Nagios Incident Manager

• Quickly sort, acknowledge, and organize your entire volume of incident tickets and ensure that incidents get resolved.

• Create custom incidents and assign users or teams to them. Choose the type, title, priority, and status to track incident progress.

• Allow your staff to keep track of progress that is made on an incident's resolution.

The result is a well organized, more efficient turn-over of incidents making your business run more smoothly and keeping problems from becoming catastrophic.

Intuitive Dashboard

A powerful home screen dashboard provides users with a high-level overview of incidents and recent activity for an at-a-glance summary of current problems and acknowledgments related to the network.

Advanced Reporting

Incident Manager provides quick, in-depth insights on incident resolution time with Mean Time To Resolution (MTTR) and first response time reports to allow users to critically evaluate support team efficiency.

Third-Party Integration

Integrate with third-party applications to provide quick access to network incident information. This allows Incident Manager to adapt to current organizational structure with minimal implementation impact.

Specialized Sorting Views

Provide users with the ability to quickly sort, acknowledge, and organize incidents to better understand the situationand properly assess whether incidents are being handled in a timely manner.

High-Performance Architechture

Nagios Incident Manager is built for speed and performance. The lightweight design provides all the features necessary to efficiently manage network incidents, without the clutter of resource-intensive elements.

Seamless Nagios XI Integration

Seamlessly integrate Nagios Incident Manager with Nagios XI to automatically create incidents and tickets when problems are detected in Nagios XI.

Multi-Tenant Capabilities

Multi-user access to web interface allows stakeholders to view relevant incident status. Advanced user management simplifies administration by allowing you to manage user accounts easily. Provision new user accounts with a few clicks and users automatically receive an email with their login credentials.
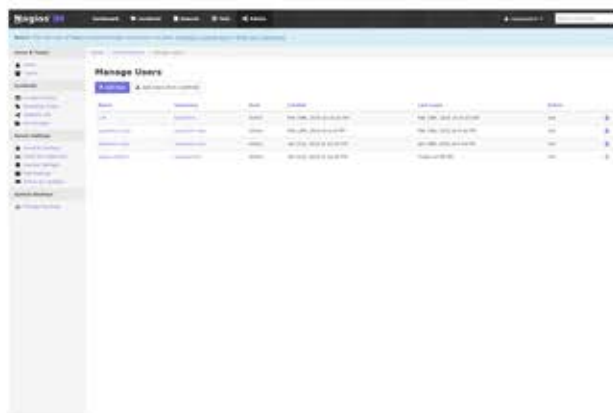
Ease of Use

Integrated web-based configuration interface lets admins hand out control of incident management and more to end users and team members easily.

Extendable API

You will have full access to the backend API for limitless customization with in-house and third-party programs and applications. Customize to fit your needs.

Get Started Today

Just pick a Nagios product, select your download type and enjoy your free, fully functional 60 day trial.

www.nagios.com/downloads

Architect Your Solution

Let a Nagios team member construct an IT solution that fits your organizations needs.

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Nagios® Incident Manager // Features

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