

Community Services Agency

IDG Design for a Difference 2015 | Mountain View



Welcome Center

Completion Date: November 16, 2015



Design Team | Leader



Mark Brunetz

Award winning Interior Designer & TV Personality



Design Team | Students



Milan Chen



Diane Forese



Eileen Lin



Michelle Talley



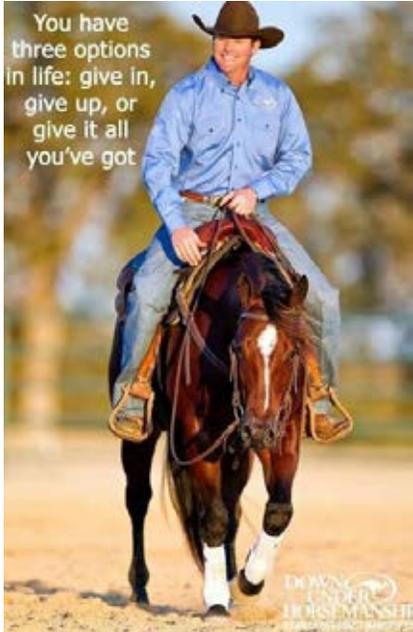
Design Concept | Statement

Design Concept: “Sharing the Journey”

Design Concept Statement:

By treating their clients with respect and dignity, CSA’s desire to assist the community goes beyond providing support and reflects a willingness to share in the journey of each of their clients . The open heart and warm hand of the staff enables their clients to feel safe and to ask for and receive the help they need. With trusted cooperation, the staff works together with their donors and volunteers to assist their clients in identifying and taking the necessary next steps on their journey. This cooperative spirit fosters a sense of belonging within the community, and serves to remind clients that they are not alone in their moment of need. By sharing in their clients’ journeys, CSA is fostering hope for a better future for the people and the community they serve.

Sharing the Journey | Inspiration



You have three options in life: give in, give up, or give it all you've got



You have allowed me to suffer much hardship, but you will restore me to life again and lift me up from the depths of the earth. You will restore me to even greater honor and comfort me once again.

Psalm 71:20-21

Honor the Road Travelled



Rugged Journey

Care + Hope



New Life



Bicycle + Jeans

Design Elements | Proposed

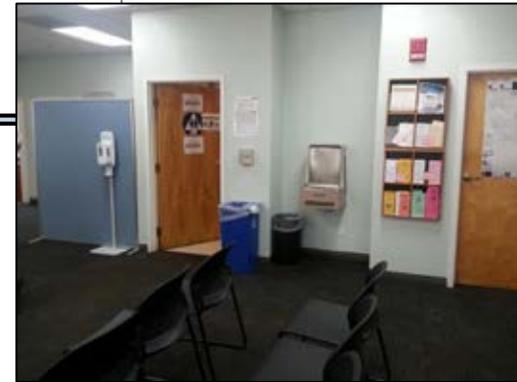
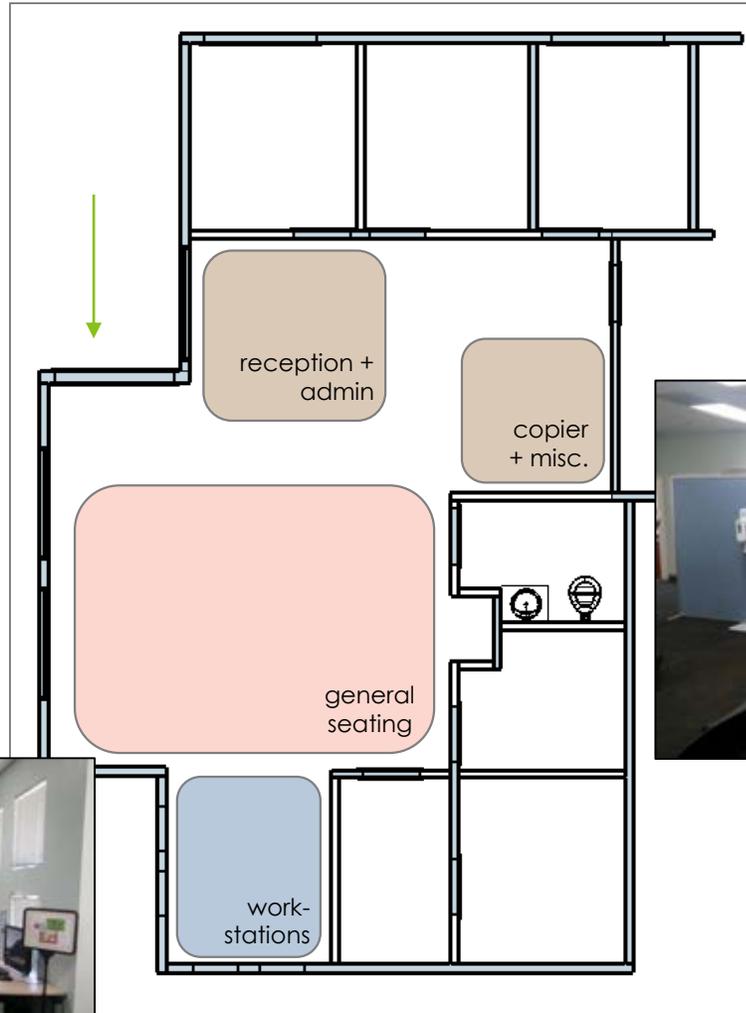




