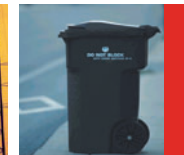
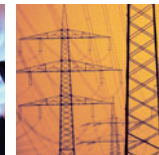


ONE SOLUTION



WATER  
GAS  
ELECTRICITY  
WASTE MANAGEMENT

# TECHNOLOGY TO CONNECT Information, People, Systems and Devices.

*“Utility Management Solution .net is the most advanced CIS/Billing Application on the market today.”*

## Latest Software Development Standards

CUSI utilizes the latest software development disciplines and documentation standards to ensure the highest product reliability and quality.

## Cutting Edge Technology

UMS.net is architected in Microsoft's .net environment to provide the ability to create a truly integrated system environment and maximize your competitive advantage.

## Powerful Database Tool

Built on Microsoft's SQL Server database, UMS.net provides clients the ability to collect, access, process, and analyze unlimited volumes of data to efficiently manage their customer base.



### UMS.net FEATURES

- System Security Controls
- Operational Auditing
- Multiple Companies
- Multiple Commodities
- Multiple Utility Services
- Customer Information
- Service Location Information
- Rate Management
- Billing Management
- Deposit Management
- Penalty & Interest Management
- Tax Management
- Payment Management
- Adjustment Management
- Billing Statements, Notices & Labels
- Meter, Backflow & Transmitter Management
- Work Order Management
- Meter Reading Management
- Inventory Management
- Comprehensive Reporting
- Internal and External Email
- Credit Card Processing
- Embedded Report Application

### OPTIONAL FEATURES

- Accounting Application Interfaces
- ACH & Lockbox Modules
- Electronic Payment Module
- Web Services Module
- Interactive Voice Recognition Interfaces
- Automatic Meter Reading Interfaces
- GIS Interfaces
- CMMA Interfaces
- Inventory Management Application
- CRM Interfaces
- CASS Certification Interfaces

## Why Microsoft.net?

**System Integration** via Web services makes information more valuable once it can be shared with other systems and applications.

**Customer Integration** by enabling your software to interact with your customer base and manage their information anytime and any place via the internet.

**Partner Integration** by accessing and offering external services you can expand your opportunities and increase operational efficiency.

**Lower Operating Expenses** can be achieved through reductions in development and maintenance costs associated with this advanced technology.

**Create New Revenue Streams** by exposing key business processes historically locked in internal systems.

**Empower Employees** with the ability to access and act on vital information anywhere from smart devices.



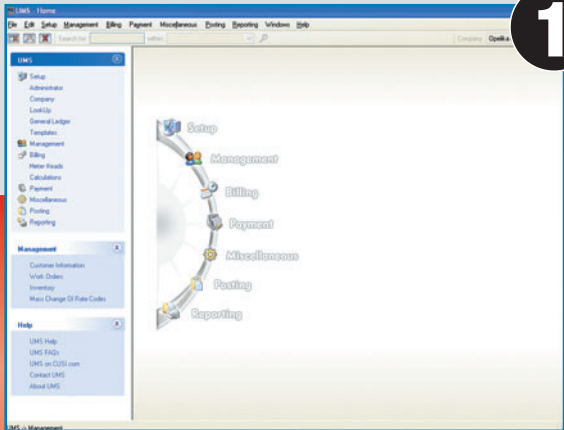
## Why SQL Server?

