le /ementum

The Trusted and Proven **Customer Engagement Experts**

Levementum is an award-winning consulting firm that designs, deploys, supports, and cultivates adoption of business-driven technology solutions using the recognized industry-leading software platforms Salesforce and SugarCRM.

Customer engagement solutions involve much more than CRM, so we always evaluate all potential applications with an unbiased, technology-agnostic approach to determine the best fit and value to suit your immediate and long-term business needs.

With a highly specialized team of customer engagement experts, we help mid-market and large corporate companies to ...

- Create exceptional customer experiences using insight on when to take action.
- Overcome siloed information by gaining visibility to the complete customer journeyacross channels and over time.
- Shorten the buying cycle by identifying opportunities to accelerate the journey.
- Increase loyalty, retention, advocacy, average order value, and ultimately, customer lifetime value.

Levementum sees successful CRM as "two parts people, one part technology." With Levementum's expertise, clients can recognize the full potential of their investment.



Levementum Has Delivered Customer Engagement Solutions to Hundreds of Industry-Leading Clients Over the Past 10 Years



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www.levementum.com

salesforce THE CUSTOMER SUCCESS PLATFORM

Elite Multi-Cloud Expertise

With over 2,000+ successful projects, Levementum continues to provide expertise within the Salesforce.com ecosystem offering Sales Cloud, Services Cloud, Marketing Cloud, and Force.com as an Alliance Partner.

- 100% Certified Resources
- A 9.9 customer service rating with 360-degree service and delivery
- Most experienced Marketing Cloud Team in the Salesforce.com ecosystem

Salesforce.com and SugarCRM Experience in these Industries:

- Consumer products
- Manufacturing
- Call center and BPO
- Hospitality
- CPG and Retail
- Professional services

Customized Solutions for Each and Every Client:

- Strategy
- Training
- Implementations
- Integrations
- Managed services
- Support contracts

SUGARCRM.

Industry-Leading Experience

Having successfully deployed CRM to over 50,000 users, Levementum continues to solidify its reputation as the leading SugarCRM reseller in North America with unmatched experience and expertise.

Phases To

Customer

Engagement

SUCCESS

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- 11 years as a SugarCRM partner
- SugarCRM #1 worldwide partner for 6 years in a row
- 100% Certified Resources



Find Out What Levementum Can Do For You

We focus on helping organizations run business critical applications in the cloud, while properly tying expert customer engagement technology to the strategy, tactics, people and processes required to be successful. Let us help you leverage and maximize the cloud.

Contact us at: www.levementum.com/contact





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