

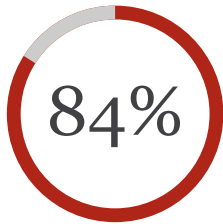
# EVOLVE LRG

*Transforming service delivery  
and efficiency in local and  
regional government*



# Local government wants change

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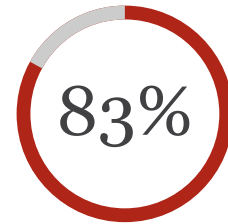
of councils lack confidence in making savings without impacting quality or outcomes within the next 5 years.

(PwC, 2017)

£5.8Bn

Funding gap facing local government by 2020.

(Local Government Association Briefing, 2017)



of council staff recognise that digital will enable new ways of engaging with communities and residents.

(PwC, 2017)

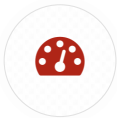
# The benefits for your authority

We know that local government wants change, we understand your ambitions and challenges.

We also know the severity and likely duration of austerity, alongside increasing demand for services, means you need to raise your sights, even when grappling with limited options. This requires an approach that shifts from traditional cost reduction to delivering outcomes in a more efficient and effective way.

Introducing Evolve LRG by Pythagoras - a digital platform designed specifically for Local and Regional Government, built on Microsoft Dynamics 365. The extendable and future-proof system pulls disparate data together; simplifies communications and business processes; and reduces ongoing system costs.

## Six benefits Evolve LRG brings to your authority



Improve service levels and trust with your customers



Drive significant savings while reducing pressure on council services



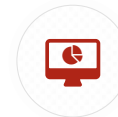
Equip the council with a platform for the future



Maximise productivity with mobile working



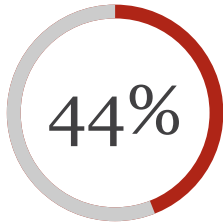
Unlock new revenue opportunities in the council



Empower staff to make informed decisions

# Your customers desire change too

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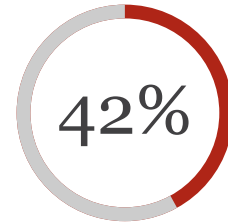
would prefer more council services to be available online

(PwC, 2017)

1/4

of the public believe their council is embracing the opportunities new technologies offer for better public services

(PwC, 2017)



believe local services have declined in recent years

APSE Public Perception Survey 2017.

# The benefits for your customers

Your customers are ready to embrace innovation.

Their expectation of customer service has been set by their experiences with organisations in the private sector. They want to become less dependent on traditional communication and find answers on their own. They also expect you to operate as one, providing consistent service delivery across multiple channels at a time that suits them.

Introducing Evolve LRG by Pythagoras - an intelligent digital platform designed specifically for Local and Regional Government, built on Microsoft Dynamics 365. This intuitive solution provides customers with the ability to self-serve, and the tools to facilitate collective knowledge share and participation within the local community.

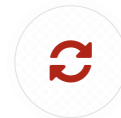
## Six benefits Evolve LRG brings to your customers



Drive customer self-service 24/7 via your own online customer account



Deliver a personalised and informed experience across all networks and touchpoints



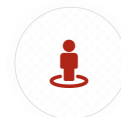
Provide real time service request updates



Encourage and enable community participation through online networks and forums



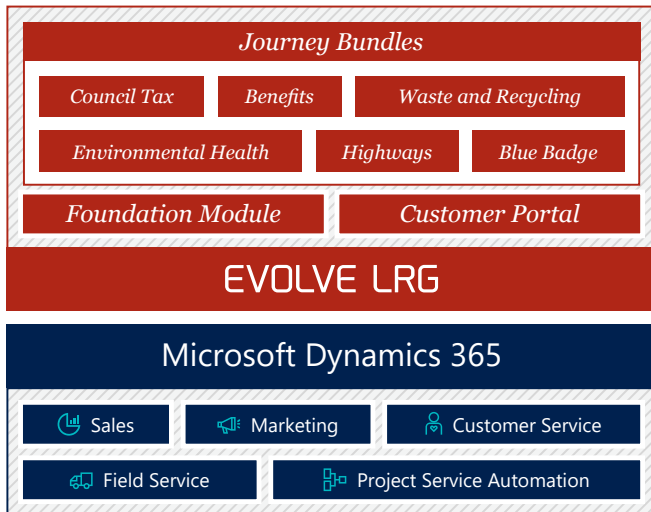
Report and update cases using your mobile, anytime, anywhere



Create a digital community of care to support those that need it most

# The foundations of Evolve LRG

Evolve LRG is built on Microsoft Dynamics 365 and Azure. Provisioned from its UK and European Data Centres. Future proofing your digital platform maximising your existing investment in the Microsoft Cloud.



## Key features

- ✓ Future proof technology
- ✓ Hosted in the Microsoft cloud
- ✓ Addresses the challenges facing local government in a digital age
- ✓ Drives customer self-service
- ✓ Facilitates cost saving and the challenge of devolution
- ✓ Web portal integration

# About Pythagoras

We've delivered customer relationship solutions in the cloud since 1999.

Our range of services and solutions delivered across Microsoft Dynamics 365, Azure and Office 365, support customers from our core industries with their strategic, digital and technical business needs, improving profitability and productivity.



## Industry expertise

Our Evolve LRG team benefits from years of combined technical and industry experience within Local Government. Our team do not just work in the sector, they take pride in the work they deliver and impact they make for authorities and their customers.



## Technology enthusiasts

Technology is the heartbeat of our workforce; it drives everything we do and what we are passionate about most. Delivering and integrating a range of cutting edge solutions tailored for your needs is what we come to work for.



## Microsoft first, cloud first

We work with the best. With Microsoft Dynamics 365 and Azure as the platform for Evolve LRG we know our customers are getting the market leading foundation to their new digital platform.



[www.pythagoras.co.uk](http://www.pythagoras.co.uk)



Gold Cloud Productivity  
Gold Collaboration and Content  
Gold Cloud Customer Relationship Management  
Gold Cloud Platform



HM Government  
**G-Cloud**  
Supplier

[www.evolveirg.com](http://www.evolveirg.com)

# EVOLVE LRG

Contact our Evolve LRG team

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