- Role Based Security
- File and Network Encryption
- Full Text Search
- High Availability
- Data Scalability
- Concurrent User Scalability
- Distributed Partitioned Views
- Indexed Views
- Replication Functionality
- Simplified Data Administration
- Extended Applications
- Web and Application Hosting
- Data Warehousing and Mining
- OLAP Flexibility
- Closed Loop Analysis
- Lowest Implementation and Maintenance Cost
- Benchmarked for Scalability, Speed and Performance

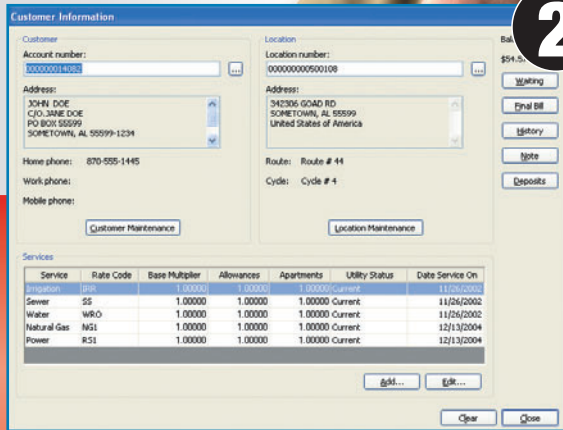


# Backed By People Who Know the Utility industry

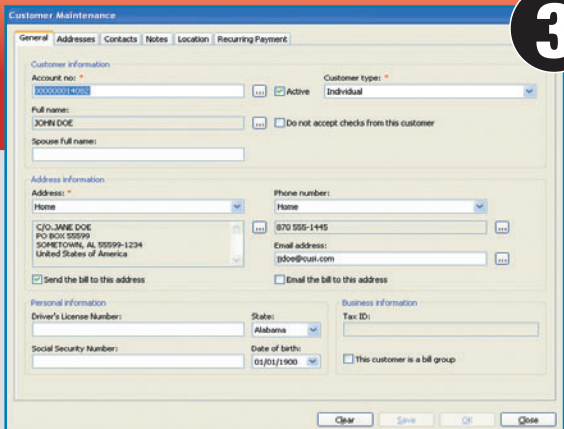
CUSI's business philosophy is based upon providing the highest quality of service in our industry. Many companies make service statements, but few live up to them. At CUSI we are serious about consistently meeting and exceeding your expectations. Our commitment is to provide solutions for your needs as quickly and efficiently as possible. But most of all, we are there when you need us, **seven days a week, 24 hours a day.**



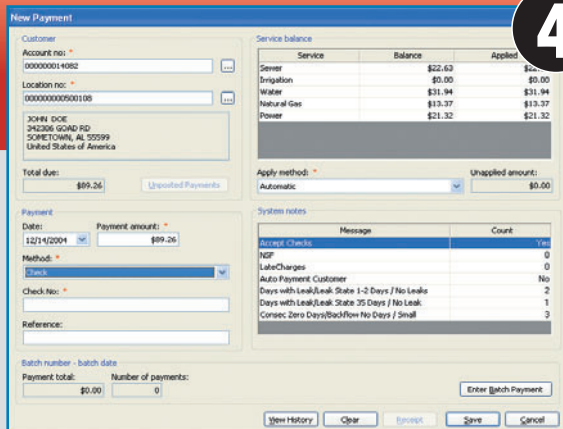
MDI Parent



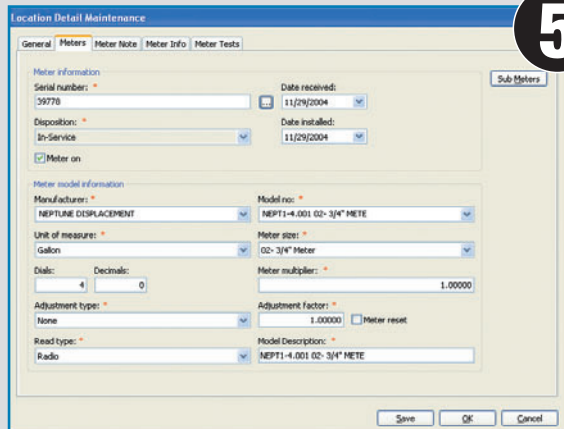
Customer Information



Customer Maintenance



Payment Maintenance



Meter Management

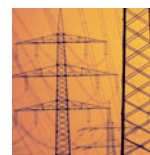
## UMS.net Recommended Client Requirements

