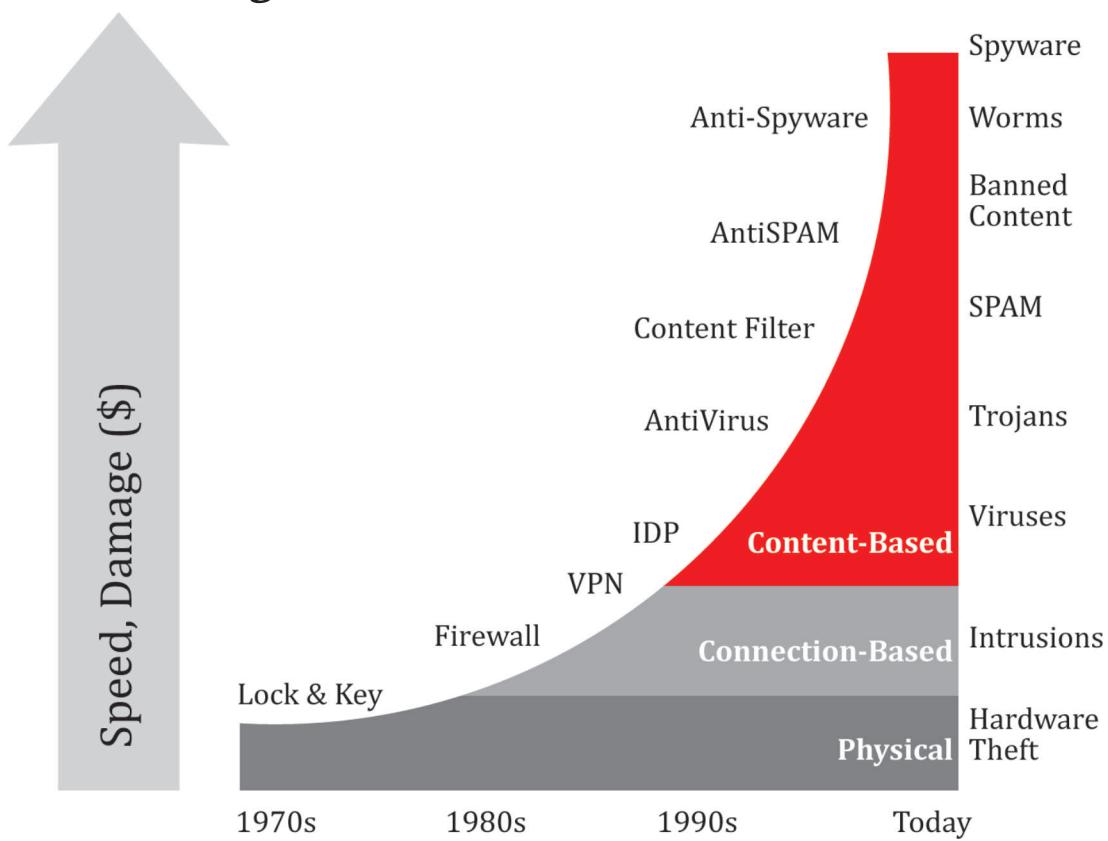




**CCC Technologies, Inc.**  
"The Convergence Company."®

# ConvergeSecure®

## Managed Services for Fortinet UTM Solutions



By choosing Fortinet's Unified Threat Management (UTM) solution for your organization, you are partnering with a vendor that addresses all of the most critical needs facing today's technology-based enterprises, small and medium-sized businesses, and information service providers. In fact, Fortinet has the only line of security solutions certified in multiple ICSA Labs categories. Fortinet has created an innovative platform that incorporates all the essential security applications and services required to enable a safe and clean communications environment.

ConvergeSecure® Managed Services from CCC Technologies will ensure that your organization gets the most out of your Fortinet UTM Solution. Our team of certified security experts will work with your team to determine the best support and reporting structure for your risk mitigation posture and, based on that structure, be available to you 24x7x365 to assist with monitoring, reporting, alert notification, and change control management.

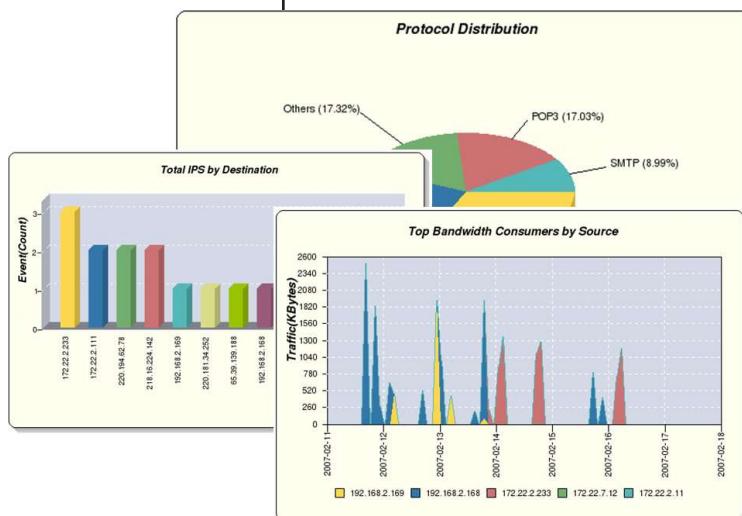
## ConvergeSecure® Features

ConvergeSecure® Managed Services offers complete support across the entire suite of Fortinet UTM Solutions and can be scaled to satisfy all types and sizes of organizations.

