



For Immediate Release—December 21, 2017

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doxo Announces New Field and Office Payments Solution for Utilities

Thanks to doxo's unique solution, utility billers that need cost-effective mobile point-of-service payment solutions can now receive immediate payments from the field or office.

SEATTLE, WA. Leading bill pay solutions company [doxo](#) announces the launch of an exciting new Internet browser-based mobile payments solution that will enable gas, water, electric, and other utility industry agents to receive payments immediately, regardless of location, and that doesn't require costly point-of-sale terminals.

Many utility providers routinely require either on-premise or in office payments, but the common approach is the need for costly mobile point-of-sale terminals and a separate payment channel that needs to be integrated with their billing collections systems. doxo's new option is a browser-based, mobile-friendly payments interface that provides an ideal and easily portable solution to take payments from utility customers in real time on any ubiquitous tablet and similar iOS device—making it easy for mobile field agents to access and manage accounts. The solution also allows small utilities a way to take office payments without investing in a point-of-sale solution. Best of all, it doesn't require any additional specialized hardware, software or integration with its collections systems.

doxo's new field and office payments solution includes a visual card scan feature, which pulls the numbers off the customer's credit card by visual scan, so that the agent doesn't need to type them in manually. Customers can make fast, secure, PCI-compliant payments with any instrument (credit card, debit card, or bank account) at any time, removing the burdensome risk of taking check or cash payments. The solution is completely free to billers connected to doxo.

"doxo's new field and office payments solution is another valuable resource we're able to offer providers who connect to doxo," comments doxo CEO and Co-Founder **Steve Shivers**. "It's one more step in our ongoing effort to provide billers with fast, direct payments, and it also enables the utility's customer to avoid costly shutdowns, and to make immediate, secure payments using the instrument of their choice. Many utility customers are already part of the over 2 million doxo users who pay all their bills through a single, secure account."

Fast, Free Direct Payments from doxo Users

Thousands of billers can be paid electronically on doxo's payment network. Billers that enroll in doxo's direct pay network get paid more quickly, access real-time data on customer transactions, and can add eBilling, autopay, field and mobile payments to their bill pay experience with no added expense. doxo is compatible with existing billing systems (even if the biller is stuck in an existing agreement with their legacy payments provider), and is free for billers to connect with electronically. doxo's SaaS platform also provides complete online payments and eBilling capabilities for those billers who need bill pay, paperless and mobile payments for their business.

The advantages of joining doxo's provider network include: A better and simpler payment experience for the biller's customers; faster payment receipt than those made by mail (on average, 3 to 5 business days); reduced customer care incidents; mobile payments for iOS and Android; and field payments from agents without the hassles, exclusivity, minimums or long-term commitments of traditional vendor contracts.

Through doxo, large businesses like AT&T, Mountaineer Gas, National Grid, Puget Sound Energy, and Kansas City Light, as well as many other regional and local service providers in finance, utilities, healthcare, telecom, banking, insurance and other sectors are getting fast, direct payments which results in a lower billing incidence rate and cost per customer.

For more information on doxo for business, billers can visit www.doxo.com/business.

About doxo

Headquartered in Seattle, doxo (www.doxo.com) makes it simple for consumers to manage and pay their bills in one place. To date, doxo's over 2 million users across the country have added more than 43,000 unique billers to the doxo biller directory of which 30,000 are payable, making doxo the first crowd-sourced, customer-centered payment solution for the bills which comprise more than half of U.S. household spending.

Founded in 2008, doxo is backed by leading venture investors including Mohr Davidow Ventures, Sigma Partners, and Bezos Expeditions.

For more information about doxo, please contact us at **(206) 319-0097, Extension 3**, or via press@doxo.com.

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