

Seamlessly Integrate Work Orders and Assets across Physical Warehouses and Service Vehicles

Extend Asset Visibility into the Field

Apptricity Field Services makes field service vehicles intelligent. Prior to the introduction of this technology, it was difficult to properly track most vehicle inventory or account for it accurately. *Field Services* brings Apptricity's enterprise solutions for work order management, asset management and inventory management into the field for streamlined start-to-finish tracking.

The closed loop integration between *Field Services* and Apptricity's mobile enterprise supply chain solutions ensures that corporate users never lose track of products and other assets as they are loaded on vehicles and used to complete customer work orders.

Use Existing Tablets and Smartphones

Now you can avoid getting locked into a single hardware device or replacing perfectly good existing devices. *Field Services* runs on any tablet or smartphone using iOS®, Android® or Windows Phone® mobile platforms. On-demand synchronization ensures that field technicians are productive even when Internet connectivity is not available.



Match Field Mobility with Tracking Mobility

Field technicians are mobile. So is *Field Services*. The solution is ideal for route-based or mobile service businesses like these:

- Cable and telecom providers
- Utility companies
- First responders
- Residential and commercial services
- Vending companies
- Field service organizations

Increase Work Order Processing Efficiencies

Apptricity Work Order, one of the solutions included in *Field Services*, provides comprehensive oversight of the work order process by tracking all details pertaining to requested services. *Work Order* allows you to graphically schedule work orders through an intuitive drag-and-drop interface, immediately communicating them to the appropriate technician.

Stay Current with Up-to-Date Asset Management

Traditional asset and inventory systems are updated after products have moved and work has been completed. Tight integration with **Apptricity** Asset enables *Field Services* to update your assets, inventory and work orders as work is performed. You will never make decisions with out-of-date information again.

Gain Control of Multi-Site Inventory

Adding 360-degree visibility to *Field Services*, **Apptricity** Inventory displays quantity, location, shelf-life and expiration data and ensures inventory replenishment based on company threshold limits. You gain insight into multi-site inventory levels for awareness and control of all inventory across your enterprise and in transit.

Track and Monitor Your Entire Fleet

Field Services includes cradle-to-grave functionality that tracks all service vehicles and fleet assets while monitoring maintenance and repair operations, staff assignments, outsourced work and more. Improved equipment availability, reliability and longevity help you maximize your fleet's asset lifecycle.

The system is flexible and easy to use, allowing you to customize asset and maintenance tracking and manage your fleet from any location. You can locate and track fleet assets and update information directly from your mobile device. Integration with global positioning system (GPS) units enables precise tracking and management.

Built-in reporting and business intelligence features give you visibility into your operations and related expenses. Fleet personnel across your enterprise receive the tools and data to efficiently manage daily maintenance activities as well as the long-term, strategic goals of your organization. You can create parent/child relationships between assets and also assign and un-assign vehicles to staff members.

Field Services enables you to reduce operating costs and improve efficiencies by keeping fleet assets in top working condition, whether or not you run your own maintenance garage. Our solution tracks maintenance schedules and alerts supervisors when preventative care is required. If you manage your own garage, *Inventory* will help you ensure that parts and supplies are ready.

Whether you need warranty repair work or other outsourced services, *Field Services* can track work orders and invoices to keep the process running smoothly. Convenient features such as work order generation, warranty management and invoice management help simplify the use of external resources.

Streamline Tracking and Management from Start to Finish

Field Services puts you in control and increases productivity by making it easy to do the following:

- Ensure that vehicles are properly stocked based on the day's activities
- Optimize routes and receive turn-by-turn driving directions
- Receive alerts for new and updated work orders with detailed instructions, time estimates and required materials lists
- Notify customers of expected arrival times via integrated text messaging, email and phone
- Synchronize information to and from the office using wireless technologies
- Quickly respond to changes in customer service and delivery requirements
- Improve asset tracking, usage and accountability
- Allow smaller and more accurate service windows for higher overall productivity
- Eliminate clerical errors and costly data-entry time
- Significantly reduce truck rolls

Optimize Field Service Operations

Field Services delivers critical integration for work orders and assets, efficiently tracking inventory in transit.

Validate vehicle stock: The system gives you the confidence that vehicles are properly stocked based on the day's activities.

Receive real-time updates: Alerts for new and updated work orders provide detailed instructions, time estimates and lists of required materials. You stay informed with up-to-the-minute information on the status of all service activities through on-demand wireless synchronization technology.

Create smaller service windows: The solution enables you to specify smaller and more accurate service windows for higher overall productivity by optimizing routes and providing turn-by-turn driving directions. Asset tracking and accountability improve, leading to better purchase decisions.

Increase customer satisfaction: *Field Services* improves customer satisfaction through more accurate service delivery times as well as integrated text messaging, email and phone notification capabilities.

Work Order Details

Complete 1:35pm

Next 2:05pm

Open

Install U-verse
Install U-verse capability for Customer

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Description	RFID	Assigned
Wireless TV Receiver UWVR1093	▲ 3	1
Standard Remote UVR0987	▼ 5	1
HDMI Cable UHVD1123	4	1
Coax Cable CCCO0047	4	1

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About Apptricity

Apptricity Corporation provides mission-critical supply chain management and spend management solutions to small, midsize and global enterprises and government organizations worldwide. Apptricity software and solutions mobilize any enterprise with unprecedented levels of real-time information and business intelligence so management has visibility into every action and transaction within the enterprise and among its partners, customers and suppliers. Powered by Apptricity JetStream platform, our solutions enhance legacy enterprise applications and extend the value of information technology investments. Our platform enables us to address the universal objectives of business, government and the military with accelerated business processes and command visibility.

For more information, visit <http://www.apptricity.com>.