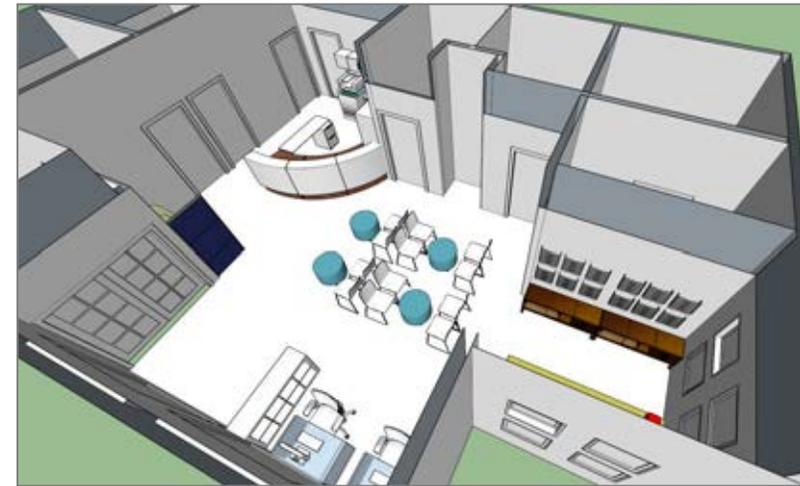
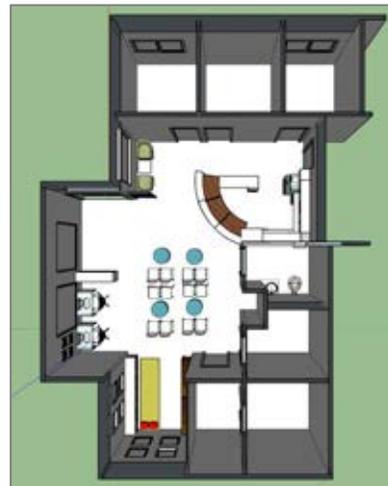
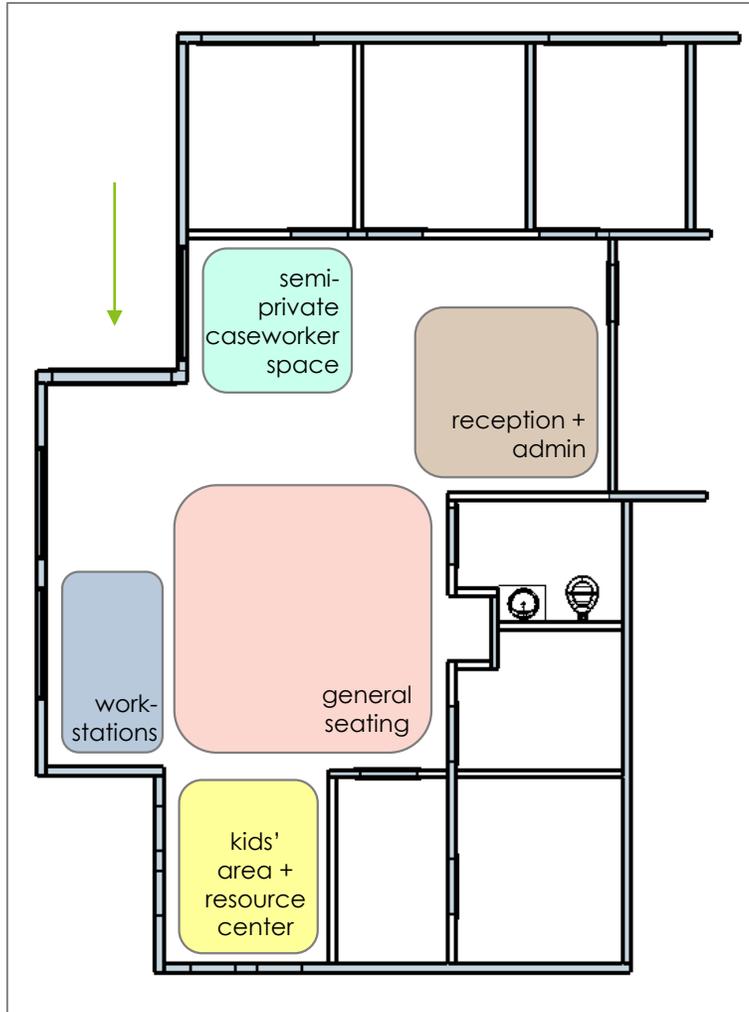
Eileen Lin | Canada College Interior Design School



