Owner Insite Develops New Post Construction Management Tool

In an effort to continually develop tools that are helpful to owners, Owner Insite (OI) rolls out their newest component that focuses on post construction issues. OI sought consultation with a leading post construction operations expert, Richard Ragsdale MBA CMRP, to focus on how the product can assist with handling and preparing for asset management, maintenance, and warranty management as a district is completing their construction projects.

Mr. Ragsdale has worked for multiple premier engineering and project management firms, focusing on post construction management of the productivity, reliability and maintenance of an owner's assets.

He provided OI with a third party validation of the product they developed to make sure that it kept with the benefits of simplicity, ease-of-use, and cross-functionality for owners, specifically in the school district market.

With this new tool, OI addresses the school district market because while it has a very structured funding element, it does not necessarily focus on operating the physical asset.

"Schools are in the business of educating students, not overseeing construction, managing warranties or managing maintenance. OI gives them a structured tool to have access to the information and support resources needed to manage their assets."

RICHARD RAGSDALE

OI's goal for the new management plug-in is to serve as a bridging tool between the construction phase and the ongoing operations phase. "It really provides a lot of value to the owner, making sure that they have all of the things they should have at the end of construction in order to manage warranties and ongoing maintenance service contracts."

"There are a number of other tools that are available to address maintenance, reliability and repair work execution, but there is not a specific tool designed to aid an owner in managing the operations readiness information, and preparation for managing the life of the asset during a construction project," said Mr. Ragsdale.

"OI has developed a system ideally suited for post construction warranty management."
The responsible parties in the owner organization now have a tool that can easily allow them to track and understand status, who to call for specific occurrences, what equipment is under warranty, who's responsible for maintenance, and the associated costs.

Although the initial target is school districts, the post construction feature is applicable to other industries. "OI's strength is helping manage the transitions between systems that aren't necessarily integrated, augmenting other systems, and to aid in tying those gaps together," said Mr. Ragsdale. This is particularly useful in the management of commercial property assets and for managing warranties and maintenance contracts in large industrial facilities. The real estate management industry would also benefit from the tool's tracking and management functions.

"In my experience many alternative systems can be very complex and cumbersome, OI has created a tool that is so simple, I can't see how someone would not use it," said Mr. Ragsdale.

Owner Insite is headquartered in Austin, TX and provides industry leading construction project management and collaboration software for owners, owner's representatives, architects, and general contractors. Owner Insite is used on a variety of new construction and renovation projects for K-12 school districts and universities to healthcare facilities and municipal infrastructure.