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PRESS RELEASE

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MVP Systems Software Releases Major Update to ServiceNow Integration

JAMS Automation Pack Delivers Powerful Batch Job Scheduling Capabilities to the ServiceNow Platform

FARMINGTON, CT – April 25, 2016 – MVP Systems Software, a leading provider of enterprise job scheduling and workload automation software, has made its latest ServiceNow integration, the JAMS Automation Pack, available on the ServiceNow Store. The new integration enables users of the ServiceNow platform to run, modify and create batch jobs directly from the service catalog.

"Organizations that open batch processing to business users can significantly reduce demand on their IT teams," said David Kluskiewicz, VP of Marketing, MVP Systems Software. "The JAMS Automation Pack provides ServiceNow users with secure, easy-to-use connections to a centralized scheduler. We have turned batch processing into a service that is accessible by more than just IT."

Key Application Highlights:

- Workflow activities for running, modifying and creating centrally managed batch jobs
- JAMS Service Catalog items that enable business users to submit requests to the central scheduler from within ServiceNow
- Complete exposure of JAMS job definitions, alerts, users, dates, calendars and more from within ServiceNow
- Ability to escalate JAMS-related alerts to ServiceNow incidents
- Resubmit failed batch jobs from within ServiceNow.
- Auto-populate alerts with key job information, including error codes, agent machine, and failure time.
- Batch job alerts can be mapped easily to a business service, response team, department or person.

This latest version of the JAMS integration gives rise to automation as a service, a system in which a broad range of business users can conveniently request powerful compute jobs related to BI, reporting, analysis and transactions. It relieves IT operations staff from repetitive and inefficient tasks associated with managing requests for batch jobs and verifying whether the users requesting those jobs have followed company directives. JAMS applies a company's defined policies to requests created with the integration.

The JAMS Automation Pack is available as certified integration on the ServiceNow Store, a commercial enterprise application marketplace that allows customers to purchase and download a broad range of third-party extensions to the ServiceNow platform.

For more information on the JAMS Automation Pack, visit the ServiceNow Store.

About MVP Systems Software, Inc.

For more than 20 years, MVP Systems Software, Inc. has provided leading-edge batch job scheduling and workload automation solutions to more than 1,000 customers. Customers include household names such as Alcoa, Bank of America, Yum Brands, Jones Apparel Group, CVS Caremark, and Syracuse University. MVP's solutions are available for all models of IT architecture, from physical servers to virtualized and hybrid

environments. You can learn more about MVP Systems Software at
http://www.jamsscheduler.com/company/about-mvp/

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