Layout | Existing



Layout & Space Planning | Proposed



Lobby Furniture

Before



After



Kid's Area



Semi-Private Area | Chairs, Table, Section Divider





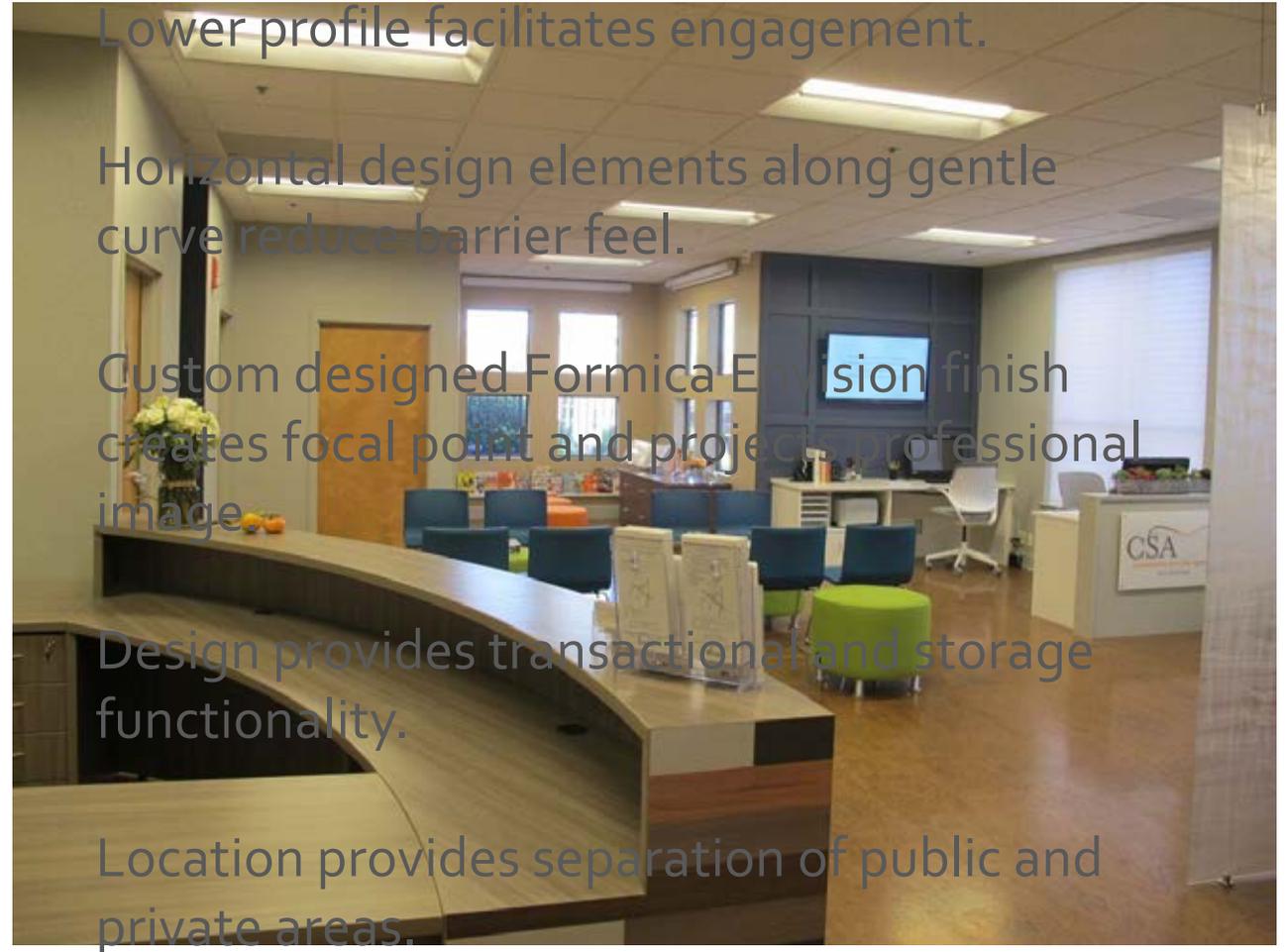
Diane Forese | West Valley Interior Design School



Reception | Before & After



Reception | After



Lower profile facilitates engagement.

