

# Choosing the Hiring Option That Fits Your Needs



For over 20 years, NTI has been partnering with businesses, small and large to create custom hiring solutions to fit your business needs.

## **NTI@Home Places Americans with Disabilities**

**Back into the Workplace.** NTI@Home, a 501(c)(3) non-profit, focuses on providing outsourcing and staffing solutions in the Call Center, Customer Service, and IT Help Desk industries. NTI@Home provides qualified and affordable at-home applicants to augment your existing staff. Our experienced staff has over 20 years' experience developing, managing and staffing technology and virtual call center organizations.

**Hiring Options That Fit Your Need.** NTI@Home provides four main hiring options to align with your organizations need:

- Shared Administrative Service
- Temporary-to-Permanent
- Direct Hire
- Virtual Call Center Outsourcing Services

**Shared Administrative Services.** Hiring new employees causes excessive demands on your organizations HR, Recruiting, Payroll and Training departments. NTI@Home relieves some of the burden through shared administrative services. NTI@Home and you share the responsibility of managing the employee. You are responsible for the day-to-day management and training of the employee and NTI is responsible for:

- Recruiting
- NTI Remote Call Center Training
- HR Offer letter
- Mentoring
- Payroll
- Termination

If you have unique administrative needs, we may have a solution.

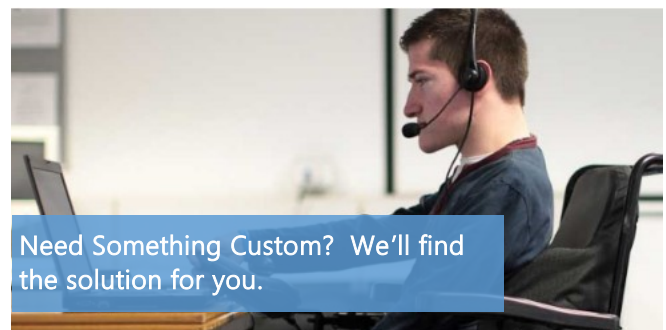
**Temporary-to-Permanent.** You may want to see whether a candidate is the right fit for your organization before hiring them permanently. We have a solution. In the Temporary-to-Permanent model, an agent works under your direction for the first 180 days using the same payment method as the Shared Administrative Services Model. If at any time before 180 days, you decide you want to hire them, pay NTI a conversion fee.

*Meijer Hired Over 650 candidates and Renewed Our Shared Administrative Services Model 10+ Years*

**Direct Hire.** Sometimes you may want to fill an immediate need within your organization. Therefore, NTI@Home offers the Direct Hire model where you can immediately hire a candidate directly onto your payroll. Just pay a fee that equals 25% of the annual salary of the Direct Hire.

**Virtual Call Center Outsourcing Services.** Do you get call surges at different points of the day leading to missed opportunities? NTI@Home can provide a complete turnkey virtual call center for your overflow capacity including:

- Recruiting Agents to Match Client Job Requirements
- NTI Call Center Training
- Client Technology Platform
- Client Process/Scripts
- Telecommunications Infrastructure
- Day to Day Management
- HR Processes Including Hiring, Termination, Coaching
- Payroll



Need Something Custom? We'll find the solution for you.



LEADERS IN PLACING AMERICANS  
WITH DISABILITIES IN JOBS

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