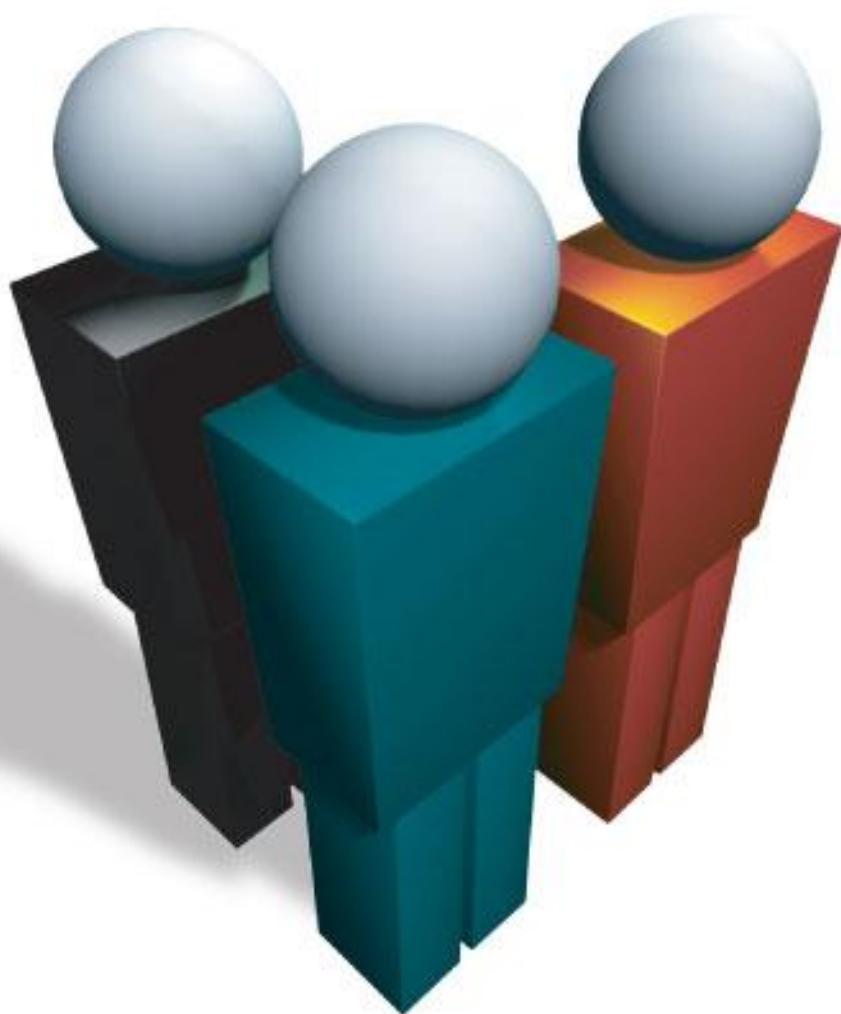


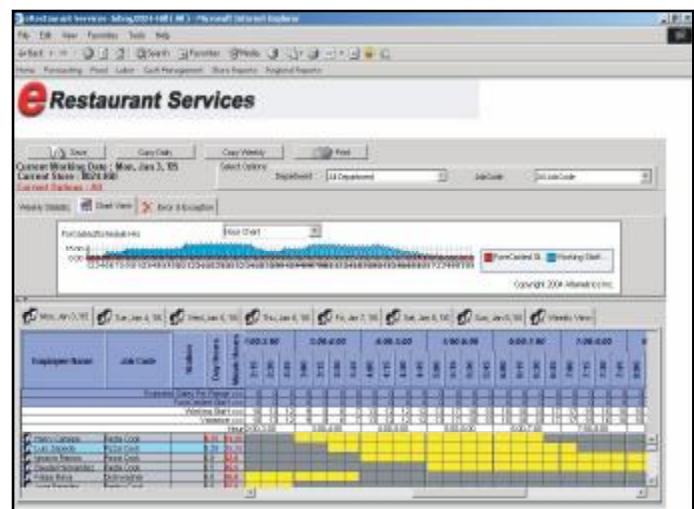


Integrated Workforce Forecasting :: Labor Scheduling :: Human Resources



The Most **POWERFUL** Workforce  
Management Solution

Workforce  
Management Suite



The eRestaurant Services Human Resources Screen is an easy to read command center for all your business critical information. Names, phone numbers, addresses are available at your fingertips. Information is updated in real time and immediately available.

