"We were enthralled by how a thousand plus extensions were implemented so quickly. Not to mention, over a quarter of savings on total communication costs."

RadNet, Director of Materials

UniVoIP OfficeConnect™ Enterprise Edition

A rich unified communications environment for medium to large companies

Delivering the most complete, enterprise grade CaaS (Communication as a Service) platform, UniVoIP offers state-of-the-art cloud PBX services ideal for medium to large businesses. Increase collaboration, improve productivity and empower mobility for up to 65,000 employees with OfficeConnect™ Enterprise Edition. Fueling seamless communication between employees and customers in the office or on-the-go, OfficeConnect™ offers a fully integrated multimedia contact center, UC and cloud PBX solution designed to facilitate exceptional business performance.

Featured Products and Solutions for Enterprises

MiCollab

A collaboration tool that ensures seamless communication between colleagues from anywhere, on any device. Embedded with chat, voice, video conferencing and presence capabilities, MiCollab is the perfect application to help employees spend less time trying to connect and more time engaged in productive communication through a single user experience.

Multimedia Contact Center

A fully integrated customer centric contact center that enables companies to service customers on their media of choice. Offering seamless communications via email, voice, chat and SMS, customers gain full control of their customer service experience. Furnished with call recording, IVR, complete softphone capabilities, real-time and historical reporting, agent monitoring and more, contact center agents and supervisors are equipped with advanced tools to confidently deliver on quality of service.

FACT: Data Security is a Priority

UniVoIP offers a robust infrastructure to armor your company against the widest range of data security risks with *Voice and Signaling Encryption, High Availability, Geo Redundancy and Tenant Architecture*.