Walling Data Protects Rock Valley Community College Network with AVG Anti-Virus

Robust protection and unlimited free support secures 2,000 workstations

Claremont, N.C. –JULY 18th, 2008—Mike Pace is Systems Technician at Rock Valley Community College in Rockford, Illinois. There, he manages a network of about 2,000 workstations.

When Pace first came on board at Rock Valley, the school was running Sophos Anti-Virus software to protect their large network. The software seemed at first to be providing adequate protection, but Pace soon began to experience problems with the company's customer service, which caused him to question the value Rock Valley was getting for the significant amount of money they were paying for the solution.

"Sophos may be a powerful solution, but the level of service offered by their customer service people was hardly commensurate with the price we were paying," remembered Pace. "We kept getting promise after promise from the company that went unfulfilled."

So a few months ago, Pace went on a search for a new anti-virus solution that would provide a better return on their investment, as well as real-time reporting, robust protection, and a reasonable price for the 2,000 licenses the school required. Pace's search led him to AVG, which appeared to offer everything he was looking for to provide Rock Valley with solid, manageable, cost-effective protection.

AVG Anti-Virus Network Edition passed Pace's technical evaluation with flying colors, so he went in search of a supplier. It didn't take him long to find Walling Data, where he learned something that made it even easier to commit to AVG.

"Walling Data not only offers educational discounts on AVG solutions, but also provides free US-based technical support," Pace said. "Needless to say, that sealed the deal!"

[Walling Data Systems](#) is the country's longest-standing distributor of AVG Technologies' solutions and the company's highest-volume distributor in North America. Walling specializes in the education and nonprofit sectors, and is the only distributor to offer all customers free, unlimited, U.S.-based support as part of their purchase price.

"AVG is so much more cost-effective and easy to manage than Sophos ever was," Pace commented. "There's real-time reporting, which I love. And Walling provides us with a dedicated support team agent who knows our needs inside and out. If I ever have a question about AVG, I just pick up the phone and I have an answer in minutes."

Rock Valley has only been running AVG for a few months, but Pace's experience with the product and the support provided by Walling Data has already exceeded his expectations.

"I am so glad that we purchased through Walling Data, because every time I call or email them, I get a warm welcome and a polite, respectful response," Pace said. "They are very professional, and provide us with prompt solutions to any problem we might be experiencing. The fact that all of our support needs are US-based and included in our annual licensing fee is a real bonus!"

For more information about AVG for Education, please visit http://www.avg-antivirus.net or call toll-free (866)-833-5727

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About Walling Data Systems
Founded in 1994, in North Carolina, Walling Data Systems is a Value-Added Technology Distributor offering innovative high-value solutions to everyday computer security problems for corporate, education, and home technology users. Walling Data was named an Authorized AVG Distributor in 2004 and is the only source for unlimited toll-free phone, "We-Do-It-For-You" remote control support, and more for their AVG customers in the United States and Canada, one reason why thousands of customers have made Walling their supplier of choice for AVG products. More information at http://www.avg-antivirus.net

About AVG
Founded in 1991 in the Czech Republic, AVG is a leading international developer of Internet threat protection solutions for consumers and SMBs. AVG is one of the fastest growing companies in the industry with more than 70 million active users around the world and offices in Europe and North America. The company employs some of the world's leading experts in Internet security, specifically in the areas of threat research, analysis and detection. AVG's award-winning products are distributed globally through resellers and over the Internet as well as via third parties through Software Developer's Kits (SDK). More information at www.avg.com.

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