Horizontal design elements along gentle curve reduce barrier feel.

Custom designed Formica Envision finish creates focal point and projects professional image.

Design provides transactional and storage functionality.

Location provides separation of public and private areas.

Alcove | Before



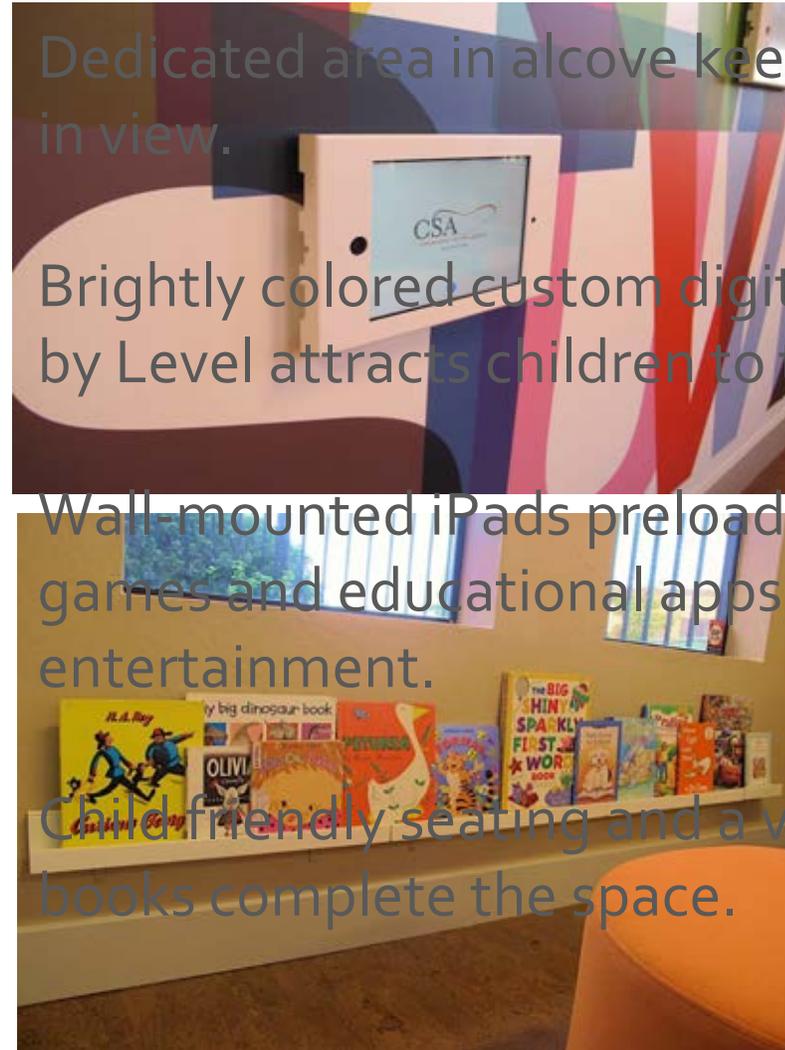
Space was under utilized as a dedicated computer area.

