

## A free phone and collaboration app for modern teams

**CLICK-TO-CALL. MESSAGE. VIDEO. DRAG AND DROP TRANSFER. AND MORE.**

The OnSIP app is what today's business phone should be. Gain instant access to your team's contact information and availability. Engage in voice, video, and messaging with your contacts. Simply visit [app.onsip.com](https://app.onsip.com) and log in with your OnSIP SIP address and password. Desktop clients for Mac & Windows are available at [www.onsip.com/app/download](https://www.onsip.com/app/download)



### Business Calling

**NEVER TETHERED. ALWAYS CONNECTED.**

The OnSIP app combines the accessibility of a deskphone with the portability of a laptop. You're free to make and receive calls from anywhere. Use the OnSIP app as your remote phone, or even replace your deskphone completely. As a free business-grade phone, the OnSIP app supports the following features:

- ✓ HD Voice
- ✓ Number & Extension Dial
- ✓ Voicemail Management
- ✓ Voicemail Greeting .wav Upload
- ✓ Drag & Drop Call Transfer
- ✓ Three-way Calling
- ✓ Multi-call Management
- ✓ Multi-Line Registration
- ✓ Recent Call List, Caller ID
- ✓ Call Hold, Mute

### Collaboration

**WORK BETTER, AS A TEAM.**

More than a business phone, the OnSIP app enables you to collaborate with team members and other contacts, too. You can video chat with team members and external contacts in HD by sharing your video call link. Need to know if your team member is available for a call? Check their phone presence or send them a quick message via the Slack integration.

- ✓ HD Video Chat
- ✓ Messaging
- ✓ Slack Integration
- ✓ Team Phone Presence (BLF) & Call Time
- ✓ Personal Status Settings - Available or DND
- ✓ Contact Management - Team & External
- ✓ Shareable Voice & Video Call Links
- ✓ Easy Sign-in with Google & Slack
- ✓ Enhanced Caller Data with InstaCall
- ✓ Call Encryption (with other app, InstaCall endpoints)

## Advanced Call Monitoring for Enhanced Queues

### AMPLIFY YOUR SALES & SUPPORT PERFORMANCE

With the Enhanced Queue feature enabled, the OnSIP app offers sales and support managers real-time and historical insights into their call queues. Queue supervisors can leverage:

- ✓ **A Real-time Dashboard**  
An up-to-the-minute view of your company's call queues
- ✓ **Historical Reporting**  
Customizable reports uncover agent and call trends
- ✓ **Queue Alerts**  
Setup instant email notification for issues that require attention
- ✓ **Queue Supervision Features**  
Call Monitor, Call Whisper, Call Barge



## Feature Spotlight: Your Professional Call Link

With the OnSIP app, you are given a unique call link that you can add to your email signature and social profiles. A person who clicks on your link will be directed to a webpage where s/he can voice or video call you, for free!



## About OnSIP

OnSIP® is a leading provider of real-time communications (RTC) services to thousands of businesses. OnSIP® customers enjoy the benefits of advanced phone system features without the traditional high cost, burden, and inflexibility. The company also offers a cloud platform and simple APIs for companies to rapidly and affordably build RTC applications of their own.