The Team Scheduler allows you to schedule employees. Graphs showing scheduled vs. forecasted; scheduling conflicts are highlighted as the schedule is created.

## Workforce Management Suite

Workforce Management Suite improves profitability by ensuring that optimal staffing levels are in place to effectively meet customer demand. Managing labor costs, employee turnover, human resources, and training is critical to running your business smoothly and profitably. The Workforce Management Suite of applications are smart, web based, fully integrated solutions, designed to help you exceed your guest service expectations while lowering labor expenses, your single largest controllable cost.

### Accounting and Budgeting

- Create financial operations plans
- Feed budget information from corporate GL systems
- Incorporate labor costs into real-time unit level P & L reports

### Forecasting

- Generate demand-based schedules using a variety of forecasted metrics, such as historical sales and customer traffic data, seasonal variations, and staff productivity data.
- Fully configurable forecasting engine
- Accommodates complex labor matrix models
- Forecast for any time interval
- Base forecasts on sales, guest traffic counts, transactions, sales mix
- Incorporate fixed, variable, and event driven labor deployment

### Human Resources

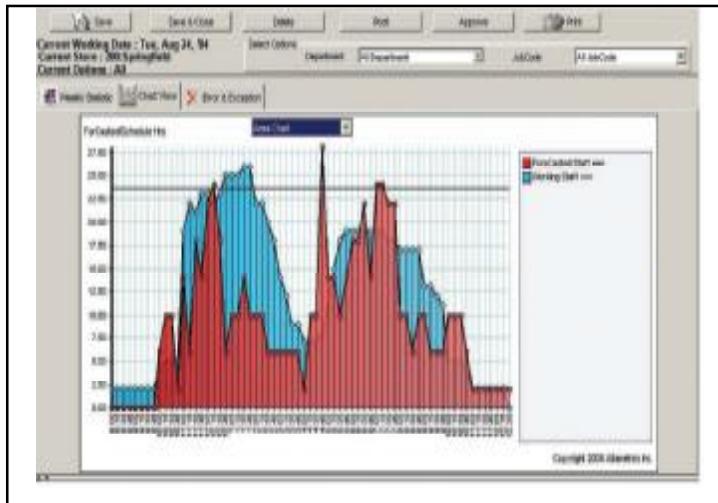
- Full employee life cycle management
- Tracks employees from hiring to termination
- Instantly assign universal employee numbers

### Employee Scheduling

- Automates the scheduling process
- Enables proactive decision making about labor deployment
- Provides tools to handle changes and expectations
- Contributes to employee satisfaction and retention
- Optimize labor deployment based on forecast, business rules, labor laws, job assignments, and employee availability
- Share employees across multiple locations and identify conflicts in real-time

### Time and Attendance

- Automates manual time collection process
- Calculates payroll hours and cost accurately and in real-time
- Improves control of labor resources via schedule and punch validation
- Enforces consistency of company policies



Intuitive graphs display forecasted, labor requirements and currently schedules employees allowing managers to view under and over-staffing conditions quickly and easily. The result is improved guest service and lower labor costs.