Natural light was restricted.

Incohesive furnishings and finishes contributed to disjointed nature of the space.

Significant number of CSA clients are families, but lobby was not child friendly.

Alcove | Children's Area



Dedicated area in alcove keeps children in view.

Brightly colored custom digital wall mural by Level attracts children to the space.

Wall-mounted iPads preloaded with games and educational apps provide entertainment.

Child friendly seating and a variety of books complete the space.

Computer Work Stations | Before & After



Computer Work Stations | After



Two built-in workstations by California Closets are coordinated with Steelcase desk chairs.

Functional design provides printer cabinet with roll-out shelf and locked storage.

Location is in view of receptionist and near information resource credenza.



Michelle Talley | West Valley Interior Design School



Lighting | Design Concerns

- Lighting needed to be warmer, and LED for better access to the color spectrum
- The lobby needed to be decluttered. Flyers and pamphlets had to be organized and easy to find, without overwhelming CSA's clients or staff.



Lighting Comparison

OLD
(Cold – Brrrrr!)



NEW
(Warm – Mmmmm!)



Lighting Comparison

Old

New



Lighting Comparison

Before



After



Entry | Pony Wall & Computer Desks





Milan Chen | Canada College Interior Design School

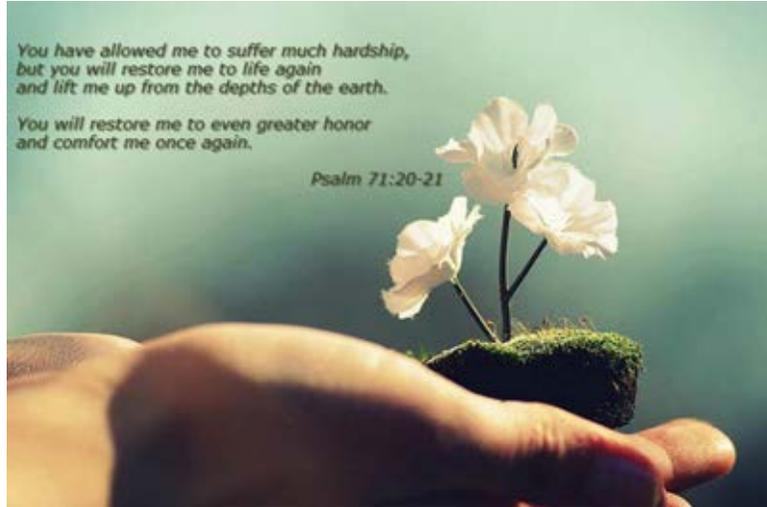
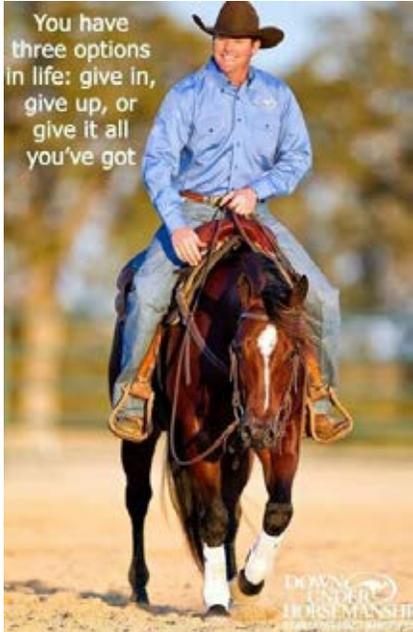


