The panel will include:

Bob Deatherage, *Industrial Relations Manager/VP,* **Bechtel Infrastructure Construction Services**

Sam Lyon, *Global Manager HR Services,* **Bechtel**

Jim Hanna, *Group Human Resources Executive - Construction, Fabrication & Craft Services,* **Fluor**

Jamie Van Voorhis, *Workforce Development,* **Jacobs**

Ramiro Ramirez, *Construction Manager,* **Worley Parsons**

9:40 - 10:20AM Engagement: The key to project Success

- ▶ Hear how leaders in petrochemicals, construction, associations and educators are addressing the ever increasing industry age gap.
- ▶ Find out how to enhance your recruitment strategy and explore new and innovative methods of engaging with millennial students and graduates.
- ▶ Learn about developments in software programmes for training and learning that will save your company time and revenue.

Lowell Wiles, *Group Vice President,* **Jacobs**

10:20 - 10:50AM Benchmarking, improving Competency: solutions for now

- ▶ Analysis of policy changes and regulations, responsiveness to changing needs
- ▶ Learn and deliver industry approved, consistent, best practice models for future projects and product development

- ▶ Address workforce challenges using the industries best, most consistent and tested benchmark methods.

Russell Hamley, *President,* **American Builders & Contractors**

10:50 - 11:30AM NETWORKING COFFEE BREAK

11:30AM - 12:00PM How to Achieve Greater Success in Recruiting and Hiring Transitioning Military and Veterans.

- ▶ With hundreds of thousands of veteran's unemployed, and more hitting the job market each year, veterans still remain an untapped source of talent.
- ▶ Understand how these talented individuals can fit into your job gaps.
- ▶ Learn how to identify the right veteran talent for your company and achieve success in recruiting, hiring, and keeping your veterans in your company.

Stacy Bayton, *Sr. Executive Vice President,* **Corporate America Supports You/**

U.S. Marine Corps Veteran and Military Spouse

12:00 - 12:30PM An Insight: Women in Energy

- ▶ The latest studies and “talk” as to why women remain the minority
- ▶ Unconscious biases women face in the workplace
- ▶ How to be the authentic you & why outside organizational involvement is essential

Dannetta English Bland, *President of* **Women's Energy Network**

12:30 - 2:00PM LUNCH BREAK

2:00 - 2:30PM LESSONS LEARNT

Lessons Learnt: looking to the past to get the most from your future

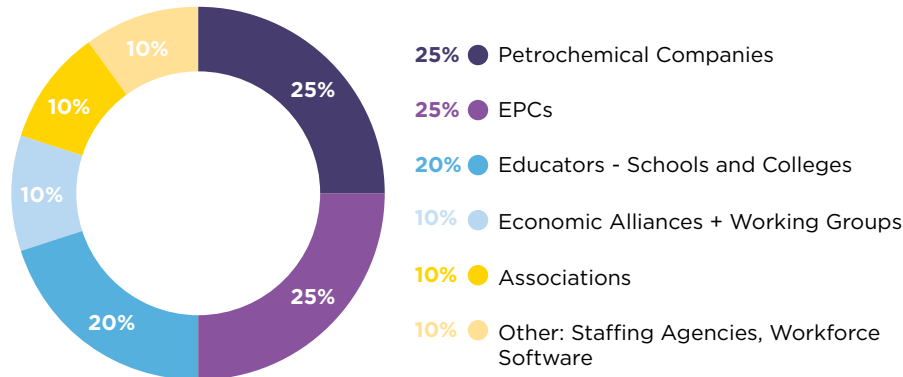
- ▶ A reflection on the best results driven methods that led to increased workforce productivity and revenue
- ▶ Reduce risk and increase capital from your workforce on petrochemical plants using applied and tested strategies.
- ▶ Providing insight and solutions for many of your imminent workforce challenges.

Travis Brisco, *President of US Operations,* **Brock Group**

Visit the website now for all the latest updates on speakers, sponsors and the full agenda:

www.petchem-update.com/workforce

WHO WILL YOU MEET AT THE CONFERENCE?



STAND OUT FROM THE CROWD:

Showcase your products and services in front of the North American Petrochemical industry. The Workforce Conference & Exhibition provides you with an un-missable opportunity to showcase your products and solutions to a host of key potential clients with real spending power.

PREVIOUS ATTENDEES FROM OUR 2015 WORKFORCE DEVELOPMENT EVENT:

- AFPM
- Alief ISD
- ABC
- BASF
- Bechtel
- CB&I
- Construction Users Roundtable
- Dow Chemical
- Energy Institute
- Greater Houston Partnership
- Houston Community College
- Houston ISD
- INEOS
- Infinity Construction
- Jacobs Engineering
- Louisiana Workforce Commission
- MC Industrial
- NCCER
- San Jacinto College
- S&B
- Shell
- Systran
- Simtronics
- Texas State Technical College
- Texas Workforce Commission
- The Brock Group
- The Manufacturing Institute
- Transfield Services
- Turner industries
- US Department of Energy

TAILOR-MADE SPONSORSHIP OPTIONS

The Petrochemicals Workforce Development Conference and Exhibition offers you an excellent range of sponsorship and exhibition opportunities to suit every need and budget.

