

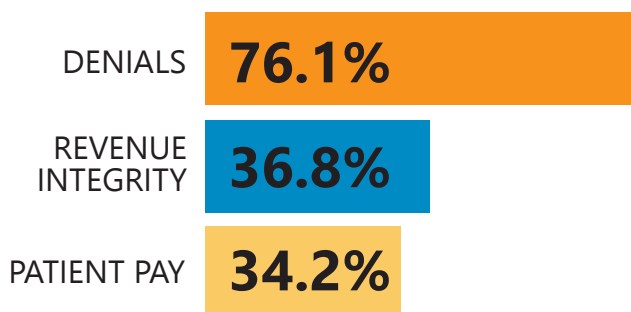
UNDERSTANDING HEALTH SYSTEMS' REVENUE CYCLE MANAGEMENT: CURRENT TOOLS AND CHALLENGES

Dimensional Insight collaborated with HIMSS Analytics to survey 117 senior-level decision makers in hospitals and health systems: **CEOs, CIOs, Directors of IT and Finance, and Heads of RCM**



HIGH-LEVEL FINDINGS

Biggest challenges WITH RCM?



Biggest challenges WITHIN RCM?

Health systems using multiple RCM solutions

Bigger problems with denials



More than 2/3 of health systems use more than one vendor for RCM

How do disparate sources contribute to issues with revenue integrity?

67%

"lack of interoperability" and "some systems are left in silos" contribute to revenue integrity issues the most.

Key stakeholders do not trust the data.

30%

95%
YES

Is the way data collected an issue?

More than 95% of health systems said yes.

BOTTOM LINE

Health systems need solutions to bring data together and make it useful throughout the entire revenue cycle.