Design | Needs

- Identity / Image
- Daylight Control
- Acoustic Control
- Story



Sharing the Journey | Inspiration



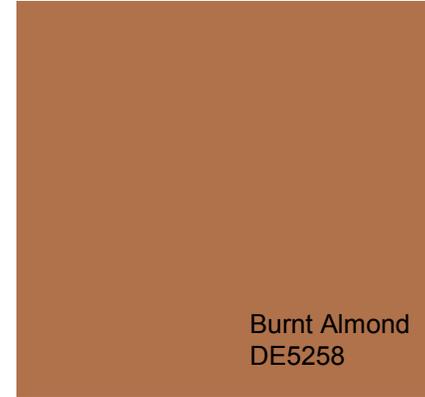
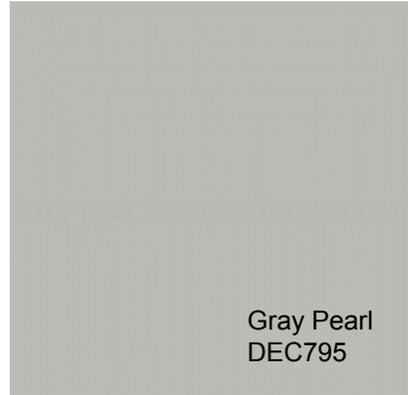
Care + Hope

Honor the Road Travelled

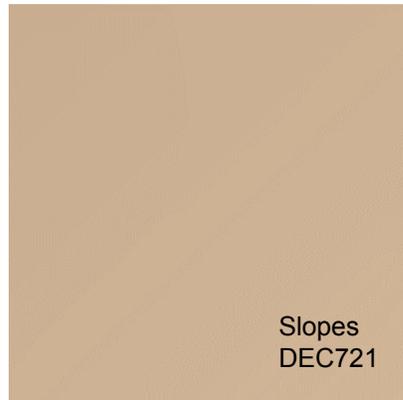




Color | Palette



1565
Mount Saint
Anne



Color | Palette

- **Branding / Image**
 - Professional
 - Welcoming
 - Relaxing + Homey
 - Caring



1565
Mount Saint
Anne

Color | Palette

- Simplicity
 - door trim
 - window trim



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Anne

Color | Palette

- **Kid's Area**
- Rich and Warm



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Window Coverings

Daylight Control

Creating soft beautiful ambient light



1565
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Anne



HunterDouglas®

PowerView™ Motorization

A revolutionary new system that automatically moves your shades throughout the day, so you don't have to.

