

the IT SKILLS GAP

6 Ways a Skills Gap Can Negatively Impact Your Business

1. Lowers staff productivity
2. Inhibits customer service & engagement
3. Shrinks sales and profitability
4. Stifles speed to market
5. Leads to holes in cybersecurity
6. Makes it difficult to keep up with competitors



3-14%

of workers around the world will have to acquire new skills and/or switch occupations by 2030 due to a coming wave of job automation¹

AI

500,000
jobs created by 2020³



83%

of companies say AI is already adding jobs⁴

By 2018,
more than

60%

of enterprises will have at least half of their infrastructure on Cloud-based platforms⁵



83%

of companies stated that they are lacking the required skills to drive a successful business transformation⁶

66%

of employers plan to train and hire workers who may not have all the skills they need, but show potential to excel⁷



Mobile apps revenue is forecasted to reach

\$99 billion

annually by

2019⁸



72%

said that their business executives are lacking the technology skills necessary to enable business transformation⁹



Cybersecurity

80% of respondents believe human error was caused by a lack of security knowledge, training, or failure to follow security procedures⁹

1. McKinsey & Company; 2. The London School of Economics, and sponsored by Rackspace; 3. Gartner; 4. Capgemini Report; 5. International Data Corporation (IDC); 6. "Skills for Digital Transformation" by SAP and the Technical University of Munich; 7. CareerBuilder; 8. Juniper Research; 9. CompTIA