Secure Faxing Data Sheet

Secure Solutions for:
- Healthcare information
- Financial transactions
- Loan applications
- Governmental and Regulatory
- Legal documents
- Confidential information

In today's regulatory and privacy-oriented environments, information security is a key consideration for organizations of all sizes in all industries. Traditional fax machines, however, introduce risk:

- Documents sit on machines and are available to anyone
- Faxes sent and received are not appropriately tracked
- Regulatory compliance is difficult to achieve or ascertain

FAXAGE keeps your faxes private and secure

FAXAGE is an Internet based fax service that lets you send and receive faxes using your email and/or our secure website. Faxes are sent directly to the intended recipient electronically; effectively bypassing shared fax machines where anyone could pick up and read a confidential fax. All faxes sent and received are tracked online and robust reporting allows for analysis to ensure compliance.

Secure Faxing Options

All FAXAGE accounts have these features standard

Secure email delivery

- Faxes sent and received via email can be protected with PGP encryption to ensure against eavesdropping
- FAXAGE fully supports TLS/SSL email transport encryption with any appropriately configured server
- Incoming faxes can be delivered as a secure link to download the fax, rather than attaching the fax itself
- Incoming fax PDF's can be password protected with a per-individual password using AES encryption

Website security

- The FAXAGE website is protected using industry-standard SSL for the entire login session

API security

- All API transactions are protected using industry-standard SSL for customers who integrate their systems with FAXAGE utilizing the API

Key Features

Physical	All of our systems reside in a hardened co-location facility that is accessible only to authorized personnel. 24x7 video monitoring, keycard and combination access are all standard security measures
Perimeter Defense	The perimeter of the FAXAGE network is protected by multiple firewalls and is monitored by intrusion detection systems
Encryption	FAXAGE utilizes strong industry-standard encryption methodologies including SSL, Email TLS/SSL support, AES PDF encryption, and 2048 bit PGP
Authentication	Users can only access the FAXAGE service by providing valid credentials, which are encrypted with SSL during transmission
Application Security	The FAXAGE application has multiple security account levels/roles including the ability to restrict which accounts can access certain fax lines, folders and records of sent faxes within the system
Internal Systems Security	FAXAGE utilizes multiple layers of defense to ensure the integrity of our internal systems. Only authorized personnel have access to systems and all use of elevated privileges is logged
Data Security	FAXAGE does not use any third-party providers to house customer data and ensures that only authorized personnel access customer data for customer-approved or legal/regulatory purposes only
Reliability	All components in the FAXAGE infrastructure are in a redundant configuration. The facilities themselves are backed by both UPS and generator power to ensure uninterrupted operation. Customer data is backed up nightly

About EC Data Systems / FAXAGE

EC Data Systems is an Application Service Provider located in Denver, CO. Founded in 2002, the company focuses on providing value-added services to clients in the small and medium business (SMB) segment through its in-house designed and operated application portfolio. FAXAGE is EC Data Systems' flagship platform and has been providing Internet FAX services since 2004.

FAXAGE provides unique value to SMB's through its fully multi-user design, competitive pricing, and multiple integration methods including Web site, email and API. The service strives to be the recognized value leader by offering the best balance of price, quality, performance and features in its space.

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