### 24x7x365 Monitoring and Support

The dedicated CSU (Customer Support Unit) Engineers will work to resolve issues before you know they exist.

Feature	Benefit
Around-the-clock monitoring and response	Ease of mind that you have a team of industry experts keeping watch over your network, including all firmware and subscription updates
Prioritizing your risks	Automatic escalation to address your risks in order of importance to your business objectives
State of the art SOC (Security Operations Center)	CCC's proven tools and processes deliver an unparalleled level of service



### Reporting

We provide comprehensive reports allowing you visibility of your risks, as well as employee productivity.

Check status of any endpoint on your network and view recorded metrics in real-time from any network connection.

Feature	Benefit
Easy to read/understand graphics	You do not need to be a security expert to understand the reporting metrics
Executive level reporting for high level at-a-glance understanding of security health	Make business decisions (not technical ones) for your resources
Complete visibility of your employees Internet use (with Fortinet Web Content Filtering)	Easily determine employees misuse/abuse of the Internet

## Automated Notification

Keep informed to the status of your network 24x7x365. CCC will email you when we detect an outage, security risk, or other acceptable use policy violation.

Feature	Benefit
Notice contains all pertinent information	Accurate and timely visibility as it pertains to risks to your network
Visibility within minutes of a security event	Timely notice of security events
Reduce operations costs with increased visibility	Focus only on critical issues to your company and ensure that change requests are in-line with your security policy



## The worst security offenders...

“Based on the insights of almost one thousand UK and US IT decision makers, the worst culprits of security breaches are junior sales men and women between the ages of 26-35 years old, who are multi-taskers and tech savvy, using applications such as email, instant messenger, VoIP, and the web, MessageLabs reports. On the other hand, the angels of the workforce, those most knowledgeable on security matters, are the techies: middle management males between the ages of 26-35 years old who work within the technology function.

More than 75% of all respondents in the US and UK don't expect SPAM to ever cease being a problem. Almost a third of all small business respondents have been impacted by a malware or virus attack. Only 53% of small businesses have the right IT security procedures in place compared with 69% of enterprise companies. More than 40% of the companies surveyed did not provide security training to staff. Less than half of the organizations surveyed, 21% in the UK and 41% in the US, are confident that employees will not cause a security breach.”

Published April 2008  
[www.itfacts.biz](http://www.itfacts.biz)

## Security Policy/Change Control Management

CCC understands the critical and sometimes sensitive nature of changes to infrastructure. CCC will provide you with a move, add, change, and delete process to effect necessary changes in the most efficient manner by highly skilled security professionals.

Feature	Benefit
Change configuration as your business grows and your infrastructure needs change	Maintain control of your infrastructure
Request changes via email or phone	Submit changes as needed anytime, anywhere
Allow the appropriate resources to make change requests	Ensure that the changes requested are suited to the business requirement



## Partnership with CCC Technologies

CCC Technologies helps businesses nationwide overcome challenges through converged communication and security solutions. Our evolution and focus on technology has allowed us to keep pace with the bleeding edge of innovation, ensuring our customers remain competitive and benefit from operating efficiencies.

We recognize the importance of choosing a dependable partner for the security and support of your most mission-critical applications. For more than 25 years, CCC Technologies is proud to be one of the top solution providers in the country. In order to provide unparalleled service, CCC has invested not only in best-of-breed infrastructure, but also in our Associates, as shown by our extensive field experience and industry recognized certifications.

**“All the support, expertise, and determined commitment from the ConvergeSecure team, was deeply appreciated. A special thanks to Mark and Danny, whose persistence and tenacity was paramount and never ending.”**

As a convergence company with a combined experience history of over 300 years with respect to voice, data, video, applications, and services, CCC offers different levels of service and consulting to meet your specific needs. This means that you have the vast knowledge and expertise of our entire team at your fingertips helping you to increase productivity, efficiency, and customer satisfaction.

Our sales, engineering, and support Associates have the industry certifications and training to ensure seamless solution integrations and unmatched support for day two and beyond. In addition, our advanced monitoring and remote diagnostic capabilities enable CCC to respond to potential service issues or alarms immediately, often remotely without the need for customer notification or interaction.

***At CCC, nothing is more important to us than our customers. And we understand that nothing is more important to you than yours.***