

make IT simple

The Tricerat Story

In the mid-90s, 4 men crossed paths while trying to hash out some IT issues. The IT issues? Printing. It dawned on them that IT Administrators shouldn't have to spend so much time on such a mundane task as making sure their end users can print.

While it started with printing, over time Tricerat listened to the other issues IT Administrators were struggling with - issues that were keeping them from effectively doing their jobs and focusing on more important, business enabling projects.

At Tricerat, we're techies, we're geeks and we take pride in having your back. We exist to **make IT simple**.



"My role is to make sure everything is up and running to the users' expectations. ScrewDrivers makes that happen!"

Chip Emely, Tech Consultant
AREMA

"Reports are so easy with Simplify Monitoring... I have them automatically sent to different managers inboxes every morning and save me a ton of time and energy writing reports as well as sitting in meetings!!"

Dewey K., Citrix Architect, Large
Florida Healthcare System

Our Solutions

Printing

Print from any device to any printer without administrator support. Eliminate the common yet painful printer driver and compatibility issues that cause slow, non-existent, or crashed printer problems in physical, virtual, and/or mobile device environments, including iOS and Android devices. Solve all of your printing issues from a centralized management console.

Virtual Environment Monitoring

Troubleshoot, identify, and remediate your entire physical and virtual environment from a single, integrated dashboard. Pinpoint and fix issues before they become problems for your end users.

Cloud Backup and Recovery

Our cloud backup service offers automatic backup protection with the option to schedule your backups continuously throughout the day. Save time and money so you can focus on other important things, like growing your business.

Desktop Management

Manage your entire user workstation environment, including peripherals, with Tricerat's Simplify Suite. Deploy desktops, control application access, help enforce company policies, reduce logon times, manage personalization for large numbers of virtual desktops, and deliver the correct profile information to the right user at every logon session from any location.

Scanning

Going green? With Tricerat's simple plug 'n play scanning solution, you won't have to worry about incompatible scanner drivers, unsupported drivers and applications, constant software upgrades, and time consuming workarounds that may arise when users scan documents in their server-based, virtual, or workstation environment.



Our Clients

Tricerat has worked with large enterprises and small businesses alike. No matter how small or how large the organization, our mission and guiding principle remains the same. We exist to **make IT simple.**

“Tricerat has saved Grange a lot of money. Simplify Lockdown and Simplify Printing have effectively reduced the time I spend resolving Citrix issues by 90 percent.”

Bill Conklin,
Senior Lead
Microcomputer
Analyst
Grange Insurance



Our Community

Tricerat is committed to giving back to the community and support causes that are near and dear to our employees. Over the years, we have supported the American Heart Association, Casey Cares Foundation, DonorsChoose.org, Family & Children’s Services, Grass Roots Crisis Intervention Center, Habitat for Humanity of the Chesapeake, Special Olympics of Maryland, Susan G. Komen Race for the Cure, Ulman Cancer Fund for Young Adults, Wilde Lake Middle School’s North Bay Shore Project, and more.

Last year, we raised \$5,000 for the United Way Campaign. In addition, we held a school supply drive to help ensure the students and teachers at Arlington Elementary/Middle School were well equipped for the 2014-15 school year.

In September, Tricerat sponsored the Shoebox Shuffle 5k and Family Fun Walk in Sparks, MD to support the Taylor Foundation and Samaritan’s Purse.



Students at a local Maryland school enjoying their new computer table (via DonorsChoose.org).



Some of the Tricerat Team at the Shoebox Shuffle 5k in September 2014.



11500 Cronridge Drive
Suite 100
Owings Mills, MD 21117

410.715.4226
800.582.5167
www.tricerat.com