Silhouette / 3"
Scented Linen /
Pebble Control

Flooring | CORK

- Acoustical Control
- Soft on feet
- Warm and Resilient



1565
Mount Saint
Anne

**Cork Flooring / DURO-DESIGN /
Barriga Cognac
1' by 3' plank / 1/2" thick / floating**

Wall | Décor aesthetics



Tell a Story

- Color
- Art

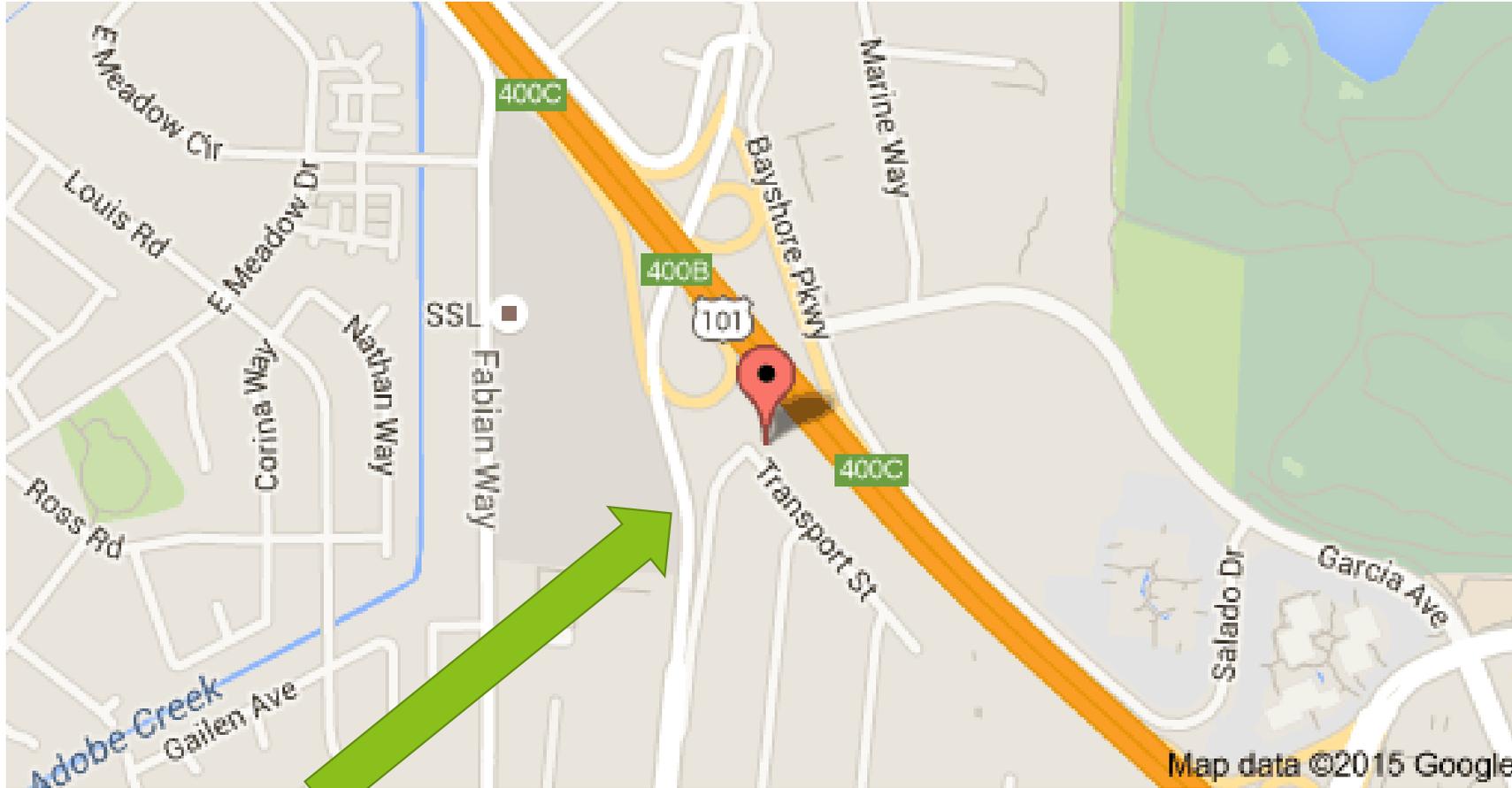




We are moving!

New Address: 4007 Transport Street
Palo Alto

INTERIORS & Textiles



4007 Transport Street
Palo Alto

San Antonio Road

INTERIORS & Textiles



4007 Transport Street
Palo Alto

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