

# ZAVANTA®

Software for standardizing processes, procedures, and best practices.

Zavanta is the fastest, most efficient tool for building process and procedure systems and making them accessible to your workforce over the web.

Everyone has everything they need to complete tasks consistently, and in the most streamlined way.

Instead of writing documents in MS Word, with Zavanta you create “systems” that you can manage with, train from, and that regulators love.

If you can fill out a form, you can create a user-friendly procedure in no time flat! Updating is a snap. Zavanta’s user-friendly interface provides the right structure and quality controls so that *anyone* can get a good result. Zavanta was built by the experts so you don’t have to be one.

## Don’t know how or where to start?

Zavanta’s structured approach helps you determine what procedures you need and build the framework. Our Coaches advise you every step of the way.



Create systems you can manage with, train from, and that regulators love.

See for yourself...



Zavanta Videos:

<http://www.comprose.com/videogallery.html>

Download the ZAVANTA Product Guide

<http://www.comprose.com/downloadinfo.html>



Zavanta solves the age-old **Knowledge Transfer problem** by getting know-how out of heads and into a form that others can USE to run the business.



With Zavanta, your operating procedures are so clear and well thought out, *anyone* can follow them and achieve the expected result.

**ZAVANTA®**  
everyone knows what to do

# The ZAVANTA Advantage: Drill-Down over the web

“We looked at several software products and the reason we bought Zavanta is the end result. I can take any process — New Accounts, Trust, or Commercial Lending — and walk someone through it from start-to-finish, cradle-to-grave.”

*Community Bank Chief Operating Officer*

## LINK Process to Policy to Operating Procedures over the web

Navigation buttons let users jump right to what they need.

Access the Company Glossary

Contact subject experts, get help, give feedback.

Policies and procedures are separate but linked together.

Regulatory nuances and risk management are integrated.

Everything is spelled out.

Roles and responsibilities are clearly defined.

Overview section gives the “big picture.”

From any process you can drill-down to the step-by-step with a single click.

Link in forms, movies, flowcharts, screen captures and more.

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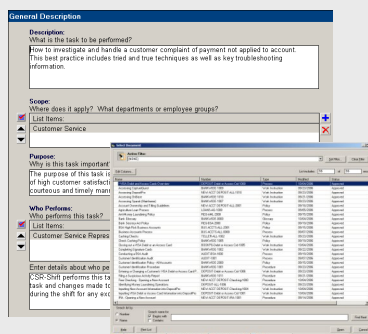
**From any process you can drill-down to the step-by-step with a single click.**

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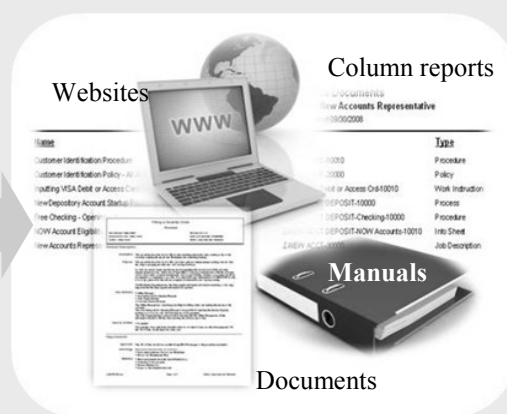
Fill in the blanks, press a button. It really doesn't get any easier than this!



Zavanta's intelligent interface captures know-how from subject experts and organizes it into an easy-to-update database.



Built-in quality controls, Pick Lists, and standards speed development and ensure standardized, user-friendly results.



Zavanta does all the formatting for you!  
Zavanta auto-generates websites, reports, documents and manuals.

## Creating Good Systems & Procedures

Zavanta's structured approach gives you these advantages:

- Less labor-intensive than wordprocessing-based methods. ZERO formatting. Zavanta cuts development and ongoing maintenance by 50%.
- Standardized, user-friendly method ensures consistency across all authors.
- Built-in structure and intelligence helps you avoid common mistakes. Better results = fewer questions, fewer errors, lower costs, happier regulators!
- Drill-down over the web. Zavanta LINKS standards and policies to processes and detailed procedures.
- Auto-generates fully-indexed, easy-to-search websites so that best practices are web-accessible, 24/7 to anyone, through their browser.
- Easy-to-update structure, eliminates redundancies, duplication.
- Document control, built-in revision management

## From Zavanta Users:

"Our last audit was the easiest I've ever been through. Zavanta's structured knowledge capture interface helped us "think through" all our processes carefully so they don't just look good—they are good."

David Mertz, Director of Compliance Services,  
GSI, Inc.

"We tried word-processing based solutions but they were far too work intensive and time-consuming. Zavanta standardized how we develop procedures. Everyone is more productive."

Project Leader and Training Manager, Anthem  
BCBS-Wellpoint

"...all our procedures have a standard look and content structure. With the old way, we had 10 or 15 people writing them in different ways, so there was no telling what we'd end up with."

Karl Goodwin, Chief Deputy,  
Orange County Court System, Orlando FL