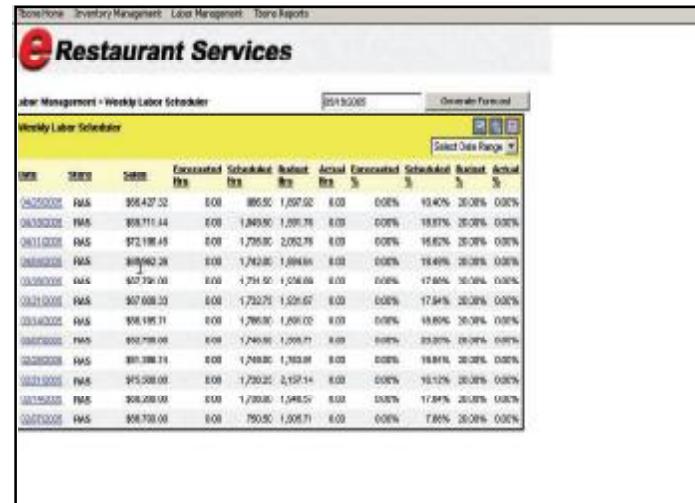
### Real- Time Alerts

Our alert system lets your concentrate on the information that is important to you. You define the information that is critical to you and let the system automatically notify you via e-mail, cell phone, pager or dashboard alert when an event occurs.

- Monitor labor hours and cost in real-time
- Real-time alerts identify overtime, labor law violations, under-staffing, and HR issues

### Labor Analytics

- Improves labor costing
- Provides labor data analysis and modeling tools for every level of the enterprise.
- Integrates key performance indicators
- Provides managers access to daily labor information
- Provides labor trend analysis



View labor hours, costs, and productivity in real time. The Workforce Management Suite lets you customize views for each user. Compare budgeted Labor vs. Forecast vs. Schedule vs. Actual at any level; by store, district, region or the entire company.

### Reporting

- Real-time visibility across the enterprise
- Provide actionable reports and analysis of employee and workplace information, allowing managers to proactively identify and make informed decisions on staffing, overtime costs and budget forecasting

### Employee Self Service

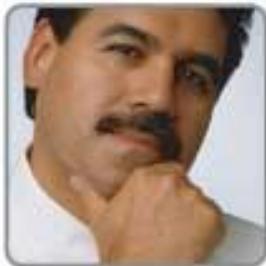
- Team Members can view schedules, request time off, and view time-keeping information
- Communicate with team members across the enterprise

### Interfaces

- 40 + POS systems
- Time clocks
- Human Resource Information Solutions (HRIS)
- Payroll Systems and Services (ADP, etc.)

### Features and Benefits

- .. Accounting and Budgeting
- .. Graphs and Charting
- .. Forecasting
- .. Employee Scheduling
- .. Time and Attendance
- .. Employee Self Service
- .. Real - Time Alerts



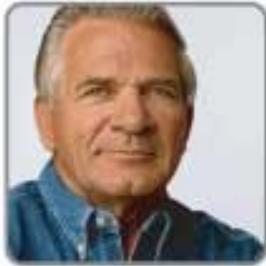
" We reduced our food costs by 2% within the first 90 days- absolutely amazing."



"Using the Workforce Management Suite our labor cost decreased by over 1 %. Since we are staffing more efficiently, our guest service has never been better.

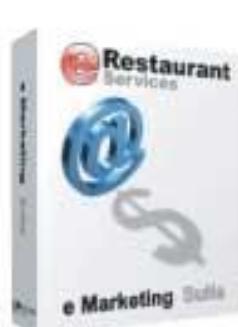
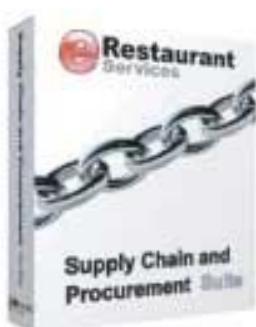


" I seriously believe you have the best software there is. It was the easiest to use, and, in my opinion, the most powerful."



" eRestaurant Services web interface allows us to directly access our information for each unit, increasing productivity and taking cost control to a whole new level."

A member of the eRestaurant Services family of enterprise class solutions for food service organizations



[eRestaurantServices.com](http://eRestaurantServices.com)  
(800) 676-1281

 **eRestaurant Services**