Oracle Utilities C2M

Complete meter-to-cash in one impressive solution.

You are faced with enough complexity in today's utility industry; your meter-to-cash platform should be simple. Presenting Oracle Utilities C2M, a market-leading customer information system (CIS) and a market-leading meter data management system (MDMS) in one complete solution.

CIS + MDM. One solution. One installation. No integration.

Oracle Utilities C2M delivers the robust, flexible capabilities to meet utilities' most complex needs and the agility to adapt as the industry continues to transform. Oracle Utilities C2M delivers a market-leading CIS with robust usage management capabilities. This complete solution allows seamless, cost-effective growth of smart meter programs, no matter where you are on your smart meter journey.

Simplify Meter to Cash to Customer

Deliver outstanding service in every customer interaction.

» Leverage robust usage data to drive insightful customer service and advice

» Address customer questions and issues faster with a clear, intuitive user-interface and a 360º view of the customer

» Offer targeted, value-add programs and services based on customer usage patterns

» Streamline data management and all meter-to-cash business processes

» Support today's complex billing needs with an advanced pre-billing engine for all scalar and interval usage data

Expand Smart Meters Seamlessly

Protect your investments in smart meter programs.

» Take advantage of built-in advanced usage capabilities for all meter data

» Centralize data management for interval and scalar meters

» Simply add interval licenses as you add more smart meters

» Improve visibility into data from smart devices across the network

Reduce Platform Costs

Cut technology costs by 25% with one solution on one technology stack.

» Eliminate complex meter-to-cash integrations with a complete solution

» Slash initial technology spend and ongoing maintenance costs

» Optimize tech stack performance and share resources more efficiently

» Expand smart meter programs without the burden of data migration project costs

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UTILITIES

KEY FEATURES

• Market-leading CIS and market-leading MDMS in one solution

• Pre-built integration with head-end and AMI systems

• Consolidated interface for data management

• Data capture from multiple sources

• Automated VEE processes

• 360º view of the customer

• Intuitive user-interface

• Robust rating and billing engine

• Multi-channel communication and customer communication preference management

• Customer Program Management for value add programs and services

• Online account management and service requests

• Supports electric, gas, and water utilities of any size and any smart meter program maturity

SOLUTION COMPONENTS

• Customer Information System

• Meter Data Management System

• Smart Grid Integration

• Service Order Orchestration Engine

READY TO GET STARTED?

For more information about Oracle Utilities, visit oracle.com/goto/utilities or call +1.800.ORACLE1 to speak with an Oracle representative.

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