#### DATA SHEET.



#### Key Features at a Glance

- Integration with **CleverPath Portal**
- Web-based audio and video conferencing
- **Co-browsing and** application sharing
- Secure collaboration
- Contextual collaboration



## **Business** As your business moves at an ever faster

**Complete, Integrated and Open** Solution CleverPath solutions from Computer

cvcle.

Associates International, Inc. (CA) are complete, integrated and open to support collaboration and the delivery of information and applications into interactive business workplaces.

**Understand and Optimize Your** 

pace and information technology becomes

more seamlessly integrated with business

partners and customers must collaborate by having access to the right information when

and where they need it, in the appropriate

form, to enable faster and better decisions.

Today more than ever before, enterprises

business interaction and understanding

along with the ability to optimize business

processes throughout the entire decision life

are challenged to be agile and to deliver an environment that enables a rich level of

processes, your employees, vendors,



CleverPath solutions deliver personalized, relevant information and tools in a complete and collaborative environment that effectively facilitates each individual's role. It includes options for creating dashboards

and reports, support for team collaboration, the implementation of policy based applications, content management and business process management.

CleverPath solutions integrate data, applications and people to provide compelling visualization of information into a secure and collaborative environment within the context of your business processes (see Figure 1).

### Leveraging Information and Knowledge Across Your Organization

CleverPath Collaboration Option enables communicating, planning, sharing, brainstorming, coordinating and exchanging of information, ideas, data and knowledge across networks of employees, partners, customers and suppliers. This option offers unique benefits to help your organization:

- Enable faster, better decisions • through more effective information sharing and interaction with team members
- Support contextual collaboration by integrating collaborative activities with CleverPath Portal user management capabilities
- Reduce communication costs by eliminating unnecessary travel and third-party communication services.

### CleverPath<sup>™</sup> Collaboration Option r1

CleverPath<sup>™</sup> Collaboration Option enables CleverPath<sup>™</sup> Portal users to work together more effectively, regardless of their geographical location. Real-time communication and collaboration capabilities give users instant access to the right information and people needed to make critical decisions, respond to a new opportunity or solve a problem. CleverPath<sup>™</sup> solutions provide complete, integrated, open and flexible web-based business workplaces for understanding and optimizing your business. CleverPath Collaboration Option works in concert with CleverPath<sup>™</sup> Dashboard Option, CleverPath<sup>™</sup> Reporter, CleverPath<sup>™</sup> Aion<sup>®</sup> and CleverPath Portal to organize, integrate, aggregate, and visualize information in a personalized, intelligent and engaging environment to provide a medium for collaboration, business insight and effective decision-making.



- Leveraging existing IT investments by using capabilities such as voiceand video-over-IP and browserbased conferencing capabilities.
- Decrease time-to-market through more effective team communication, planning and access to experts.
- Increase the security of critical information through secure organization-wide communication and interaction. All collaboration and communication channels are secure over standard web transports.

# Distinctive Features and Functionalities

Integration with CleverPath Portal. All collaboration capabilities are tightly integrated to automatically leverage user profiles for all collaborative authorizations and to limit the list to support teams of users. team members. Awareness can be extended to specific, team-focused workplaces or extended to the entire portal user community. This awareness support informs team members of who is present in meetings and chat rooms, and facilitates the scheduling of virtual meetings.

**Instant messaging.** Messages can be exchanged to directly support business processes that require interactive, on-thespot, dialog in a secure, context focused environment.

**Chat rooms.** Virtual meetings can be established on-the-fly, inviting available users with just a mouse click. Secure and concurrent communication is supported within the context of information needed to support the business process.

### Web-based audio and video

**conferencing.** An organization can leverage the existing IT infrastructure to reduce communication costs while directly



Figure 1:– CleverPath Collaboration Option supports team focused interaction within a secure and personalized dashboard workplace that delivers compelling, at-a-glance visualization of your business, enabling rapid understanding of information and more effective decision making.

**User awareness.** Privacy constraints are applied to support workplace awareness of



supporting business process requirements for multi-user desktop audio and video conferencing. Advanced functionality to provide high quality conferencing and broadcasting capability is provided and includes the ability to address audience size into the hundreds.

Secure collaboration. Communication channels are completely secure over standard web transports ensuring team collaboration is supported for your selected audience. Advanced encryption is combined with authorization and authentication to fully secure collaboration – even with external participants, such as partners or even customers.

### Contextual Collaboration. The

collaboration capabilities can be applied to create an environment where users with similar responsibilities, roles or projects can instantly act and interact together to complete any given business process. This type of instant access support for team requirements reduces costs associated with searching out co-workers, finding and aggregating required information, setup and coordination of meetings and the provisioning of rooms and equipment.





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