# NAPCP CANADIAN COMMERCIAL Card & Payment Conference

Toronto, Ontario • September 20-21, 2017

# 2017 CONFERENCE SCHEDULE

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# Wednesday, September 21, 2017

8:00-8:45 a.m. Registration, Continental Breakfast | Colony Center West Lobby and Colony West

8:00 a.m.-5:15 p.m. Exhibit Hall Open | Colony Center West

8:45-10:00 a.m. General Session | Colony Center West

Opening Remarks by Laura Flandrick, CPCP, Managing Director, NAPCP A Review of the 2017 Purchasing Card Benchmark Survey Results

Presented by: Dr. Mahendra Gupta, the Geraldine J. and Robert L. Virgil Professor of

Accounting and Management, Olin Business School, Washington University

10:00-10:25 a.m. Coffee Break and Exhibits Open | Colony Center West

10:30-11:15 a.m. Breakout Session # 1 (Choose one of the following)

Expansion – Picking the Low-Hanging Fruit | Colony Center
Presented by: Louise Guigue, CPA, CGA, Manager, Financial Services Systems & Disbursements, NAV CANADA

• Hitchhikers Guide to Travel Management 101 | Colony East Presented by: Annemarie Reininger, Managing Director, A.Reininger Consulting

11:30-12:15 a.m. Breakout Session # 2 (Choose one of the following)

• P-Card Basics | Colony East

Presented by:Katie Beatty, Community Engagement Specialist, NAPCP

• Survey Results: Trends in Commercial Card and Program Management | Colony Center Presented by: Melissa Moss, Product Development Manager, TSYS

12:15-1:00 p.m. Networking Luncheon | Giovanni

1:00-2:30 p.m. Roundtable Discussions and Dessert | Giovanni

12:15-1:00 p.m. Networking Luncheon | Giovanni

### Wednesday, September 21, 2017, Continued

1:00-2:30 p.m. Roundtable Discussions and Dessert | Giovanni

2:45-3:30 p.m. Breakout Session #3 (Choose one of the following)

- Protecting Your Organization from Fraud while Enhancing Operational Performance | Colony East Presented by: Fidel Coutou, Senior Director P2P Shared Services, Rogers Communications Canada Inc.
- How to Optimize Your P-Card Program | Giovanni Presented by: Lezly Johnson, CPPB, Purchasing Analyst, Waterloo Catholic District School Board

### 3:45-4:30 p.m. Breakout Session #4 (Choose one of the following)

Automating Your P-Card Platform | Colony East
Presented by: Ronda Davis, CPCP, Business Data Analyst, SCI

• Picking Up the Check: Identifying Opportunities in Payables | Giovanni Presented by: Lilia Tanjuakio, MBA, Director, Finance, Deloitte

4:30-5:30 p.m. Attendee Cocktail Reception in the Exhibit Hall | Colony Center/West

### Thursday, September 21, 2017

8:00-8:45 a.m. Networking Breakfast | Giovanni

8:45-9:30 a.m. General Session | Colony East

Mindful Work: Increase Focus and Manage Stress

Presented by: Trish Huston, Speaker and Mindfulness and Yoga Teacher

### 9:45-10:30 a.m. Breakout Session #5 (Choose one of the following)

P-Cards as a Contract Management Tool | Colony East
Presented by: Doug Doucette, Instructor, Mount Royal University

• Revamping Your P-Card Program to Improve Compliance and Reduce Risk | Giovanni Presented by: Rita Orsatti, Accounts Payable Manager, Sinai Health System, Mount Sinai Hospital

## 10:45 -11:30 a.m. Breakout Session #6 (Choose one of the following)

• Building a Better Travel Expense Program | Colony East Presented by: Terri J.B. Moreno, GTP, Travel Manager, Anaren, Inc.

NAPCP Intro and Research Roundup | Giovanni
Moderated by: Katie Beatty, Community Engagement Specialist, NAPCP

### 11:45 a.m.-12:30 p.m. Breakout Session #7 (Choose one of the following)

- Protecting Your Organization from Fraud while Enhancing Operational Performance | Colony East Presented by: Fidel Coutou, Senior Director P2P Shared Services, Rogers Communications Canada Inc.
- Expansion Picking the Low-Hanging Fruit | Giovanni Presented by: Louise Guigue, CPA, CGA, Manager, Financial Services Systems & Disbursements, NAV CANADA