We will tailor-make a sponsorship package to fit your needs meaning that you can speak, build your brand and get exposure for your services and technology in front of the leading Petrochemical Manufacturers, EPC's, midstream infrastructure developers and more

Do not miss out on the unrivalled opportunity exhibit and generate sales from the Petrochemical Construction boom

OPPORTUNITIES AVAILABLE INCLUDE:

- One to One meetings with key decision makers
- Take a speaking slot and address 200+ industry leaders
- Show off your latest products in the exhibition hall
- Build your brand with exclusive promotional opportunities
- Host interactive workshops, networking sessions
- Secure high level branding of conference materials

Make sure you stay ahead of the competition and secure your place now!

You will benefit from multiple opportunities to talk with the clients and prospects you want to do business with and kick-start your sales. All under one roof and all in just two days - saving you both time and money!

2016 SPONSORS:



Call me now to discuss your Petrochemical marketing strategy

Paul Robinson
 Business Development -
 Oil, Nuclear & Petrochemicals
 Call: +44 207 375 7521
 US Toll-Free: 1 800 814 3459 7521
 Email: probinson@petchemupdate.com

1. Select Your Registration Package

PASS PRICES:

	EARLY BIRD Expires 22 Jan	LAST CHANCE Expires 26 Feb	STANDARD Expires 19 Apr
Business Pass <ul style="list-style-type: none"> Full 2 day pass - all sessions, networking lunches and drinks Access to the online e-networker in advance of the conference Access to both audio recording and slides for all presentations post event 	<input type="checkbox"/> \$1695	<input type="checkbox"/> \$1795	<input type="checkbox"/> \$1995
Basic Pass <ul style="list-style-type: none"> Full 2 day pass - all sessions, networking lunches and drinks Access to the online e-networker in advance of the conference Access to the presentation slides post-event 	<input type="checkbox"/> \$1595	<input type="checkbox"/> \$1695	<input type="checkbox"/> \$1895
Petrochemical Producer Pass Only available for Petrochemical Producer Owner Companies Approval process when you register to make sure you qualify for this pass <ul style="list-style-type: none"> Full 2 day conference pass Access to the online e-networker in advance of the conference Audio recording and slides for all presentations Full access to our lunch and refreshments throughout the conference 	<input type="checkbox"/> \$995	<input type="checkbox"/> \$1095	<input type="checkbox"/> \$1195
State / Educator Pass <ul style="list-style-type: none"> Full 2 day pass - all sessions, networking lunches and drinks Access to the online e-networker in advance of the conference Access to the presentation slides post-event Applicable to state agencies/workforce commissions or state schools / community 	<input type="checkbox"/> \$695	<input type="checkbox"/> \$795	<input type="checkbox"/> \$895

2. Enter Attendee details

Mr / Mrs / Ms / Dr: _____

First name: _____

Last name: _____

Company: _____

Position/Title: _____

Telephone: _____ Fax: _____

Email: _____

Address: _____

Zip code: _____ Country: _____

3. Payment Options

I enclose a check/draft for: \$ _____
(payable to FC Business Intelligence Ltd)

Please invoice my company: \$ _____
Purchase Order No.: _____

Please charge my credit card: \$ _____
 Amex Visa Mastercard

Credit card number: _____

Expiry date: _____ Security Code: _____

Name on card: _____

Signature: _____

NB: FULL PAYMENT MUST BE RECEIVED BEFORE THE EVENT

4 EASY WAYS TO REGISTER

 Secure & simple registration online [HERE](#)

 tamsin@petchemupdate.com with your details

 Call: International: +44 (0) 207 375 7500
Freephone US: 1 800 814 3459 ext. 4325

Cancellation Policy

Places are transferable without any charge. Cancellations before 19th March 2016 will incur an administrative charge of 25%. If you cancel your registration after 19th March 2016 we will be obliged to charge you the full fee. NB - you must notify FC Business Intelligence in writing of a cancellation, or we will be obliged to charge you the full fee. The organisers reserve the right to make changes to the programme without notice. All prices displayed are exclusive of VAT unless otherwise stated but, VAT will be charged, where applicable, at the prevailing rate on the invoice date and the relevant details will appear on the invoice. FC Business Intelligence takes every care to ensure that prices quoted are correct at time of publishing however; bookings will only be accepted if there is no material error in the price advertised on the website. Designed by the The Creative Tree (www.thecreativetree.co.uk)