<b>Processor</b>	<ul style="list-style-type: none"> <li>Intel Pentium IV or compatible 1.8-GHz or higher processor</li> </ul>
<b>Operating System</b>	<ul style="list-style-type: none"> <li>Microsoft Windows 2000, with the latest Windows service pack</li> <li>Microsoft Windows XP, with the latest Windows service pack</li> </ul>
<b>Memory<sup>1</sup></b>	<ul style="list-style-type: none"> <li>512 MB of RAM or greater</li> </ul>
<b>Hard Disk<sup>2</sup></b>	<ul style="list-style-type: none"> <li>The application will require 180 MB for a typical installation</li> <li>Desktops require 80 MB or greater of free hard-disk space</li> </ul>
<b>Drive</b>	<ul style="list-style-type: none"> <li>52X or greater CD-ROM drive</li> </ul>
<b>Display</b>	<ul style="list-style-type: none"> <li>800X600 SVGA or higher-resolution color monitor</li> </ul>
<b>Other Devices</b>	<ul style="list-style-type: none"> <li>10/100 Network Card if operating in a network environment</li> <li>8 MB or greater Video Card</li> </ul>
<b>Technical Support</b>	<ul style="list-style-type: none"> <li>56 K Modem with independent phone line or Internet connection</li> <li>PC Anywhere Communication Software for modem connectivity</li> </ul>
<b>Additional Hardware<sup>3</sup></b>	<ul style="list-style-type: none"> <li>High quality Laser Printer (24 pages per minute or greater)</li> <li>High quality Receipt Printer</li> <li>High quality Battery Backup Device with Conditioner</li> </ul>

<sup>1</sup> Additional memory may be required, depending on operating system requirements.

<sup>2</sup> Hard-disk requirements vary based on your system configuration and the applications and features you choose to install.

<sup>3</sup> Dot Matrix printers are not recommended for use.



## UMS.net Recommended Server Requirements

<b>Processor</b>	<ul style="list-style-type: none"> <li>Intel Pentium IV or compatible 1.8 GHz or higher processor (Dual processor recommended)</li> </ul>
<b>Operating System<sup>1</sup></b>	<ul style="list-style-type: none"> <li>SQL Server 2000 Enterprise Edition and Standard Edition run on Microsoft Windows® 2000 Server, Windows 2000 Advanced Server and Windows 2000 Datacenter Server operating systems</li> </ul>
<b>Memory<sup>2</sup></b>	<ul style="list-style-type: none"> <li>Enterprise Edition: 3.0 GB RAM</li> <li>Standard Edition: 512 MB; 3.0 GB recommended</li> </ul>
<b>Hard Disk<sup>3</sup></b>	<p>Enterprise and Standard Editions require:</p> <ul style="list-style-type: none"> <li>95–270 MB free hard-disk space for the server; 250 MB for a typical installation</li> <li>50 MB free hard-disk space for a minimum installation of Analysis Services; 130 MB for a typical installation</li> <li>80 MB free hard-disk space for English Query</li> </ul>
<b>Drive</b>	<ul style="list-style-type: none"> <li>52X or greater CD-ROM drive</li> </ul>
<b>Display</b>	<ul style="list-style-type: none"> <li>VGA or higher-resolution monitor</li> </ul>
<b>Other Software</b>	<ul style="list-style-type: none"> <li>Windows 2000 and Windows XP have built-in network software. Additional network software is required if you are using Banyan VINES or AppleTalk ADSP. Novell NetWare IPX/SPX client support is provided by the NWLink protocol of Windows-based networking.</li> </ul>

<sup>1</sup> SQL Server 2000 Personal Edition is offered for desktop and mobile use. Personal Edition does not contain the full functionality of Standard Edition.

<sup>2</sup> Additional memory may be required, depending on operating system requirements.

<sup>3</sup> Hard-disk requirements vary based on your system configuration and the applications and features you choose to install. Additional hard disk space will be required for the data, depending on the size of the database.